

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 4th Quarter CY 2019 (10/01/2019 - 12/31/2019)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	61 seconds	96 seconds	36.0%	93 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.7%	98.6%	-0.1%	98.7%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	97.0%	96.8%	-0.2%	97.3%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	43,674	45,014	3.1%	45,832	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	92.6%	93.7%	1.2%	93.2%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	94.7%	96.1%	1.5%	95.5%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	97.3%	98.0%	0.7%	95.6%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.7%	98.0%	0.3%	97.5%	
Number of Adoptions finalized	Year to Date	—		1,113 (CY 2019)	—	1,072 (CY 2018)	
Number of Kinship Legal Guardianships	Year to Date	—		149 (CY 2019)	—	136 (CY 2018)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	96.0%	94.0%	-2.1%	94.2%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%	
-Adoption workers		Maintain	97.0%	98.3%	1.3%	97.1%	

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	61,295 (CY 2019)	—	58,579 (CY 2018)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	25,821 (CY 2019)	—	23,234 (CY 2018)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	99.9%	0.0%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	96.7%	97.8%	1.1%	97.6%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	87.6%	90.0%	2.7%	88.9%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	90.9%	91.3%	0.4%	91.9%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	9.7 Months	9 Months	-6.1%	9.9 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,027 (Oct 2018)	—	1,138 (Oct 2017)	
Percent of eligible students graduating high school while enrolled.	Annual	—		97% (2017-2018)	—	97% (2016-2017)	
Adherence to national average for at-risk academic students who showed improvement in Reading from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		72% (2017-2018)	—	73% (2016-2017)	
Adherence to national average for at-risk academic students who showed improvement in Math from pre- to post-test after being enrolled for 90 days.	Annual	Maintain or Increase		72% (2017-2018)	—	73% (2016-2017)	

Department Of Children and Families Performance Indicators: 4th Quarter CY 2019 (10/01/2019 - 12/31/2019)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	95% (FFY 2019)	—	92% (FFY 2018)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2019)	—	91% (FFY 2018)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	252	209	-17.1%	242
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	352	269	-23.6%	317
Number of children entering a Domestic Violence residential shelter	Quarterly	—	365	270	-26.0%	319
Number of adults entering non-residential program services	Quarterly	—	2,692	2,471	-8.2%	2,654
Number of children entering non-residential program services	Quarterly	—	237	146	-38.4%	229
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	9,022	7,206	-20.1%	8,003
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	88%	86%	-2.3%	87.3%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	91%	89%	-2.2%	89.5%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	10,450	16,830	61.1%	16,106
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	73.5%	—	75.6% (2017-2018)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71.3%	—	71% (2017-2018)