

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 1st Quarter CY 2020 (01/01/2020 - 03/31/2020)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	96 seconds	134 seconds	36.0%	101 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.6%	98.5%	-0.1%	98.6%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	96.8%	97.5%	0.7%	97.5%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	---	45,014	42,416	-5.8%	44,750	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	93.7%	85.9%	-8.3%	91.5%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	96.1%	92.3%	-4.0%	94.6%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	98.0%	97.8%	-0.2%	96.0%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	98.0%	96.8%	-1.2%	97.7%	
Number of Adoptions finalized	Year to Date	---		1,113 (CY 2019)	---	1,072 (CY 2018)	
Number of Kinship Legal Guardianships	Year to Date	---		149 (CY 2019)	---	136 (CY 2018)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	94.0%	94.7%	0.7%	94.4%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%	
-Adoption workers		Maintain	98.3%	98.3%	0.0%	97.7%	

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/DCF/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	61,295 (CY 2019)	—	58,579 (CY 2018)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	25,821 (CY 2019)	—	23,234 (CY 2018)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	99.9%	100.0%	0.1%	99.9%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/DCF/families/csc/mobile/	Quarterly	Maintain or Increase	97.8%	98.2%	0.4%	97.7%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	90.0%	91.0%	1.1%	89.4%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	91.3%	88.9%	-2.6%	91.1%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	9 Months	8.6 Months	-6.1%	9.5 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/DCF/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,066 (October 2019)	—	1,027 (Oct 2018)	
Percent of eligible students graduating high school while enrolled.	Annual	—		98% (2018-2019)	—	97% (2017-2018)	
At-risk academic students in NJ who showed improvement in reading from pre- to post-test after being enrolled for 90 days*	Annual	Maintain or Increase		66% (2018-2019)	—	72% (2017-2018)	
At-risk academic students in NJ who showed improvement in math from pre- to post-test after being enrolled for 90 days*	Annual	Maintain or Increase		65% (2018-2019)	—	72% (2017-2018)	
*These Education KPIs have been modified from last year. The new measures assess the percentage of students showing improvement during enrollment. The previous measures assessed the percentage of students scoring better than the national average. Actual performance for FY2019 is shown and targets are set at actual performance until sufficient baseline data is available for projection.							

Department Of Children and Families Performance Indicators: 1st Quarter CY 2020 (01/01/2020 - 03/31/2020)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	95% (FFY 2019)	—	92% (FFY 2018)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2019)	—	91% (FFY 2018)
Number of new clients served by a Domestic Violence PALS Program*	Quarterly	—	269	187	-30.5%	235
Number of adults entering a Domestic Violence residential shelter*	Quarterly	—	314	290	-7.6%	320
Number of children entering a Domestic Violence residential shelter*	Quarterly	—	329	300	-8.8%	329
Number of adults entering non-residential program services*	Quarterly	—	2,715	2,873	5.8%	2,716
Number of children entering non-residential program services*	Quarterly	—	255	206	-19.2%	231
Number of Families served by a state funded Family Success Center*	Quarterly	Maintain or Increase	8,461	8,220	-2.8%	8,159
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized*	Quarterly	Maintain or Increase	88%	87%	-1.1%	88.0%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays*	Quarterly	Maintain or Increase	90%	87%	-3.3%	89.5%
Number of children that participated in a School Based Youth Services Program*	Quarterly	—	18,760	17,153	-8.6%	15,513
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	73.5%	—	75.6% (2017-2018)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	71.3%	—	71% (2017-2018)
*Data provided in 2019 Q4 (prior quarter) has been updated since the previous posting.						