

Department Of Children and Families Performance Indicators: 1st Quarter CY 2021 (01/01/21 - 03/31/2021)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.	http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	201 seconds	153 seconds	-23.9%	197 seconds
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	98.3%	98.8%	0.5%	98.3%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	98.3%	98.7%	0.4%	98.3%
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	32,704	32,179	-1.6%	31,626
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	98.3%	97.2%	-1.1%	94.7%
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	93.4%	95.9%	2.7%	93.1%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	96.7%	97.2%	0.5%	98.0%
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.1%	95.7%	-1.4%	96.0%
Number of Adoptions finalized	Year to Date	—		710 (CY 2020)	—	1,113 (CY 2019)
Number of Kinship Legal Guardianships	Year to Date	—		163 (CY 2020)	—	149 (CY 2019)
Percent of caseload levels compliant with established standards:	Quarterly					
-Intake workers		Increase	100.0%	99.3%	-0.7%	99.5%
-Permanency workers		Maintain	100.0%	100.0%	0.0%	100.0%
-Adoption workers		Maintain	98.3%	100.0%	1.7%	99.2%

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	52,570 (CY 2020)	—	61,295 (CY 2019)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	24,618 (CY 2020)	—	25,821 (CY 2019)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	100.0%	100.0%	0.0%	100.0%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	98.1%	98.6%	0.5%	98.0%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	91.8%	91.3%	-0.5%	91.7%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	95.0%	94.4%	-0.6%	93.0%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	10.7 Months	10 Months	-6.5%	10 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,058 (October 2021)	—	1,037 (October 2020)	
Percent of eligible students graduating high school while enrolled.	Annual	—		98% (2020-2021)	—	98% (2019-2020)	
At-risk academic students in NJ who showed improvement in reading from pre- to post-test after being enrolled for 90 days*	Annual	Maintain or Increase		56% (2020-2021)	—	64% (2019-2020)	
At-risk academic students in NJ who showed improvement in math from pre- to post-test after being enrolled for 90 days*	Annual	Maintain or Increase		47% (2020-2021)	—	65% (2019-2020)	

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Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/dcf/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	95% (FFY 2020)	—	95% (FFY 2019)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	92% (FFY 2020)	—	92% (FFY 2019)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	163	168	3.1%	129
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	494	503	1.8%	412
Number of children entering a Domestic Violence residential shelter	Quarterly	—	454	446	-1.8%	372
Number of adults entering non-residential program services	Quarterly	—	2,670	2,779	4.1%	2,436
Number of children entering non-residential program services	Quarterly	—	160	255	59.4%	174
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	8,774	8,224	-6.3%	8,547
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	87%	87%	0.0%	86.3%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	84%	89%	6.0%	87.0%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	9,960	11,174	12.2%	8,885
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	73.9% (2019-2020)	—	73.5% (2018-2019)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	70% (2019-2020)	—	71.3% (2018-2019)