

Department of Human Services Performance Indicators - February 2011	Frequency	Desired Trend	Prior Month (Dec 2010) Prior Quarter (1st Q, SFY'11)	Current Month (Jan 2011) Current Quarter (2nd Q, SFY'11)	% Change	Last 12 Month Average
Olmstead and Services that Promote Community Integration						
State psychiatric hospital population. This number represents the Gross Average Daily Population (ADP) in the non-forensic state-hospitals. Quarter ending December 31, 2010.	Quarterly	Decrease	1,581	1,581	0.0%	1,608
Discharge Conditional Extension Pending Placement (CEPP) consumers (designated CEPP prior to 7-1-08) in FY 2011 into appropriate community settings. Quarter ending December 31, 2010.	Quarterly	Attain targets outlined in the settlement agreement	22	6	-72.7%	
Percent of consumers designated Conditional Extension Pending Placement after 7-1-08 will be moved into an appropriate community setting within 6 months of designation in FY 2010. Quarter ending December 31, 2010.	Quarterly	Attain targets outlined in the settlement agreement	75.50%	77.50%	2.6%	
Create community placements to avert institutionalization for persons diagnosed with mental illness who would otherwise be committed to a State psychiatric hospital. Quarter ending December 31, 2010.	Quarterly	Attain targets outlined in the settlement agreement	0 (Annual target attained)	0	0.0%	
Change in percent of clients abstinent from alcohol at discharge vs. percent of clients abstinent at admission. Quarter ending December 31, 2010.	Quarterly	Increase	29.70%	29.80%	0.3%	
Change in percent of clients abstinent from other drugs at discharge vs. percent of clients abstinent at admission. Quarter ending December 31, 2010.	Quarterly	Increase	46.30%	44.80%	-3.2%	

Services that Promote Economic Independence						
Percent of clients who exit vocational rehabilitation programs into employment with an hourly wage equivalent or greater than the state or federal minimum wage (whichever is higher).	Monthly	Attain Federal targets	100.0%	100.0%	0.0%	
Percent of clients with significant disabilities who exit vocational rehabilitation programs into employment.	Monthly	Attain Federal targets	100%	100%	0.0%	
Ratio of the average hourly wage earnings of all clients in competitive employment to the average hourly earnings of all employed individuals in the state.	Monthly	Attain Federal targets	0.49	0.55	12.2%	
Consumers with a disability enrolled in the NJ Workability Program.	Monthly	Increase	8,324	8,360	0.4%	

Percent of customers awarding a satisfaction rating of "very satisfied" after their agency received training from the Division of Deaf and Hard of Hearing.	Monthly	Increase	100.0%	34.7%	-65.3%	
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Services that Ensure the Safety Net						
Participation of eligible elderly NJ residents in the Supplemental Nutrition Assistance Program (formerly Food Stamps).	Monthly	Increase	77,544	78,763	1.6%	
WFNJ/TANF Households	Monthly		41,140	40,934	-0.5%	
Food Stamp Households	Monthly		351,193	352,023	0.2%	
Performance level of child support collections paid above level of federal fiscal year 2009 level. Quarter ending December 31, 2010. Note: This is a quarterly measure that is dependent on calculation by the Federal Office of Child Support Enforcement.	Quarterly	Increase	65.05%	64.40%	-1.0%	

Services that Promote the Availability of Health Care						
Number of persons screened for visual problems by the Commission for the Blind and Visually Impaired. Total June 2010 to date.	Monthly	Increase	19,088	22,350	17.1%	
Enrollment of clients with disabilities served in NJ Personal Preference Program.	Monthly	Increase	1,214	1,234	1.6%	
Number of intake and referral cases transitioned from the Division of Developmental Disabilities to the Division of Disability Services. Total to date.	Monthly	Attain established target	10,943	11,158	2.0%	