

| Department Of Children and Families | | Frequency | Desired Trend | Prior Quarter | Current Quarter | % Change | Last 12 Month Average |
|---|--------------|---|---------------|---------------------|-----------------|---------------------|-----------------------|
| Performance Indicators: 1st Quarter CY 2022 (01/01/2022 - 03/31/2022) | | | | | | | |
| Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm. | | http://www.nj.gov/dcf/families/ | | | | | |
| Average wait time before calls coming in to the State Central Registry hotline are answered. | Quarterly | Maintain or Decrease | 212 seconds | 249 seconds | 17.5% | 165 seconds | |
| Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report | Quarterly | Maintain | 99.3% | 99.0% | -0.3% | 99.1% | |
| Percent of investigations of Abuse/Neglect Reports completed within 90 days | Quarterly | Increase | 96.3% | 97.8% | 1.6% | 97.5% | |
| Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html | Quarterly | — | 33,453 | 32,319 | -3.4% | 32,892 | |
| Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home) | Quarterly | Maintain or Increase | 88.0% | 97.6% | 10.9% | 94.2% | |
| Percent of children in out-of-home placement for the quarter who have up-to-date immunization records | Quarterly | Maintain or Increase | 92.4% | 95.2% | 3.0% | 94.7% | |
| Percent of children receiving initial physical exam within 24 hours of entering placement | Quarterly | Maintain | 98.2% | 99.8% | 1.6% | 97.9% | |
| Adoptions finalized within 9 months of a child being placed in an adoptive home | Quarterly | Maintain or Increase | 98.2% | 97.6% | -0.6% | 98.1% | |
| Number of Adoptions finalized | Year to Date | — | — | 580 (CY 2021) | — | 710 (CY 2020) | |
| Number of Kinship Legal Guardianships | Year to Date | — | — | 153 (CY 2021) | — | 163 (CY 2020) | |
| Percent of caseload levels compliant with established standards: | Quarterly | | | | | | |
| -Intake workers | | Increase | 97% | 96% | -1.0% | 97.7% | |
| -Permanency workers | | Maintain | 100% | 100% | 0.0% | 100% | |
| -Adoption workers | | Maintain | 99% | 98% | -1.3% | 98.8% | |
| Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs. | | http://www.state.nj.us/dcf/about/divisions/dcsc/ | | | | | |
| Number of New Jersey children receiving Children's System of Care (CSOC) services | Annual | — | — | 58,957 (CY 2021) | — | 52,570 (CY 2020) | |
| Number of New Jersey children served by Care Management Organizations | Annual | — | — | 26,479 (CY 2021) | — | 24,618 (CY 2020) | |
| Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey | Quarterly | Maintain | 100% | 100% | 0% | 100% | |
| Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement | Quarterly | Maintain or Increase | 98.8% | 99.1% | 0.3% | 98.9% | |

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| http://www.state.nj.us/dcf/families/csc/mobile/ | | | | | | |
| Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement | Quarterly | Increase | 92.7% | 93.5% | 0.9% | 92.7% |
| Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement | Quarterly | Increase | 93.6% | 91.7% | -2.0% | 93.2% |
| Average length of stay in an out of home treatment setting for a behavioral health issue | Quarterly | — | 9.6 Months | 10.5 Months | 9.4% | 9.9 Months |
| Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities. | | | | | | |
| | http://www.state.nj.us/dcf/about/divisions/oe/ | | | | | |
| Total population served as of October 15th Educational Count (Ages 3 - 21) | Annual | Maintain or Increase | | 1,058 (October 2021) | — | 1,037 (October 2020) |
| Percent of eligible students graduating high school while enrolled. | Annual | — | | 98% (2020-2021) | — | 98% (2019-2020) |
| At-risk academic students in NJ who showed improvement in reading from pre- to post-test after being enrolled for 90 days | Annual | Maintain or Increase | | 56% (2020-2021) | — | 64% (2019-2020) |
| At-risk academic students in NJ who showed improvement in math from pre- to post-test after being enrolled for 90 days | Annual | Maintain or Increase | | 47% (2020-2021) | — | 65% (2019-2020) |
| Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs. | | | | | | |
| | http://www.state.nj.us/dcf/about/divisions/dfcp/ | | | | | |
| Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i> | Annual | Maintain or Increase | — | 96% (FFY 2021) | — | 95% (FFY 2020) |
| Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i> | Annual | Maintain or Increase | — | 95% (FFY 2021) | — | 92% (FFY 2020) |
| Number of new clients served by a Domestic Violence PALS Program | Quarterly | — | 187 | 134 | -28.3% | 160 |
| Number of adults entering a Domestic Violence residential shelter | Quarterly | — | 696 | 584 | -16.1% | 603 |
| Number of children entering a Domestic Violence residential shelter | Quarterly | — | 705 | 555 | -21.3% | 571 |
| Number of adults entering non-residential program services | Quarterly | — | 4,363 | 5,028 | 15.2% | 3,989 |
| Number of children entering non-residential program services | Quarterly | — | 703 | 784 | 11.5% | 662 |
| Number of Families served by a state funded Family Success Center | Quarterly | Maintain or Increase | 10,639 | 8,943 | -15.9% | 9,551 |

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| Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized | Quarterly | Maintain or Increase | 86% | 86% | 0.0% | 86% |
| Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays | Quarterly | Maintain or Increase | 84% | 86% | 2.4% | 84% |
| Number of children that participated in a School Based Youth Services Program | Quarterly | — | 16,694 | 16,510 | -1.1% | 13,169 |
| School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school | Annual | Maintain or Increase | — | 83.6% (2020-2021) | — | 73.9% (2019-2020) |
| School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school | Annual | Maintain or Increase | — | 76.7% (2020-2021) | — | 70% (2019-2020) |