

Department of State

Performance Indicators - Jan 01, - Mar 31, 2013 (FY13 3rd Q)

	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	% Change	Prior Year Quarterly Average
Economic Vitality – The Partnership for Action							
Number of Companies Assisted	q	Increase	3,750	5,120	5,327	4%	5,081
Number of Business Proposals	q	Increase	32	44	49	11%	44
Number of Business People Assisted by the Business Call Center	q	Increase	8,000	7,614	9,069	19%	8,841
Number of Tourism DMO Applications Received	q	Maintain	16	0	0	0%	16
Number of Tourism DMO Grants Awarded	q	Maintain	16	2	0	-100%	16
Number of Tourism Cooperative Marketing Applications Received	q	Maintain	90	0	0	0%	90
Number of Tourism Cooperative Marketing Grants Awarded	q	Maintain	36	12	0	-100%	36
Tourism Economic Impact (Total Dollars Compiled Annually in Billions)	q	Increase	\$39.80	n/a	39.5 (2012)	n/a	\$39.80 (2011)

Cultural & Historical Programs

Council on Arts, Historical Commission, Cultural Trust:

Number of Grant Applications Received	q	Maintain	115	5	201	3920%	58
Number of Grants Awarded	q	Maintain	85	33	18	-45%	89
Number of Technical Assistance and Outreach Sessions	q	Maintain	150	237	317	34%	159

State Museum:

Number of Visitors to Museum & Planetarium	q	Increase	27,000	19,444	25,423	31%	26,152
Number of Educational Programs Conducted	q	Maintain	100	95	157	65%	58

Archives:

Number of New Data Base Records Created	q	Increase	30,000	61,781	59,462	-4%	n/a
Number of Research and Reference Requests Answered	q	Maintain	21,000	21,442	21,695	1%	22,602

Civic Engagement Responsibilities

Elections

Number of Voter Registrations Received *	q	Increase	65,000	175,250	36,967	-79%	57,959
Number of Voter Education Training and Outreach Sessions #	q	Increase	25	40	110	175%	46
Number of Accessible Polling Places	q	Maintain	3,548	3,548	3,548	0%	3,548

Division of Programs

Number of Grant Applications Received	q	Maintain	65	0	0	0%	48
Number of Grants Awarded	q	Maintain	25	52	0	-100%	20
Number of Technical Assistance and Outreach Sessions	q	Maintain	50	126	68	-46%	85
Number of National Service/Volunteer Participants	q	Increase	506	585	604	3%	506

* Quarter after Presidential Election

Increase in outreach and education activity due to new election system familiarization training