

<b>Department Of Children and Families</b>		<b>Frequency</b>	<b>Desired Trend</b>	<b>Prior Quarter</b>	<b>Current Quarter</b>	<b>% Change</b>	<b>Last 12 Month Average</b>
<b>Performance Indicators:</b> <b>3rd Quarter CY 2019 (07/01/2019 - 09/30/2019)</b>							
<b>Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</b>		<a href="http://www.nj.gov/dcf/families/">http://www.nj.gov/dcf/families/</a>					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	113 seconds	61 seconds	36.0%	88 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.6%	98.7%	0.1%	98.8%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	98.7%	97.0%	-1.7%	97.2%	
Number of New Jersey children receiving Division of Child Protection and Permanency services <a href="http://www.nj.gov/dcf/childdata/continuous/index.html">http://www.nj.gov/dcf/childdata/continuous/index.html</a>	Quarterly	—	47,897	43,674	-8.8%	46,801	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	93.0%	92.6%	-0.4%	93.1%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.3%	94.7%	-0.6%	95.3%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	90.8%	97.3%	7.2%	95.4%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.7%	97.7%	0.0%	97.8%	
Number of Adoptions finalized	Year to Date	—		1,072 (CY 2018)	—	1,101 (CY 2017)	
Number of Kinship Legal Guardianships	Year to Date	—		136 (CY 2018)	—	155 (CY 2017)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	93.0%	96.0%	3.2%	94.1%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%	
-Adoption workers		Maintain	97.0%	97.0%	0.0%	96.8%	

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<b>Performance Indicators:</b> <b>3rd Quarter CY 2019 (07/01/2019 - 09/30/2019)</b>							
<b>Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.</b>		<a href="http://www.state.nj.us/dcf/about/divisions/dcsc/">http://www.state.nj.us/dcf/about/divisions/dcsc/</a>					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	58,579 (CY 2018)	—	56,851 (CY 2017)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	23,234 (CY 2018)	—	23,169 (CY 2017)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement <a href="http://www.state.nj.us/dcf/families/csc/mobile/">http://www.state.nj.us/dcf/families/csc/mobile/</a>	Quarterly	Maintain or Increase	98.0%	96.7%	-1.3%	97.4%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	88.8%	87.6%	-1.4%	88.7%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	93.1%	90.9%	-2.4%	92.8%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	10.7 Months	9.7 Months	-6.1%	10 Months	
<b>Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.</b>		<a href="http://www.state.nj.us/dcf/about/divisions/oe/">http://www.state.nj.us/dcf/about/divisions/oe/</a>					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,027 (Oct 2018)	—	1,138 (Oct 2017)	
Percent of eligible students graduating high school while enrolled.	Annual	—		97% (2017-2018)	—	97% (2016-2017)	
Adherence to national average for at-risk academic students who showed improvement in <b>Reading</b> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		72% (2017-2018)	—	73% (2016-2017)	
Adherence to national average for at-risk academic students who showed improvement in <b>Math</b> from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		72% (2017-2018)	—	73% (2016-2017)	

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<b>Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.</b>	<a href="http://www.state.nj.us/dcf/about/divisions/dfcp/">http://www.state.nj.us/dcf/about/divisions/dfcp/</a>					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2018)	—	91% (FFY 2017)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	91% (FFY 2018)	—	90% (FFY 2017)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	232	252	8.6%	242
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	323	352	9.0%	317
Number of children entering a Domestic Violence residential shelter	Quarterly	—	322	365	13.4%	319
Number of adults entering non-residential program services	Quarterly	—	2,583	2,692	4.2%	2,654
Number of children entering non-residential program services	Quarterly	—	224	237	5.8%	229
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	6,931	9,022	30.2%	8,003
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	89%	88%	-1.1%	87.3%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	90%	91%	1.1%	89.5%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	15,687	10,450	-33.4%	16,106
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	73.5%	—	75.6% (2017-2018)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71.3%	—	71% (2017-2018)