

## Department of Human Services

### Performance Indicators - FY2024

	FY2022 Actual	FY2023 Revised	FY2024 Target
<b>Core Mission 1: Olmstead and Services that Promote Community Integration</b>			
<b>Division of Developmental Disabilities</b>			
Average monthly enrollment in federally matched Supports Program	12,020	12,436	12,581
Consumers moved from institutions to community residential placements in order to comply with Olmstead requirement that services be provided in the least restrictive setting	3	13	4
Olmstead movements as a percentage of the fiscal year starting census	0.3%	1.2%	0.4%
Federal Community Care Program revenues earned to offset State costs for community placements (millions)	\$1,011	\$1,064	\$1,126
<b>Division of Mental Health and Addiction Services</b>			
New community placements created to discharge consumers in the State hospitals including those on Conditional Extension Pending Placement (CEPP) status	165	190	400
New community placements created for individuals diagnosed with mental illness who are at risk of hospitalization or at risk of homelessness	35	40	40
Clients served in Involuntary Outpatient Commitment program (a)	1,160	1,150	1,150
Clients served in detoxification settings (a)	15,265	15,846	16,117
Clients served in Opioid Overdose Recovery Program	8,390	8,300	8,300
<b>Core Mission 2: Services that Promote Economic Independence</b>			
<b>Commission for the Blind and Visually Impaired</b>			
Persons screened for visual problems by the Commission for the Blind and Visually Impaired	6,400	13,000	13,000
Commission for the Blind and Visually Impaired clients who exit vocational rehabilitation programs into employment with an hourly wage equivalent or greater than the state or federal minimum wage (whichever is higher)	100%	100%	100%
<b>Division of Family Development</b>			
Work First NJ/Temporary Assistance for Needy Families work participation rate (includes school participation rate)	5.30%	5.40%	5.40%
<b>Core Mission 3: Services that Ensure the Safety Net</b>			
<b>Division of Developmental Disabilities</b>			
Developmental center census by end of fiscal year	1,078	1,021	966
<b>Division of Family Development</b>			
Percent of current child support orders actually collected	66.2%	68.0%	68.0%
<b>Core Mission 4: Services that Promote the Availability of Health Care</b>			
<b>Division of Aging Services</b>			
Residents in nursing homes (monthly average)	21,926	22,564	23,167
<b>Healthcare Effectiveness Data &amp; Information Set Performance Measures for NJ FamilyCare Managed Care Populations</b>			
Children receiving immunizations - Combo 2	57.0%	57.3%	57.6%
Children receiving a blood lead screening test	66.5%	66.8%	67.1%
Children receiving a well visit within the first 15 months of life	51.4%	51.7%	52.0%
Child and adolescent well care visit	60.9%	61.2%	61.5%
Women receiving timely prenatal care	84.4%	84.7%	85.0%
Women receiving timely postpartum care	80.4%	80.7%	81.0%
Diabetes care - members aged 18-75 with a hemoglobin A1C less than 8%	57.6%	57.9%	58.2%
Body Mass Index documentation - members aged 3-17 with a documented Body Mass Index	86.9%	87.2%	87.5%
<b>Personal Preference Program</b>			
Clients served in NJ Personal Preference Program	20,500	22,300	27,000
<b>Managed Care Plan Accreditation</b>			

Number of Managed Care Plans Accredited by the National Committee for Quality Assurance (NCQA) with 3.5 or more stars as of June 30 (a)	5	5	5
<b>Customer Satisfaction</b>			
Overall health plan satisfaction rate: Adults	80.7%	81.0%	81.3%
Overall health plan satisfaction rate: Children	84.7%	85.0%	85.3%
Personal doctor satisfaction rate: Adults	84.0%	84.3%	84.6%
Personal doctor satisfaction rate: Children	87.0%	87.3%	87.6%
<b>Eligibility and Enrollment</b>			
Average monthly NJ FamilyCare enrollment	1,839,556	1,960,784	1,837,378
Managed Care enrollment - % of Managed Care eligible FamilyCare participants enrolled in Managed Care	97.1%	97.1%	97.1%
Dual Medicare/NJ FamilyCare enrollees	212,288	224,971	227,658
Enrollment in NJ FamilyCare - Children's Health Insurance Program	245,983	265,668	272,634

(a) Managed Care Plan Accreditation rating metric was switched to a star rating system instead of the previous system of rating MCP as either excellent or commendable