

Department Of Children and Families		Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Performance Indicators: 4th Quarter CY 2020 (10/01/2020 - 12/31/2020)							
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.		http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	224 seconds	201 seconds	-10.3%	193 seconds	
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.3%	98.3%	0.0%	98.2%	
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	98.4%	98.3%	-0.1%	98.0%	
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	32,983	32,704	-0.8%	34,545	
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	96.8%	98.3%	1.5%	91.7%	
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	93.3%	93.4%	0.1%	92.2%	
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	98.7%	98.0%	-0.7%	98.5%	
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	95.4%	97.1%	1.8%	96.2%	
Number of Adoptions finalized	Year to Date	—		710 (CY 2020)	—	1,113 (CY 2019)	
Number of Kinship Legal Guardianships	Year to Date	—		163 (CY 2020)	—	149 (CY 2019)	
Percent of caseload levels compliant with established standards:	Quarterly						
-Intake workers		Increase	99.7%	100.0%	0.3%	98.3%	
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%	
-Adoption workers		Maintain	99.0%	98.3%	-0.7%	98.8%	
Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/desc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	52,570 (CY 2020)	—	61,295 (CY 2019)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	24,618 (CY 2020)	—	25,821 (CY 2019)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	100.0%	100.0%	0.0%	100.0%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement	Quarterly	Maintain or Increase	97.5%	98.1%	0.6%	97.9%	

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http://www.state.nj.us/DCF/families/csc/mobile/							
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	91.7%	91.8%	0.1%	91.6%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	90.3%	95.0%	5.2%	91.6%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	10.3 Months	10.7 Months	3.9%	9.7 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/DCF/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,037 (October 2020)	—	1,066 (October 2019)	
Percent of eligible students graduating high school while enrolled.	Annual	—		98% (2019-2020)	—	98% (2018-2019)	
At-risk academic students in NJ who showed improvement in reading from pre- to post-test after being enrolled for 90 days*	Annual	Maintain or Increase		64% (2019-2020)	—	66% (2018-2019)	
At-risk academic students in NJ who showed improvement in math from pre- to post-test after being enrolled for 90 days*	Annual	Maintain or Increase		65% (2019-2020)	—	65% (2018-2019)	
Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.		http://www.state.nj.us/DCF/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services (the Federal Standard is 65%)	Annual	Maintain or Increase	—	95% (FFY 2020)	—	95% (FFY 2019)	
Percentage of Women's Services clients that have more knowledge of available community resources (the Federal Standard is 65%)	Annual	Maintain or Increase	—	92% (FFY 2020)	—	92% (FFY 2019)	
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	135	163	20.7%	134	
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	377	494	31.0%	359	
Number of children entering a Domestic Violence residential shelter	Quarterly	—	339	454	33.9%	336	
Number of adults entering non-residential program services	Quarterly	—	2,465	2,670	8.3%	2,459	
Number of children entering non-residential program services	Quarterly	—	174	160	-8.0%	162	

Department Of Children and Families Performance Indicators: 4th Quarter CY 2020 (10/01/2020 - 12/31/2020)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	10,071	8,774	-12.9%	8,546
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	86%	87%	1.2%	86.3%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	87%	85%	-2.3%	86.8%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	6,322	9,960	57.5%	10,380
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	73.9% (2019-2020)	—	73.5% (2018-2019)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	70% (2019-2020)	—	71.3% (2018-2019)