

Labor and Workforce Development Performance Indicators - June 2019	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	Change	12 Month Average
Workforce Development:				Q2 2018	Q3 2018		
Workforce Innovation and Opportunities Act (WIOA) Title I Adults							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	60.7%	62.0%	2.1%	61.4%
Employment Rate (Q4 post-exit)	Quarterly	increase	71.2%	61.9%	67.5%	9.0%	64.7%
Median Earnings	Quarterly	increase	\$5,300.00	\$5,138.00	\$5,165.00	0.5%	\$5,151.50
Credential Rate	Quarterly	increase	58.7%	46.4%	55.6%	19.8%	51.0%
Measurable Skills Gain	Quarterly	increase	N/A	7.1%	9.5%	33.8%	8.3%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WIOA Title I Dislocated Workers							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	56.1%	58.4%	4.1%	57.3%
Employment Rate (Q4 post-exit)	Quarterly	increase	74.1%	59.5%	57.7%	-3.0%	58.6%
Median Earnings	Quarterly	increase	\$6,900.00	\$6,786.00	\$7,943.00	17.0%	\$7,364.50
Credential Rate	Quarterly	increase	63.5%	53.0%	50.0%	-5.7%	51.5%
Measurable Skills Gain	Quarterly	increase	N/A	8.2%	11.4%	39.0%	9.8%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WIOA Title I Youth							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	65.0%	66.4%	56.4%	-15.1%	61.4%
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	55.6%	59.9%	7.7%	57.8%
Median Earnings	Quarterly	increase	N/A	\$2,230.00	\$2,243.00	0.6%	\$2,236.50
Credential Rate	Quarterly	increase	64.0%	23.1%	17.1%	-26.0%	20.1%
Measurable Skills Gain	Quarterly	increase	N/A	6.3%	37.5%	495.2%	21.9%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WIOA Title III Labor Exchange							
Employment Rate (Q2 post-exit)	Quarterly	increase	50.0%	50.8%	53.5%	5.3%	52.2%
Employment Rate (Q4 post-exit)	Quarterly	increase	55.0%	50.2%	54.1%	7.8%	52.2%
Median Earnings	Quarterly	increase	\$5,200.00	\$5,192.00	\$5,220.00	0.5%	\$5,206.00
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WorkFirst New Jersey							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	44.0%	46.0%	4.5%	43.5%
Vocational Rehabilitation Services							
Average hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$13.11	\$12.75	-2.7%	\$13.07

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				Mar-19	Apr-19		
Income Security:							
Disability Determinations Services							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	79.1%	76.0%	-3.9%	78.8%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	98.0%	95.0%	-3.1%	93.7%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	0
Unemployment Insurance							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	84.8%	86.7%	2.2%	84.6%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	80.9%	81.3%	0.5%	72.9%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	88.7%	91.4%	3.0%	84.7%
Decisions within 45 days	Monthly	increase	80.0%	97.4%	97.8%	0.4%	98.3%
Decisions within 90 days	Monthly	increase	95.0%	99.8%	99.9%	0.1%	99.8%
Number of Upper Level Appeals							
	Monthly	reduce	300	246	232	-5.7%	251
Unemployment Insurance Call Centers							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	15 Minutes	7:00	6:06	-13.4%	7:15
Percentage of initial claims filed online	Monthly	increase	55.0%	68.1%	64.1%	-5.9%	64.2%
Percentage of continued claims filed online	Monthly	increase	70.0%	81.4%	77.0%	-5.4%	88.8%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	46.0%	55.8%	21.3%	50.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	5	4	-20.0%	5
Temporary Disability Insurance							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	39.7%	63.7%	60.5%	41.1%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	79.1%	89.5%	13.1%	72.9%
Family Leave Claims							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	19.2%	23.0%	19.8%	23.5%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	69.1%	79.3%	14.8%	69.4%
Temporary Disability Insurance-Family Leave Insurance Call Center							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	15:41	4:28	-72.2%	9:11
Rate of Abandoned calls	Monthly	reduce	16.0%	19.1%	9.5%	-50.3%	19.2%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	49.2%	50.2%	N/A	52.4%

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Labor Standards and Safety Enforcement:				Mar-19	Apr-19		
Public Safety and Occupational Safety & Health							
Asbestos Control							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	287	176	-38.7%	237
Number of Inspections							
Crane Inspections	Monthly	increase	45	33	36	9.1%	34
Mine Inspections	Monthly	increase	66	119	78	-34.5%	62
Explosive Inspections	Monthly	increase	100	100	139	39.0%	140
Retail Gasoline Inspections	Monthly	increase	12	1	1	0.0%	3
Fireworks Inspections	Monthly	increase	3	1	6	500.0%	7
Public Employees Occupational Safety & Health (PEOSH)							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
On-Site Consultation & Training							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	4	3	-25.0%	6
Number of health and safety consultations to private sector employers	Monthly	increase	37	40	22	-45.0%	27
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	23	23	0.0%	19
Boiler and Pressure Vessel Compliance							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	2,516	2,656	5.6%	2,319
Wage and Hour Compliance							
Response to Complaints							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	86.0%	85.0%	-1.2%	83.4%
Public Works Contractor Registration							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	39.0%	50.0%	28.2%	85.3%
Workers' Compensation:				Feb-19	Mar-19		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	88.1%	82.7%	-6.1%	84.1%