

Department of Human Services

Performance Indicators - October 2010

	Desired Trend	Prior Month August 2010	Current Month as of September 2010	% Change	Last 12 Month Average
Health and Well Being					
Number of vision screenings conducted by the Commission for the Blind and Visually Impaired. Total June 2010 to date.	Increase	5,383	8,239	53.1%	
Participation of eligible elderly NJ residents in the Supplemental Nutrition Assistance Program (formerly Food Stamps).	Increase	72,474	73,556	1.5%	
Change in percent of clients abstinent from alcohol at discharge vs percent of clients abstinent at admission. Quarter ending September 30, 2010.	Increase	30.50%	29.70%	-2.6%	
Change in percent of clients abstinent from other drugs at discharge vs percent of clients abstinent at admission. Quarter ending September 30, 2010.	Increase	46.20%	46.30%	0.2%	
Enrollment of clients with disabilities served in NJ Personal Preference Program.	Increase	1,097	1,142	4.1%	
<i>For consumers utilizing mental health services</i>					
Discharge Conditional Extension Pending Placement (CEPP) consumers (designated CEPP prior to 7-1-08) in FY 2011 into appropriate community settings. Quarter ending June 30, 2010.		34			
Percent of consumers designated Conditional Extension Pending Placement after 7-1-08 will be moved into an appropriate community setting within 6 months of designation in FY 2011. Quarter ending June 30, 2010.		65.2%			
State psychiatric hospital population. Quarter ending June 30, 2010.	Decrease	1,581			
Employment					
<i>For clients utilizing services from the Commission for the Blind and Visually Impaired</i>					
Percent of clients who exit vocational rehabilitation programs into employment with an hourly wage equivalent or greater than the state or federal minimum wage (whichever is higher).		95.0%	95.0%	0.0%	
Percent of clients with significant disabilities who exit vocational rehabilitation programs into employment.		100%	100%	0.0%	
Ratio of the average hourly wage earnings of all clients in competitive employment to the average hourly earnings of all employed individuals in the state.		0.62	0.60	-3.2%	
Consumers with a disability enrolled in the NJ Workability Program.	Increase	8,074	8,126	0.6%	

Housing					
Create community placements to avert institutionalization for persons diagnosed with mental illness who would otherwise be committed to a State psychiatric hospital. Quarter ending June 30, 2010.		50			
Customer Service					
Percent of customers awarding a satisfaction rating of "very satisfied" after their agency received training from the Division of Deaf and Hard of Hearing.		96.3%	95.0%	-1.3%	
Number of intake and referral cases transitioned from the Division of Developmental Disabilities to the Division of Disability Services. Total to date.		8,568	9,333	8.9%	
Benefit Processing					
Performance level of child support collections paid above level of federal fiscal year 2009 level. Quarter ending September 30, 2010.	Increase	63.5%	65.1%	2.4%	
WFNJ/TANF Households		39,831	40,257	1.1%	
Food Stamp Households		328,979	335,576	2.0%	