

| Department of Human Services Performance Indicators - April 2011 | Frequency | Desired Trend | Prior Month (Feb 2011) Prior Quarter (2nd Q, SFY'11) | Current Month (March 2011) Current Quarter (3rd Q, SFY'11) | % Change | Last 12 Month Average |
|---|------------------|---|---|---|-----------------|----------------------------------|
| Olmstead and Services that Promote Community Integration | | | | | | |
| State psychiatric hospital population. This number represents the Gross Average Daily Population (ADP) in the non-forensic state-hospitals. Quarter ending March 31, 2011. | Quarterly | Decrease | 1,581 | 1,551 | -1.9% | |
| Discharge Conditional Extension Pending Placement (CEPP) consumers (designated CEPP prior to 7-1-08) in FY 2011 into appropriate community settings. Quarter ending March 31, 2011. | Quarterly | Attain targets outlined in the settlement agreement | 6 | Pending plaintiff review | | |
| Percent of consumers designated Conditional Extension Pending Placement after 7-1-08 will be moved into an appropriate community setting within 6 months of designation in FY 2010. Quarter ending March 31, 2011. | Quarterly | Attain targets outlined in the settlement agreement | 77.50% | Pending plaintiff review | | |
| Create community placements to avert institutionalization for persons diagnosed with mental illness who would otherwise be committed to a State psychiatric hospital. Quarter ending March 31, 2011. | Quarterly | Attain targets outlined in the settlement agreement | 0 (Annual target attained) | Pending plaintiff review | | |
| Change in percent of clients abstinent from alcohol at discharge vs. percent of clients abstinent at admission. Quarter ending March 31, 2011. | Quarterly | Increase | 29.80% | 28.10% | -5.7% | |
| Change in percent of clients abstinent from other drugs at discharge vs. percent of clients abstinent at admission. Quarter ending March 31, 2011. | Quarterly | Increase | 44.80% | 44.80% | 0.0% | |

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| Services that Promote Economic Independence | | | | | | |
| WFNJ/TANF Work Participation Rate. Note: Participation rates are estimates pending Federal certification. | Monthly | Increase | 19.0% | 21.0% | 10.3% | |
| Percent of clients who exit vocational rehabilitation programs into employment with an hourly wage equivalent or greater than the state or federal minimum wage (whichever is higher). | Monthly | Attain Federal targets | 100.0% | 100.0% | 0.0% | |
| Percent of clients with significant disabilities who exit vocational rehabilitation programs into employment. | Monthly | Attain Federal targets | 100% | 100% | 0.0% | |
| Ratio of the average hourly wage earnings of all clients in competitive employment to the average hourly earnings of all employed individuals in the state. | Monthly | Attain Federal targets | 0.54 | 0.56 | 3.7% | |

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|---|---------|----------|-------|-------|--------|--|
| Consumers with a disability enrolled in the NJ Workability Program. | Monthly | Increase | 8,458 | 8,414 | -0.5% | |
| Percent of customers awarding a satisfaction rating of "very satisfied" after their agency received training from the Division of Deaf and Hard of Hearing. | Monthly | Increase | 83.3% | 69.2% | -16.9% | |

| Services that Ensure the Safety Net | | | | | | |
|---|-----------|----------|---------|---------|-------|--|
| Participation of eligible elderly NJ residents in the Supplemental Nutrition Assistance Program (formerly Food Stamps). | Monthly | Increase | 79,152 | 81,174 | 2.6% | |
| WFNJ/TANF Households | Monthly | | 40,609 | 40,921 | 0.8% | |
| Food Stamp Households | Monthly | | 355,763 | 377,906 | 6.2% | |
| Performance level of child support collections paid above level of federal fiscal year 2009 level. Quarter ending March 31, 2011. Note: This is a quarterly measure that is dependent on calculation by the Federal Office of Child Support Enforcement. | Quarterly | Increase | 65.10% | 64.80% | -0.5% | |

| Services that Promote the Availability of Health Care | | | | | | |
|--|---------|---------------------------|--------|--------|-------|--|
| Number of persons screened for visual problems by the Commission for the Blind and Visually Impaired. Total June 2010 to date. | Monthly | Increase | 26,116 | 31,003 | 18.7% | |
| Enrollment of clients with disabilities served in NJ Personal Preference Program. | Monthly | Increase | 1,301 | 1,322 | 1.6% | |
| Number of intake and referral cases transitioned from the Division of Developmental Disabilities to the Division of Disability Services. Total to date. | Monthly | Attain established target | 11,438 | 11,850 | 3.6% | |