

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 2nd Quarter CY 2017 (04/01/2017 - 06/30/2017)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	39 Seconds	42 Seconds	7.7%	33 Seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.2%	99.0%	-0.2%	98.8%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	94.5%	94.6%	0.0%	94.7%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	48,872	49,024	0.3%	47,791	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	94.9%	94.1%	-0.8%	93.9%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	96.7%	95.3%	-1.4%	95.6%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	98.4%	99.0%	0.6%	98.7%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.8%	97.5%	-0.3%	97.4%	
Number of Adoptions finalized	Year to Date	—	—	1,160 (CY 2016)	—	1,063 (CY 2015)	
Number of Kinship Legal Guardianships	Year to Date	—	—	177 (CY 2016)	—	241 (CY 2015)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	92.0%	94.0%	2.2%	94.0%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	99.8%	
-Adoption workers		Maintain	97.3%	96.3%	-1.0%	96.7%	

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	50,355 (CY 2016)	—	46,922 (CY 2015)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	22,012 (CY 2016)	—	20,840 (CY 2015)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	97.1%	97.3%	0.2%	96.8%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	86.4%	87.1%	0.8%	85.9%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	88.1%	93.3%	5.9%	89.9%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	10.1 Months	10.8 Months	-0.9%	10.9 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,102 (Oct 2016)	—	1,175 (Oct 2015)	
Percent of eligible students graduating high school while enrolled.	Annual	—		96% (2015-2016)	—	97% (2014-2015)	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2014-2015)	—	85% (2013-2014)	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2014-2015)	—	83% (2013-2014)	

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Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.		http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	97% (FFY 2015)	—	92% (FFY 2014)	
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	93% (FFY 2015)	—	90% (FFY 2014)	
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	197	209	6.1%	246	
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	309	374	21.0%	351	
Number of children entering a Domestic Violence residential shelter	Quarterly	—	338	390	15.4%	361	
Number of adults entering non-residential program services	Quarterly	—	2,576	2,702	4.9%	2,619	
Number of children entering non-residential program services	Quarterly	—	161	255	58.4%	193	
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	8,646	8,011	-7.3%	8,428	
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	84%	85%	1.2%	84.8%	
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	92%	91%	-1.1%	92.0%	
Number of children that participated in a School Based Youth Services Program	Quarterly	—	20,391	17,906	-12.2%	17,522	
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	74.8% (2015-2016)	—	74.4% (2014-2015)	
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71.3% (2015-2016)	—	71.7% (2014-2015)	