

Labor and Workforce Development Performance Indicators - December 2017	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	Change	12 Month Average
Workforce Development:				Q4 2016	Q1 2017		Q2 2016 - Q1 2017
Workforce Innovation and Opportunities Act (WIOA) Title I Adults							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	Data for measure available Feb. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$5,250.00	Data for measure available Feb. 2018			
Credential Rate	Quarterly	increase	57.3%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	Data for measure available Nov. 2017			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Feb. 2018			
WIOA Title I Dislocated Workers							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	Data for measure available Feb. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$6,876.00	Data for measure available Feb. 2018			
Credential Rate	Quarterly	increase	56.4%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	Data for measure available Nov. 2017			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Feb. 2018			
WIOA Title I Youth							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	Data for measure available Feb. 2018			
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	N/A	Data for measure available Feb. 2018			
Credential Rate	Quarterly	increase	73.5%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	Data for measure available Nov. 2017			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Feb. 2018			
WIOA Title III Labor Exchange							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	Data for measure available Feb. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$4,882.00	Data for measure available Feb. 2018			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Feb. 2018			
WorkFirst New Jersey							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	11.3%	13.4%	-18.5%	13.7%
Vocational Rehabilitation Services							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$11.59	\$13.05	12.6%	\$12.38

	Frequency	Desired	Target	Prior Month Sep-17	Current Month Oct-17	Change	12 Month Average
Income Security:							
Disability Determinations Services							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	75.1%	74.3%	-1.1%	79.0%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	91.0%	97.5%	7.1%	94.8%
Cases that remain pending 12 or more months	Monthly	reduce	0	1	3	200.0%	1
Unemployment Insurance							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	67.9%	67.6%	-0.4%	N/A
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	39.8%	33.1%	-16.8%	N/A
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	92.4%	93.2%	0.9%	N/A
Decisions within 45 days	Monthly	increase	80.0%	98.8%	97.9%	-0.9%	N/A
Decisions within 90 days	Monthly	increase	95.0%	99.9%	99.8%	-0.1%	N/A
Number of Upper Level Appeals							
Monthly	Monthly	reduce	600	231	241	4.3%	N/A
Unemployment Insurance Call Centers							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	20 Minutes	4:26	4:52	9.8%	7:04
Percentage of initial claims filed online	Monthly	increase	55.0%	68.0%	65.0%	-4.4%	68.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	72.0%	83.0%	15.3%	72.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	42.0%	47.0%	11.9%	51.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	3	4	33.3%	4
Temporary Disability Insurance							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	N/A	N/A	N/A	N/A
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	N/A	N/A	N/A	N/A
Family Leave Claims							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	N.A	N.A	N.A	N.A
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	N.A	N.A	N.A	N.A
Temporary Disability Insurance-Family Leave Insurance Call Center							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	N.A	N.A	N.A	N.A
Rate of Abandoned calls	Monthly	reduce	16.0%	N.A	N.A	N.A	N.A
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	N.A	N.A	N.A	N.A

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Labor Standards and Safety Enforcement:				Sep-17	Oct-17		
Public Safety and Occupational Safety & Health							
Asbestos Control							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	248	224	-9.7%	263
Number of Inspections							
Crane Inspections	Monthly	increase	45	37	40	8.1%	41
Mine Inspections	Monthly	increase	66	42	42	0.0%	58
Explosive Inspections	Monthly	increase	100	165	162	-1.8%	166
Retail Gasoline Inspections	Monthly	increase	12	1	1	0.0%	2
Fireworks Inspections	Monthly	increase	3	4	3	-25.0%	9
Public Employees Occupational Safety & Health (PEOSH)							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
On-Site Consultation & Training							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	5	8	60.0%	5
Number of health and safety consultations to private sector employers	Monthly	increase	37	8	33	312.5%	27
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	25	15	-40.0%	18
Boiler and Pressure Vessel Compliance							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	3,096	2,207	-28.7%	2,524
Wage and Hour Compliance							
Response to Complaints							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	92.0%	90.0%	-2.2%	89.5%
Public Works Contractor Registration							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	95.0%	97.0%	2.1%	96.5%
Workers' Compensation:				Aug-17	Sep-17		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	84.0%	86.0%	2.4%	84.2%