

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 4th Quarter CY 2017 (10/01/2017 - 12/31/2017)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/DCF/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	45 Seconds	42 Seconds	-7.1%	42 Seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.7%	98.8%	0.2%	98.9%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	94.2%	94.5%	0.4%	94.5%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/DCF/childdata/continuous/index.html	Quarterly	—	45,161	48,770	8.0%	47,957	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	92.3%	92.6%	0.3%	93.5%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.8%	96.0%	0.2%	96.0%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.1%	100.0%	0.9%	99.0%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	98.5%	99.2%	0.7%	98.1%	
Number of Adoptions finalized	Year to Date	—		1,101 (CY 2017)	—	1,160 (CY 2016)	
Number of Kinship Legal Guardianships	Year to Date	—		155 (CY 2017)	—	177 (CY 2016)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	97.7%	95.3%	-2.5%	94.8%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%	
-Adoption workers		Maintain	96.3%	97.0%	0.7%	96.8%	

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 4th Quarter CY 2017 (10/01/2017 - 12/31/2017)							
Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	56,851 (CY 2017)	—	50,355 (CY 2016)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	23,169 (CY 2017)	—	22,012 (CY 2016)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	96.2%	96.6%	0.4%	96.8%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	86.3%	86.1%	-0.2%	86.5%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	94.1%	93.3%	-0.9%	92.2%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	11.1 Months	10.0 Months	-0.9%	10.5 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,102 (Oct 2016)	—	1,175 (Oct 2015)	
Percent of eligible students graduating high school while enrolled.	Annual	—		96% (2015-2016)	—	97% (2014-2015)	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2015-2016)	—	85% (2014-2015)	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2015-2016)	—	85% (2014-2015)	

Department Of Children and Families	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 4th Quarter CY 2017 (10/01/2017 - 12/31/2017)						
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dhcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	91% (FFY 2017)	—	92% (FFY 2016)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	90% (FFY 2017)	—	89% (FFY 2016)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	209	249	19.1%	216
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	361	295	-18.3%	335
Number of children entering a Domestic Violence residential shelter	Quarterly	—	359	294	-18.1%	345
Number of adults entering non-residential program services	Quarterly	—	2,756	2,641	-4.2%	2,669
Number of children entering non-residential program services	Quarterly	—	229	159	-30.6%	201
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	10,006	8,826	-11.8%	8,872
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	87%	86%	-1.1%	85.5%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	92%	90%	-2.2%	91.3%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	12,738	19,758	55.1%	17,698
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	75.8% (2016-2017)	—	75.5% (2015-2016)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	72.9% (2016-2017)	—	72.6% (2015-2016)