

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 3rd Quarter CY 2018 (07/01/2018 - 09/30/2018)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	65 Seconds	47 Seconds	-27.7%	53 Seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.3%	98.0%	-0.3%	98.5%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	94.5%	96.8%	2.5%	94.4%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	49,493	45,550	-8.0%	48,304	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	93.0%	93.2%	0.2%	92.5%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	94.8%	91.8%	-3.2%	94.4%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.0%	96.7%	-2.3%	99.0%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	98.7%	98.7%	0.0%	99.1%	
Number of Adoptions finalized	Year to Date	—		1,101 (CY 2017)	—	1,160 (CY 2016)	
Number of Kinship Legal Guardianships	Year to Date	—		155 (CY 2017)	—	177 (CY 2016)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	93.3%	98.0%	5.0%	96.1%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%	
-Adoption workers		Maintain	96.0%	96.7%	0.7%	96.2%	

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 3rd Quarter CY 2018 (07/01/2018 - 09/30/2018)							
Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	56,851 (CY 2017)	—	50,355 (CY 2016)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	23,169 (CY 2017)	—	22,012 (CY 2016)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	97.2%	96.5%	-0.7%	96.8%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	85.1%	88.1%	3.5%	85.7%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	95.3%	98.3%	3.1%	94.1%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	10.5 Months	9.8 Months	-6.7%	10.6 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,102 (Oct 2016)	—	1,175 (Oct 2015)	
Percent of eligible students graduating high school while enrolled.	Annual	—		96% (2015-2016)	—	97% (2014-2015)	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2015-2016)	—	85% (2014-2015)	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		85% (2015-2016)	—	85% (2014-2015)	

Department Of Children and Families Performance Indicators: 3rd Quarter CY 2018 (07/01/2018 - 09/30/2018)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	91% (FFY 2017)	—	92% (FFY 2016)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	90% (FFY 2017)	—	89% (FFY 2016)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	281	202	-28.1%	250
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	346	301	-13.0%	310
Number of children entering a Domestic Violence residential shelter	Quarterly	—	339	352	3.8%	324
Number of adults entering non-residential program services	Quarterly	—	3,145	2,432	-22.7%	2,780
Number of children entering non-residential program services	Quarterly	—	217	202	-6.9%	190
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	6,404	8,857	38.3%	8,196
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	85%	84%	-1.2%	85.3%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	89%	87%	-2.2%	89.3%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	17,313	11,317	-34.6%	17,085
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	75.6% (2017-2018)	—	75.5% (2015-2016)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71% (2017-2018)	—	72.6% (2015-2016)