

Office of the Public Defender							
Performance Indicators - FY2017-Q4 (April 1, 2017 - June 30, 2017)	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	% Change	Last 4-Quarter Average
Providing Appropriate Effective Legal Counsel (Core Mission 1)							
Trial Services to Indigents	http://www.nj.gov/defender/structure/regions/						
Adult criminal - newly opened cases *	Annually	Varies	58,621				
Adult criminal - newly opened cases	Quarterly	Varies	14,655	14,404	15,041	4.4%	14,324
Adult criminal - closed cases **	Quarterly	Increase	14,362	10,142	14,592	43.9%	10,696
Juvenile criminal - newly opened cases *	Annually	Varies	8,123				
Juvenile criminal - newly opened cases	Quarterly	Varies	2,031	1,949	1,781	-8.6%	1,829
Juvenile criminal - closed cases **	Quarterly	Increase	1,990	1,505	1,779	18.2%	1,380
Post-conviction relief - newly opened cases	Quarterly	Varies	146	145	158	9.0%	157
Post-conviction relief - closed cases	Quarterly	Increase	207	166	152	-8.4%	176
Appellate Services to Indigents	http://www.nj.gov/defender/structure/appellate/						
Notices of new direct appeals of criminal convictions or sentences filed in Appellate Division of New Jersey Superior Court ***	Quarterly	Varies	356	328	318	-3.0%	327
Number of Excessive Sentence program dispositions	Quarterly	Varies	150	125	157	25.6%	153
Number of briefs filed	Quarterly	Increase	163	261	228	-12.6%	232
Number of dismissals/administrative closings	Quarterly	Varies	50	36	34	-5.6%	54
Petitions for certification to New Jersey Supreme Court	Quarterly	Varies	132	83	133	60.2%	107
Office of Parental Representation	http://www.nj.gov/defender/structure/opr/						
Indigent parent charged with Civil Abuse/Neglect (Title 9) - newly opened cases *	Annually	Varies	6,821				
Indigent parent in Termination of Parental Rights (Title 30) - newly opened cases *	Annually	Varies	1,335				
Combined Parental Representation average attorney caseload (includes per diem attorneys)	Annually	Maintain	75	67	67	0.0%	67
Title 9 - newly opened cases	Quarterly	Varies	1,705	1,531	1,376	-10.1%	1,464
Title 9 - closed cases **	Quarterly	Increase	1,713	1,610	1,461	-9.3%	1,255
Title 30 - newly opened cases	Quarterly	Varies	334	340	280	-17.6%	300
Title 30 - closed cases **	Quarterly	Increase	334	305	348	14.1%	246
Office of Law Guardian	http://www.nj.gov/defender/structure/olg/						
Children subject to Civil Abuse/Neglect complaints (Title 9) - newly opened cases *	Annually	Varies	8,286				
Children in Termination of Parental Rights (Title 30) - newly opened cases *	Annually	Varies	1,644				
Combined Law Guardian average attorney caseload (includes per diem attorneys)	Annually	Maintain	88	103	103	0.0%	105
Title 9 - newly opened cases	Quarterly	Varies	2,072	1,828	1,846	1.0%	1,819
Title 9 - closed cases **	Quarterly	Increase	2,070	2,252	2,019	-10.3%	2,054
Title 30 - newly opened cases	Quarterly	Varies	411	400	362	-9.5%	370
Title 30 - closed cases **	Quarterly	Increase	410	465	431	-7.3%	425
Division of Mental Health Advocacy	http://www.nj.gov/defender/structure/mha/						
Mental Health hearings *	Annually	Varies	30,379				
Scheduled hearings - average number of attorney appearances *	Annually	Varies	1,215				
Number of scheduled initial and periodic review hearings	Quarterly	Varies	4,633	5,388	5,442	1.0%	5,093
Number of outpatient commitment hearings	Quarterly	Varies	331	343	405	18.1%	383
Number of scheduled voluntary review hearings	Quarterly	Varies	1,123	917	767	-16.4%	892
Number of scheduled placement review hearings for individuals who do not meet the commitment standards	Quarterly	Varies	1,439	1,227	1,584	29.1%	1,388
Percentage of completed hearings where client objective obtained	Quarterly	Varies	84.0%	86.7%	88.4%		
Number of persons represented for other types of activities	Quarterly	Varies	69	49	70	42.9%	54
Number of represented individuals, who are committed involuntarily under the sexually violent predators law	Quarterly	Varies	545	552	554	0.4%	550
Number of Division of Developmental Disabilities' clients represented at guardianship of the person hearings - newly opened cases	Quarterly	Varies	73	66	71	7.6%	67

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Providing Mediation Services (Core Mission 2)							
Office of Dispute Settlement	http://www.nj.gov/defender/structure/ods/						
Mediation - newly opened cases #	Annually	Varies	1,116				
Average mediator caseload #	Annually	Varies	186				
Foreclosure mediation - newly opened cases #	Quarterly	Varies	267	258	238	-7.8%	243
Foreclosure mediation - closed cases #	Quarterly	Varies	295	215	267	24.2%	255
Percentage of foreclosure mediation cases resolved #	Quarterly	Varies	60.3%	62.3%	64.0%		
General civil court mediation - newly opened cases #	Quarterly	Varies	12	23	5	-78.3%	13
General civil court mediation - closed cases #	Quarterly	Varies	8	12	5	-58.3%	8
New home warranty program (State plan) arbitration hearings - newly opened cases	Quarterly	Varies	30	12	24	100.0%	21
New home warranty program (State plan) arbitration hearings - closed cases	Quarterly	Varies	25	6	11	83.3%	18
New home warranty program (private plan) arbitration hearings - newly opened cases	Quarterly	Varies	25	8	12	50.0%	15
New home warranty program (private plan) arbitration hearings - closed cases	Quarterly	Varies	25	11	9	-18.2%	16
* This performance indicator is updated on a fiscal year basis in the 3rd quarter.							
** The number of cases closed only reflect those cases actually closed in OPD's Case Management System.							
*** The number of appeals filed do not reflect those new appeals waiting to be filed.							
# This performance indicator is to be discontinued as of July 1, 2017.							