

<b>Department Of Children and Families</b>		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
<b>Performance Indicators:</b> <b>1<sup>ST</sup> Quarter CY 2017 (01/01/2017 - 03/31/2017)</b>							
<b>Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</b>		<a href="http://www.nj.gov/dcf/families/">http://www.nj.gov/dcf/families/</a>					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	29 Seconds	39 Seconds	34.5%	29 Seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.3%	99.2%	0.0%	98.9%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	95.0%	94.5%	-0.4%	95.7%	
Number of New Jersey children receiving Division of Child Protection and Permanency services <a href="http://www.nj.gov/dcf/childdata/continuous/index.html">http://www.nj.gov/dcf/childdata/continuous/index.html</a>	Quarterly	—	48,020	48,872	1.8%	47,782	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	94.4%	94.9%	0.5%	93.7%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	94.4%	96.7%	2.4%	96.0%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.4%	98.4%	-1.0%	98.7%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	96.8%	97.8%	1.0%	97.9%	
Number of Adoptions finalized	Year to Date	—	—	1,160 (CY 2016)	—	1,063 (CY 2015)	
Number of Kinship Legal Guardianships	Year to Date	—	—	177 (CY 2016)	—	241 (CY 2015)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	92.7%	92.0%	-0.8%	93.5%	
-Permanency workers		Maintain	99.7%	100.0%	0.3%	99.8%	
-Adoption workers		Maintain	97.3%	97.3%	0.0%	96.1%	

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<b>Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.</b>		<a href="http://www.state.nj.us/dcf/about/divisions/dcsc/">http://www.state.nj.us/dcf/about/divisions/dcsc/</a>					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	50,355 (CY 2016)	—	46,922 (CY 2015)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	22,012 (CY 2016)	—	20,840 (CY 2015)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement <a href="http://www.state.nj.us/dcf/families/csc/mobile/">http://www.state.nj.us/dcf/families/csc/mobile/</a>	Quarterly	Maintain or Increase	96.7%	97.1%	0.4%	96.9%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	85.2%	86.4%	1.4%	85.5%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	89.2%	88.1%	-1.2%	88.6%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	11.1 Months	10.1 Months	-0.9%	10.9 Months	
<b>Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.</b>		<a href="http://www.state.nj.us/dcf/about/divisions/oe/">http://www.state.nj.us/dcf/about/divisions/oe/</a>					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,102 (Oct 2016)	—	1,175 (Oct 2015)	
Percent of eligible students graduating high school while enrolled.	Annual	—		96% (2015-2016)	—	97% (2014-2015)	
Adherence to national average for at-risk academic students who showed improvement in <b>Reading</b> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2014-2015)	—	85% (2013-2014)	
Adherence to national average for at-risk academic students who showed improvement in <b>Math</b> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2014-2015)	—	83% (2013-2014)	

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<b>Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/dfcp/">http://www.state.nj.us/dcf/about/divisions/dfcp/</a>					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	97% (FFY 2015)	—	92% (FFY 2014)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	93% (FFY 2015)	—	90% (FFY 2014)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	287	197	-31.4%	255
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	336	309	-8.0%	347
Number of children entering a Domestic Violence residential shelter	Quarterly	—	348	338	-2.9%	357
Number of adults entering non-residential program services	Quarterly	—	2,453	2,576	5.0%	2,618
Number of children entering non-residential program services	Quarterly	—	198	161	-18.7%	179
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	8,040	8,646	7.5%	8,261
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	85%	84%	-1.2%	84.3%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	92%	92%	0.0%	92.5%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	19,702	20,391	3.5%	17,523
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	74.8% (2015-2016)	—	74.4% (2014-2015)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71.3% (2015-2016)	—	71.7% (2014-2015)