

| Labor and Workforce Development Performance Indicators - May 2019 | Frequency | Desired Trend | Target | Prior Quarter | Current Quarter | Change | 12 Month Average |
|--|------------------|----------------------|---------------|----------------------|------------------------|---------------|-------------------------|
| Workforce Development: | | | | Q2 2018 | Q3 2018 | | |
| Workforce Innovation and Opportunities Act (WIOA) Title I Adults | | | | | | | |
| Employment Rate (Q2 post-exit) | Quarterly | increase | 73.3% | 60.7% | 62.0% | 2.1% | 61.4% |
| Employment Rate (Q4 post-exit) | Quarterly | increase | 71.2% | 61.9% | 67.5% | 9.0% | 64.7% |
| Median Earnings | Quarterly | increase | \$5,300.00 | \$5,138.00 | \$5,165.00 | 0.5% | \$5,151.50 |
| Credential Rate | Quarterly | increase | 58.7% | 46.4% | 55.6% | 19.8% | 51.0% |
| Measurable Skills Gain | Quarterly | increase | N/A | 7.1% | 9.5% | 33.8% | 8.3% |
| Effectiveness in Serving Employers | Annual | increase | N/A | N/A | N/A | N/A | N/A |
| | | | | | | | |
| WIOA Title I Dislocated Workers | | | | | | | |
| Employment Rate (Q2 post-exit) | Quarterly | increase | 77.0% | 56.1% | 58.4% | 4.1% | 57.3% |
| Employment Rate (Q4 post-exit) | Quarterly | increase | 74.1% | 59.5% | 57.7% | -3.0% | 58.6% |
| Median Earnings | Quarterly | increase | \$6,900.00 | \$6,786.00 | \$7,943.00 | 17.0% | \$7,364.50 |
| Credential Rate | Quarterly | increase | 63.5% | 53.0% | 50.0% | -5.7% | 51.5% |
| Measurable Skills Gain | Quarterly | increase | N/A | 8.2% | 11.4% | 39.0% | 9.8% |
| Effectiveness in Serving Employers | Annual | increase | N/A | N/A | N/A | N/A | N/A |
| | | | | | | | |
| WIOA Title I Youth | | | | | | | |
| Placement in Emp/Train/Ed (Q2 post-exit) | Quarterly | increase | 65.0% | 66.4% | 56.4% | -15.1% | 61.4% |
| Placement in Emp/Train/Ed (Q4 post-exit) | Quarterly | increase | 41.0% | 55.6% | 59.9% | 7.7% | 57.8% |
| Median Earnings | Quarterly | increase | N/A | \$2,230.00 | \$2,243.00 | 0.6% | \$2,236.50 |
| Credential Rate | Quarterly | increase | 64.0% | 23.1% | 17.1% | -26.0% | 20.1% |
| Measurable Skills Gain | Quarterly | increase | N/A | 6.3% | 37.5% | 495.2% | 21.9% |
| Effectiveness in Serving Employers | Annual | increase | N/A | N/A | N/A | N/A | N/A |
| | | | | | | | |
| WIOA Title III Labor Exchange | | | | | | | |
| Employment Rate (Q2 post-exit) | Quarterly | increase | 50.0% | 50.8% | 53.5% | 5.3% | 52.2% |
| Employment Rate (Q4 post-exit) | Quarterly | increase | 55.0% | 50.2% | 54.1% | 7.8% | 52.2% |
| Median Earnings | Quarterly | increase | \$5,200.00 | \$5,192.00 | \$5,220.00 | 0.5% | \$5,206.00 |
| Effectiveness in Serving Employers | Annual | increase | N/A | N/A | N/A | N/A | N/A |
| | | | | | | | |
| WorkFirst New Jersey | | | | | | | |
| Percentage of Participants who Entered Employment | Quarterly | increase | 15.0% | 44.0% | 46.0% | 4.5% | 43.5% |
| | | | | | | | |
| Vocational Rehabilitation Services | | | | | | | |
| Average hourly rate of pay for those individuals who enter employment | Quarterly | increase | \$12.30 | \$13.11 | \$12.75 | -2.7% | \$13.07 |

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|--|-----------|---------------|------------|-------------|---------------|--------|------------------|
| | | | | Feb-19 | Mar-19 | | |
| Income Security: | | | | | | | |
| Disability Determinations Services | | | | | | | |
| Time it takes to process a case (in days) | Monthly | reduce | 87.0% | 81.7% | 79.1% | -3.2% | 79.3% |
| Percent of processed cases deemed accurate by U.S. Social Security Administration sampling | Monthly | increase | 80.0% | 88.0% | 98.0% | 11.4% | 93.7% |
| Cases that remain pending 12 or more months | Monthly | reduce | 0 | 0 | 0 | 0.0% | 0 |
| Unemployment Insurance | | | | | | | |
| Initial Claims: | | | | | | | |
| Percent of cases receiving first payment within 21 days | Monthly | increase | 87.0% | 82.6% | 84.8% | 2.7% | 83.9% |
| Percent of Non-Monetary Determinations decided within 21 days | Monthly | increase | 80.0% | 84.3% | 80.9% | -4.0% | 71.8% |
| Number of Lower Authority Appeals(b) | | | | | | | |
| Decisions within 30 days | Monthly | increase | 60.0% | 93.5% | 88.7% | -5.1% | 84.4% |
| Decisions within 45 days | Monthly | increase | 80.0% | 98.1% | 97.4% | -0.7% | 98.3% |
| Decisions within 90 days | Monthly | increase | 95.0% | 99.8% | 99.8% | 0.0% | 99.8% |
| Number of Upper Level Appeals | | | | | | | |
| | Monthly | reduce | 300 | 251 | 246 | -2.0% | 253 |
| Unemployment Insurance Call Centers | | | | | | | |
| Average wait time to speak to an agent (in minutes) | Monthly | reduce | 15 Minutes | 13:39 | 7:00 | -47.7% | 7:10 |
| Percentage of initial claims filed online | Monthly | increase | 55.0% | 72.4% | 68.1% | -5.9% | 64.0% |
| Percentage of continued claims filed online | Monthly | increase | 70.0% | 79.6% | 81.4% | 2.3% | 81.3% |
| Percentage of initial claims filed without agent assistance | Monthly | increase | 60.0% | 46.9% | 46.0% | -1.9% | 49.6% |
| Time to process initial claims handled by agents (in days) | Monthly | reduce | 5 days | 7 | 5 | -28.6% | 5 |
| Temporary Disability Insurance | | | | | | | |
| State Plan Initial Claims: | | | | | | | |
| Eligibility Determined within 14 days of receipt | Monthly | increase | 69.0% | 29.7% | 39.7% | 33.7% | 39.7% |
| Eligibility Determined within 28 days of receipt | Monthly | increase | 88.0% | 74.3% | 79.1% | 6.5% | 71.3% |
| Family Leave Claims | | | | | | | |
| Eligibility Determined within 14 days of receipt | Monthly | increase | 70.0% | 22.6% | 19.2% | -15.0% | 23.3% |
| Eligibility Determined within 28 days of receipt | Monthly | increase | 90.0% | 56.5% | 69.1% | 22.3% | 67.1% |
| Temporary Disability Insurance-Family Leave Insurance Call Center | | | | | | | |
| Average wait time to speak to an agent (in minutes) | Monthly | reduce | 7 Minutes | 24:30 | 15:41 | -36.6% | 9:46 |
| Rate of Abandoned calls | Monthly | reduce | 16.0% | 20.1% | 19.1% | -5.0% | 19.8% |
| Percentage of calls handled without agent assistance | Monthly | increase | 90.0% | N/A | 49.2% | N/A | 50.5% |

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|---|-----------|---------------|--------|-------------|---------------|--------|------------------|
| Labor Standards and Safety Enforcement: | | | | Feb-19 | Mar-19 | | |
| Public Safety and Occupational Safety & Health | | | | | | | |
| Asbestos Control | | | | | | | |
| Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites | Monthly | increase | 230 | 207 | 287 | 38.6% | 242 |
| Number of Inspections | | | | | | | |
| Crane Inspections | Monthly | increase | 45 | 28 | 33 | 17.9% | 34 |
| Mine Inspections | Monthly | increase | 66 | 64 | 119 | 85.9% | 61 |
| Explosive Inspections | Monthly | increase | 100 | 91 | 100 | 9.9% | 140 |
| Retail Gasoline Inspections | Monthly | increase | 12 | 1 | 1 | 0.0% | 3 |
| Fireworks Inspections | Monthly | increase | 3 | 1 | 1 | 0.0% | 7 |
| Public Employees Occupational Safety & Health (PEOSH) | | | | | | | |
| Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan | Monthly | increase | 100.0% | 100.0% | 100.0% | 0.0% | 100.0% |
| On-Site Consultation & Training | | | | | | | |
| Number of annual health and safety consultation visits to public sector employers | Monthly | increase | 6 | 5 | 4 | -20.0% | 6 |
| Number of health and safety consultations to private sector employers | Monthly | increase | 37 | 28 | 40 | 42.9% | 27 |
| WDP Occupational Safety Training-number of training sessions | Monthly | increase | 20 | 18 | 23 | 27.8% | 19 |
| Boiler and Pressure Vessel Compliance | | | | | | | |
| Number of boilers or pressure vessels inspected monthly | Monthly | increase | 2,380 | 2,217 | 2,516 | 13.5% | 2,288 |
| Wage and Hour Compliance | | | | | | | |
| Response to Complaints | | | | | | | |
| Inspections triggered by a worker complaint which are completed within 90 days | Monthly | increase | 80.0% | 74.0% | 86.0% | 16.2% | 83.3% |
| Public Works Contractor Registration | | | | | | | |
| Percent of applications processed within 30 days of receipt | Monthly | increase | 90.0% | 67.0% | 39.0% | -41.8% | 88.5% |
| Workers' Compensation: | | | | Jan-19 | Feb-19 | | |
| Expedite the case listing and hearing of all motions involving medical treatment issues by completing: | | | | | | | |
| Emergent medical treatment disputes resolved within 30 days | Monthly | increase | 100.0% | 100.0% | 100.0% | 0.0% | 100.0% |
| Non-emergent issues resolved within 60 days | Monthly | increase | 70.0% | 85.8% | 88.1% | 2.7% | 84.1% |