

<b>Labor and Workforce Development</b> <b>Performance Indicators - July 2018</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>Target</b>	<b>Prior Quarter</b>	<b>Current Quarter</b>	<b>Change</b>	<b>12 Month Average</b>
<b>Workforce Development:</b>				<b>Q3 2017</b>	<b>Q4 2017</b>		
<b>Workforce Innovation and Opportunities Act (WIOA) Title I Adults</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$5,250.00	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	57.3%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title I Dislocated Workers</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$6,876.00	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	56.4%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title I Youth</b>							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	N/A	N/A	-	N/A
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	N/A	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	73.5%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
<b>WIOA Title III Labor Exchange</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$4,882.00	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
<b>WorkFirst New Jersey</b>							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	15.4%	14.0%	-9.1%	13.5%
<b>Vocational Rehabilitation Services</b>							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$13.05	\$13.35	2.3%	\$12.64

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
<b>Income Security:</b>				Apr-18	May-18		
<b>Disability Determinations Services</b>							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	82.9%	81.9%	-1.2%	79.8%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	100.0%	95.0%	-5.0%	94.8%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	1
<b>Unemployment Insurance</b>							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	78.9%	84.4%	7.0%	75.5%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	67.6%	75.7%	12.0%	48.8%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	87.5%	87.5%	0.0%	88.0%
Decisions within 45 days	Monthly	increase	80.0%	98.6%	99.6%	1.0%	98.4%
Decisions within 90 days	Monthly	increase	95.0%	99.8%	99.9%	0.1%	99.8%
Number of Upper Level Appeals	Monthly	reduce	600	256	268	4.7%	262
<b>Unemployment Insurance Call Centers</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	20 Minutes	5:10	3:40	-33.3%	5:34
Percentage of initial claims filed online	Monthly	increase	55.0%	61.0%	59.0%	-3.3%	67.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	83.0%	81.0%	-2.4%	78.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	51.0%	45.0%	-11.8%	49.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	4	4	0.0%	3
<b>Temporary Disability Insurance</b>							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	47.0%	54.4%	15.7%	32.6%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	69.9%	81.5%	16.6%	62.4%
<b>Family Leave Claims</b>							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	20.4%	27.8%	36.3%	33.1%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	51.7%	64.1%	24.0%	58.1%
<b>Temporary Disability Insurance-Family Leave Insurance Call Center</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	11:23	11:06	-1.5%	16:45
Rate of Abandoned calls	Monthly	reduce	16.0%	16.5%	18.1%	9.7%	22.4%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	29.0%	83.0%	186.2%	51.8%

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
<b>Labor Standards and Safety Enforcement:</b>				Apr-18	May-18		
<b>Public Safety and Occupational Safety &amp; Health</b>							
<b>Asbestos Control</b>							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	267	272	1.9%	251
<b>Number of Inspections</b>							
Crane Inspections	Monthly	increase	45	42	45	7.1%	40
Mine Inspections	Monthly	increase	66	49	64	30.6%	57
Explosive Inspections	Monthly	increase	100	135	154	14.1%	163
Retail Gasoline Inspections	Monthly	increase	12	0	2	N/A	2
Fireworks Inspections	Monthly	increase	3	1	5	400.0%	7
<b>Public Employees Occupational Safety &amp; Health (PEOSH)</b>							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
<b>On-Site Consultation &amp; Training</b>							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	8	6	-25.0%	5
Number of health and safety consultations to private sector employers	Monthly	increase	37	34	52	52.9%	28
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	23	26	13.0%	19
<b>Boiler and Pressure Vessel Compliance</b>							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	2,514	2,392	-4.9%	2,493
<b>Wage and Hour Compliance</b>							
<b>Response to Complaints</b>							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	88.0%	94.0%	6.8%	89.0%
<b>Public Works Contractor Registration</b>							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	95.0%	97.0%	2.1%	97.0%
<b>Workers' Compensation:</b>				Mar-18	Apr-18		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	83.0%	86.0%	3.6%	83.5%