

<b>Department Of Children and Families</b>		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
<b>Performance Indicators:</b> <b>3<sup>rd</sup> Quarter CY 2017 (07/01/2017 - 09/30/2017)</b>							
<b>Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</b>		<a href="http://www.nj.gov/dcf/families/">http://www.nj.gov/dcf/families/</a>					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	42 Seconds	45 Seconds	7.1%	39 Seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.0%	98.7%	-0.3%	99.0%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	94.6%	94.2%	-0.4%	94.6%	
Number of New Jersey children receiving Division of Child Protection and Permanency services <a href="http://www.nj.gov/dcf/childdata/continuous/index.html">http://www.nj.gov/dcf/childdata/continuous/index.html</a>	Quarterly	—	49,024	45,161	-7.9%	47,791	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	94.1%	92.3%	-1.9%	93.9%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.3%	95.8%	0.5%	95.6%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.0%	99.4%	0.4%	99.0%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.5%	98.5%	1.0%	97.5%	
Number of Adoptions finalized	Year to Date	—		1,160 (CY 2016)	—	1,063 (CY 2015)	
Number of Kinship Legal Guardianships	Year to Date	—		177 (CY 2016)	—	99,4241 (CY 2015)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	94.0%	97.7%	3.9%	94.1%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	99.9%	
-Adoption workers		Maintain	96.3%	96.3%	0.0%	96.8%	

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<b>Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.</b>		<a href="http://www.state.nj.us/dcf/about/divisions/dcsc/">http://www.state.nj.us/dcf/about/divisions/dcsc/</a>					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	50,355 (CY 2016)	—	46,922 (CY 2015)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	22,012 (CY 2016)	—	20,840 (CY 2015)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement <a href="http://www.state.nj.us/dcf/families/csc/mobile/">http://www.state.nj.us/dcf/families/csc/mobile/</a>	Quarterly	Maintain or Increase	97.3%	96.2%	-1.1%	96.8%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	87.1%	86.3%	-0.9%	86.3%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	93.3%	94.1%	0.9%	91.2%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	10.8 Months	11.1	-0.9%	10.8 Months	
<b>Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.</b>		<a href="http://www.state.nj.us/dcf/about/divisions/oe/">http://www.state.nj.us/dcf/about/divisions/oe/</a>					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,102 (Oct 2016)	—	1,175 (Oct 2015)	
Percent of eligible students graduating high school while enrolled.	Annual	—		96% (2015-2016)	—	97% (2014-2015)	
Adherence to national average for at-risk academic students who showed improvement in <b>Reading</b> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2015-2016)	—	85% (2014-2015)	
Adherence to national average for at-risk academic students who showed improvement in <b>Math</b> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2015-2016)	—	85% (2014-2015)	

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<b>Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.</b>		<a href="http://www.state.nj.us/dcf/about/divisions/dfcp/">http://www.state.nj.us/dcf/about/divisions/dfcp/</a>					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	91% (FFY 2016)	—	97% (FFY 2015)	
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	90% (FFY 2016)	—	93% (FFY 2015)	
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	209	209	0.0%	246	
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	374	361	-3.5%	351	
Number of children entering a Domestic Violence residential shelter	Quarterly	—	390	359	-7.9%	361	
Number of adults entering non-residential program services	Quarterly	—	2,702	2,756	2.0%	2,619	
Number of children entering non-residential program services	Quarterly	—	255	229	-10.2%	193	
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	8,011	10,006	24.9%	8,428	
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	85%	87%	2.4%	84.8%	
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	91%	92%	1.1%	92.0%	
Number of children that participated in a School Based Youth Services Program	Quarterly	—	17,906	12,738	-28.9%	17,522	
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	75.8% (2016-2017)	—	74.8% (2015-2016)	
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	72.9% (2016-2017)	—	71.3% (2015-2016)	