

Labor and Workforce Development	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	Change	12 Month Average
Performance Indicators - January 2018							
Workforce Development:				Q1 2017	Q2 2017		
Workforce Innovation and Opportunities Act (WIOA) Title I Adults							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	Data for measure available Mar. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$5,250.00	Data for measure available Mar. 2018			
Credential Rate	Quarterly	increase	57.3%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	No tentative date currently set			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
WIOA Title I Dislocated Workers							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	Data for measure available Mar. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$6,876.00	Data for measure available Mar. 2018			
Credential Rate	Quarterly	increase	56.4%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	No tentative date currently set			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
WIOA Title I Youth							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	Data for measure available Mar. 2018			
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	N/A	Data for measure available Mar. 2018			
Credential Rate	Quarterly	increase	73.5%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	No tentative date currently set			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
WIOA Title III Labor Exchange							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	Data for measure available Mar. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$4,882.00	Data for measure available Mar. 2018			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
WorkFirst New Jersey							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	11.7%	12.8%	9.4%	17.2%
Vocational Rehabilitation Services							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$12.56	\$11.59	-7.7%	\$12.32

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				Oct-17	Nov-17		
Income Security:							
Disability Determinations Services							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	74.3%	80.1%	7.8%	79.2%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	97.5%	97.6%	0.1%	95.2%
Cases that remain pending 12 or more months	Monthly	reduce	0	3	1	-66.7%	1
Unemployment Insurance							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	67.6%	73.4%	8.6%	75.2%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	33.1%	33.9%	2.4%	41.9%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	93.2%	90.8%	-2.6%	81.4%
Decisions within 45 days	Monthly	increase	80.0%	97.9%	98.6%	0.7%	94.7%
Decisions within 90 days	Monthly	increase	95.0%	99.8%	99.9%	0.1%	99.7%
Number of Upper Level Appeals							
	Monthly	reduce	600	241	222	-7.9%	254
Unemployment Insurance Call Centers							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	20 Minutes	4:52	5:39	16.1%	6:47
Percentage of initial claims filed online	Monthly	increase	55.0%	65.0%	69.0%	6.2%	69.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	83.0%	82.0%	-1.2%	72.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	47.0%	47.0%	0.0%	50.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	4	7	75.0%	4
Temporary Disability Insurance							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	40.8%	48.7%	19.4%	16.4%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	63.1%	68.6%	8.7%	55.5%
Family Leave Claims							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	54.7%	54.6%	-0.2%	31.2%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	76.0%	77.4%	1.8%	47.2%
Temporary Disability Insurance-Family Leave Insurance Call Center							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	17:24	21:00	20.7%	13:58
Rate of Abandoned calls	Monthly	reduce	16.0%	27.5%	28.1%	2.2%	21.0%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	66.0%	36.0%	-45.5%	52.0%

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Labor Standards and Safety Enforcement:				Oct-17	Nov-17		
Public Safety and Occupational Safety & Health							
Asbestos Control							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	224	207	-7.6%	261
Number of Inspections							
Crane Inspections	Monthly	increase	45	40	34	-15.0%	41
Mine Inspections	Monthly	increase	66	42	46	9.5%	58
Explosive Inspections	Monthly	increase	100	162	119	-26.5%	162
Retail Gasoline Inspections	Monthly	increase	12	1	0	N/A	2
Fireworks Inspections	Monthly	increase	3	3	1	-66.7%	8
Public Employees Occupational Safety & Health (PEOSH)							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
On-Site Consultation & Training							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	8	4	-50.0%	5
Number of health and safety consultations to private sector employers	Monthly	increase	37	33	41	24.2%	27
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	15	7	-53.3%	18
Boiler and Pressure Vessel Compliance							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	2,207	1,874	-15.1%	2,498
Wage and Hour Compliance							
Response to Complaints							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	90.0%	85.0%	-5.6%	89.0%
Public Works Contractor Registration							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	97.0%	98.0%	1.0%	96.6%
Workers' Compensation:				Sep-17	Oct-17		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	86.0%	80.0%	-7.0%	83.8%