

<b>Department Of Children and Families</b>		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
<b>Performance Indicators:</b> <b>3rd Quarter CY 2020 (07/01/2020 - 09/30/2020)</b>							
<b>Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.</b>		<a href="http://www.nj.gov/dcf/families/">http://www.nj.gov/dcf/families/</a>					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	211 seconds	224 seconds	6.2%	166 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	97.7%	98.3%	0.6%	98.3%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	97.8%	98.4%	0.6%	97.5%	
Number of New Jersey children receiving Division of Child Protection and Permanency services <a href="http://www.nj.gov/dcf/childdata/continuous/index.html">http://www.nj.gov/dcf/childdata/continuous/index.html</a>	Quarterly	—	30,077	32,983	9.7%	37,623	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	87.3%	96.8%	10.9%	90.8%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	89.8%	93.3%	3.9%	92.9%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	99.6%	98.7%	-0.9%	98.5%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	94.8%	95.4%	0.6%	96.7%	
Number of Adoptions finalized	Year to Date	—		1,113 (CY 2019)	—	1,072 (CY 2018)	
Number of Kinship Legal Guardianships	Year to Date	—		149 (CY 2019)	—	136 (CY 2018)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	99.0%	99.7%	0.7%	96.8%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%	
-Adoption workers		Maintain	99.3%	99.0%	-0.3%	98.8%	
<b>Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.</b>		<a href="http://www.state.nj.us/dcf/about/divisions/desc/">http://www.state.nj.us/dcf/about/divisions/desc/</a>					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	61,295 (CY 2019)	—	58,579 (CY 2018)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	25,821 (CY 2019)	—	23,234 (CY 2018)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	100.0%	100.0%	0.0%	100.0%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement	Quarterly	Maintain or Increase	97.6%	97.5%	-0.1%	97.8%	

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<a href="http://www.state.nj.us/DCF/families/csc/mobile/">http://www.state.nj.us/DCF/families/csc/mobile/</a>							
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	91.8%	91.7%	-0.1%	91.1%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	92.3%	90.3%	-2.2%	90.7%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	9.1 Months	10.3 Months	0.1	9.3 Months	
<b>Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.</b>		<a href="http://www.state.nj.us/DCF/about/divisions/oe/">http://www.state.nj.us/DCF/about/divisions/oe/</a>					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,037 (October 2020)	—	1,066 (October 2019)	
Percent of eligible students graduating high school while enrolled.	Annual	—		98% (2019-2020)	—	98% (2018-2019)	
At-risk academic students in NJ who showed improvement in reading from pre- to post-test after being enrolled for 90 days*	Annual	Maintain or Increase		64% (2019-2020)	—	66% (2018-2019)	
At-risk academic students in NJ who showed improvement in math from pre- to post-test after being enrolled for 90 days*	Annual	Maintain or Increase		65% (2019-2020)	—	65% (2018-2019)	
<b>Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.</b>		<a href="http://www.state.nj.us/DCF/about/divisions/dfcp/">http://www.state.nj.us/DCF/about/divisions/dfcp/</a>					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services (the Federal Standard is 65%)	Annual	Maintain or Increase	—	95% (FFY 2019)	—	92% (FFY 2018)	
Percentage of Women's Services clients that have more knowledge of available community resources (the Federal Standard is 65%)	Annual	Maintain or Increase	—	92% (FFY 2019)	—	91% (FFY 2018)	
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	51	135	164.7%	146	
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	275	377	37.1%	303	
Number of children entering a Domestic Violence residential shelter	Quarterly	—	249	339	36.1%	290	
Number of adults entering non-residential program services	Quarterly	—	1,829	2,465	34.8%	2,410	
Number of children entering non-residential program services	Quarterly	—	106	174	64.2%	158	

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Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	7,119	10,071	41.5%	8,154
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	85%	86%	1.2%	86.0%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	88%	87%	-1.1%	87.8%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	8,083	6,322	-21.8%	12,097
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	73.9%	—	73.5% (2018-2019)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	70.0%	—	71.3% (2018-2019)