

| Labor and Workforce Development Performance Indicators - April 2018 | Frequency | Desired Trend | Target | Prior Quarter | Current Quarter | Change | 12 Month Average |
|---|------------------|----------------------|---------------|--------------------------------------|------------------------|---------------|-------------------------|
| Workforce Development: | | | | Q1 2017 | Q2 2017 | | |
| Workforce Innovation and Opportunities Act (WIOA) Title I Adults | | | | | | | |
| Employment Rate (Q2 post-exit) | Quarterly | increase | 73.3% | Data for measure available May 2018 | | | |
| Employment Rate (Q4 post-exit) | Quarterly | increase | 66.3% | Data for measure available Aug. 2018 | | | |
| Median Earnings | Quarterly | increase | \$5,250.00 | Data for measure available May 2018 | | | |
| Credential Rate | Quarterly | increase | 57.3% | Data for measure available Aug. 2018 | | | |
| Measurable Skills Gain | Quarterly | increase | N/A | No tentative date currently set | | | |
| Effectiveness in Serving Employers | Quarterly | increase | N/A | Data for measure available Aug. 2018 | | | |
| | | | | | | | |
| WIOA Title I Dislocated Workers | | | | | | | |
| Employment Rate (Q2 post-exit) | Quarterly | increase | 77.0% | Data for measure available May 2018 | | | |
| Employment Rate (Q4 post-exit) | Quarterly | increase | 74.0% | Data for measure available Aug. 2018 | | | |
| Median Earnings | Quarterly | increase | \$6,876.00 | Data for measure available May 2018 | | | |
| Credential Rate | Quarterly | increase | 56.4% | Data for measure available Aug. 2018 | | | |
| Measurable Skills Gain | Quarterly | increase | N/A | No tentative date currently set | | | |
| Effectiveness in Serving Employers | Quarterly | increase | N/A | Data for measure available Aug. 2018 | | | |
| | | | | | | | |
| WIOA Title I Youth | | | | | | | |
| Placement in Emp/Train/Ed (Q2 post-exit) | Quarterly | increase | 69.0% | Data for measure available May 2018 | | | |
| Placement in Emp/Train/Ed (Q4 post-exit) | Quarterly | increase | 41.0% | Data for measure available Aug. 2018 | | | |
| Median Earnings | Quarterly | increase | N/A | Data for measure available May 2018 | | | |
| Credential Rate | Quarterly | increase | 73.5% | Data for measure available Aug. 2018 | | | |
| Measurable Skills Gain | Quarterly | increase | N/A | No tentative date currently set | | | |
| Effectiveness in Serving Employers | Quarterly | increase | N/A | Data for measure available Aug. 2018 | | | |
| | | | | | | | |
| WIOA Title III Labor Exchange | | | | | | | |
| Employment Rate (Q2 post-exit) | Quarterly | increase | 48.8% | Data for measure available May 2018 | | | |
| Employment Rate (Q4 post-exit) | Quarterly | increase | 49.2% | Data for measure available Aug. 2018 | | | |
| Median Earnings | Quarterly | increase | \$4,882.00 | Data for measure available May 2018 | | | |
| Effectiveness in Serving Employers | Quarterly | increase | N/A | Data for measure available Aug. 2018 | | | |
| | | | | | | | |
| WorkFirst New Jersey | | | | | | | |
| Percentage of Participants who Entered Employment | Quarterly | increase | 15.0% | 11.7% | 12.8% | 9.4% | 17.2% |
| | | | | | | | |
| Vocational Rehabilitation Services | | | | | | | |
| Average increase in the hourly rate of pay for those individuals who enter employment | Quarterly | increase | \$12.30 | \$12.56 | \$11.59 | -7.7% | \$12.32 |

| | Frequency | Desired | Target | Prior Month | Current Month | Change | 12 Month Average |
|--|-----------|----------|------------|-------------|---------------|--------|------------------|
| | | | | Jan-18 | Feb-18 | | |
| Income Security: | | | | | | | |
| Disability Determinations Services | | | | | | | |
| Time it takes to process a case (in days) | Monthly | reduce | 87.0% | 82.8% | 80.8% | -2.4% | 79.0% |
| Percent of processed cases deemed accurate by U.S. Social Security Administration sampling | Monthly | increase | 80.0% | 88.0% | 94.0% | 6.8% | 94.5% |
| Cases that remain pending 12 or more months | Monthly | reduce | 0 | 0 | 0 | 0.0% | 1 |
| Unemployment Insurance | | | | | | | |
| Initial Claims: | | | | | | | |
| Percent of cases receiving first payment within 21 days | Monthly | increase | 87.0% | 81.0% | 71.7% | -11.5% | 74.6% |
| Percent of Non-Monetary Determinations decided within 21 days | Monthly | increase | 80.0% | 44.1% | 59.0% | 33.8% | 43.3% |
| Number of Lower Authority Appeals(b) | | | | | | | |
| Decisions within 30 days | Monthly | increase | 60.0% | 68.3% | 88.4% | 29.4% | 86.9% |
| Decisions within 45 days | Monthly | increase | 80.0% | 96.8% | 98.5% | 1.8% | 97.9% |
| Decisions within 90 days | Monthly | increase | 95.0% | 99.8% | 99.8% | 0.0% | 99.8% |
| Number of Upper Level Appeals | | | | | | | |
| | Monthly | reduce | 600 | 261 | 310 | 18.8% | 258 |
| Unemployment Insurance Call Centers | | | | | | | |
| Average wait time to speak to an agent (in minutes) | Monthly | reduce | 20 Minutes | 7:43 | 4:55 | -38.8% | 5:51 |
| Percentage of initial claims filed online | Monthly | increase | 55.0% | 77.0% | 70.0% | -9.1% | 68.0% |
| Percentage of continued claims filed online | Monthly | increase | 70.0% | 79.0% | 82.0% | 3.8% | 73.0% |
| Percentage of initial claims filed without agent assistance | Monthly | increase | 60.0% | 48.0% | 41.0% | -14.6% | 50.0% |
| Time to process initial claims handled by agents (in days) | Monthly | reduce | 5 days | 13 | 6 | -53.8% | 3 |
| Temporary Disability Insurance | | | | | | | |
| State Plan Initial Claims: | | | | | | | |
| Eligibility Determined within 14 days of receipt | Monthly | increase | 69.0% | 45.9% | 47.4% | 3.3% | 26.5% |
| Eligibility Determined within 28 days of receipt | Monthly | increase | 88.0% | 65.1% | 70.1% | 7.7% | 59.9% |
| Family Leave Claims | | | | | | | |
| Eligibility Determined within 14 days of receipt | Monthly | increase | 70.0% | 30.0% | 25.4% | -15.3% | 32.9% |
| Eligibility Determined within 28 days of receipt | Monthly | increase | 90.0% | 66.9% | 60.6% | -9.4% | 54.6% |
| Temporary Disability Insurance-Family Leave Insurance Call Center | | | | | | | |
| Average wait time to speak to an agent (in minutes) | Monthly | reduce | 7 Minutes | 23:00 | 20:00 | -13.0% | 17:04 |
| Rate of Abandoned calls | Monthly | reduce | 16.0% | 28.0% | 28.9% | 3.2% | 24.2% |
| Percentage of calls handled without agent assistance | Monthly | increase | 90.0% | 50.0% | 86.0% | 72.0% | 55.4% |

| | Frequency | Desired Trend | Target | Prior Month | Current Month | Change | 12 Month Average |
|---|-----------|---------------|--------|-------------|---------------|---------|------------------|
| Labor Standards and Safety Enforcement: | | | | Jan-18 | Feb-18 | | |
| Public Safety and Occupational Safety & Health | | | | | | | |
| Asbestos Control | | | | | | | |
| Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites | Monthly | increase | 230 | 250 | 239 | -4.4% | 253.7 |
| Number of Inspections | | | | | | | |
| Crane Inspections | Monthly | increase | 45 | 28 | 42 | 50.0% | 40.3 |
| Mine Inspections | Monthly | increase | 66 | 51 | 57 | 11.8% | 55.9 |
| Explosive Inspections | Monthly | increase | 100 | 184 | 152 | -17.4% | 162.1 |
| Retail Gasoline Inspections | Monthly | increase | 12 | 2 | 2 | 0.0% | 2 |
| Fireworks Inspections | Monthly | increase | 3 | 1 | 12 | 1100.0% | 8.3 |
| Public Employees Occupational Safety & Health (PEOSH) | | | | | | | |
| Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan | Monthly | increase | 100.0% | 100.0% | 100.0% | 0.0% | 100.0% |
| On-Site Consultation & Training | | | | | | | |
| Number of annual health and safety consultation visits to public sector employers | Monthly | increase | 6 | 5 | 6 | 20.0% | 5.1 |
| Number of health and safety consultations to private sector employers | Monthly | increase | 37 | 16 | 20 | 25.0% | 24.8 |
| WDP Occupational Safety Training-number of training sessions | Monthly | increase | 20 | 15 | 22 | 46.7% | 17.4 |
| Boiler and Pressure Vessel Compliance | | | | | | | |
| Number of boilers or pressure vessels inspected monthly | Monthly | increase | 2,380 | 2,209 | 2,712 | 22.8% | 2,481 |
| Wage and Hour Compliance | | | | | | | |
| Response to Complaints | | | | | | | |
| Inspections triggered by a worker complaint which are completed within 90 days | Monthly | increase | 80.0% | 93.0% | 86.0% | -7.5% | 88.7% |
| Public Works Contractor Registration | | | | | | | |
| Percent of applications processed within 30 days of receipt | Monthly | increase | 90.0% | 96.0% | 95.0% | -1.0% | 96.5% |
| Workers' Compensation: | | | | | | | |
| Expedite the case listing and hearing of all motions involving medical treatment issues by completing: | | | | Dec-17 | Jan-18 | | |
| Emergent medical treatment disputes resolved within 30 days | Monthly | increase | 100.0% | 100.0% | 100.0% | 0.0% | 100.0% |
| Non-emergent issues resolved within 60 days | Monthly | increase | 70.0% | 84.0% | 82.4% | -1.9% | 84.0% |