Northern New Jersey Emergency Service Patrol





For more information, call 201.797.3676 between 8:30 am and 4:30 pm

New Brunswick

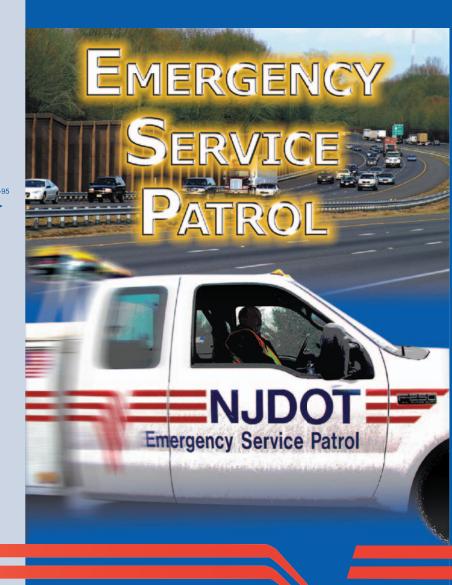
NORTH

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POSTAGE WILL BE PAID BY ADDRESSEE

New Jersey Department of Transportation Emergency Service Patrol NORTH HN P.O. Box 600





Free roadside assistance



The New Jersey Department of Transportation

Motorists may become fearful when their vehicles become disabled or involved in an accident on a busy highway.

You will be pleased to learn that the New Jersey Department of Transportation's (NJDOT)

Emergency Service Patrol (ESP), a federally funded program, can assist you without cost if your vehicle is disabled between 4:30 am and 8 pm

Monday through Friday in northern New Jersey and between 4:30 am and 10 pm Monday through Sunday in southern New Jersey.

ESP helps by:

- · changing a flat tire
- jump-starting the car
- making small emergency repairs
- calling a tow truck or emergency service.

The ESP operates on sections of these roads:

- In northern New Jersey: I-78, I-80, I-280, I-287, Route 24, and Route 440 (in Bergen, Passaic, Hudson, Essex, Union, Warren, Morris, Hunterdon, Somerset and Middlesex counties).
- In southern New Jersey: I-295, I-95, I-195, I-676, I-76 and Route 55, parts of Routes 29 and 42 (in Mercer, Burlington, Camden, Cumberland, Monmouth, Ocean, Gloucester and Salem counties).

We're Here to Help you!

Q. How will I recognize the ESP?

A. All ESP trucks are white with a red stripe and NJDOT logo on both sides.

Q. Are fees or tips expected?

A. No. Drivers are not allowed to accept any compensation from motorists for their services.

Q. Where is ESP help available?

A. The ESP routes are listed on the previous page; the map is on the back panel. The routes serviced are posted with ESP signs.

Q. How will the ESP know I need help?



ESP in action on I-80.

A. The ESP drives along the designated highways continuously during the hours of operation.
The patrols are

also notified by the State Police whose operators receive information from those who call 9-1-1.

Q. How can NJDOT serve you better?

- A. You can help NJDOT improve its services for motorists if you would take a minute to answer the following questions.
- 1. Was the ESP representative courteous and professional?

S		No

Driver's Name_____

2. Did the ESP arrive quickly enough?

Yes		No

NO L

Please make any comments or suggestions that would help us to improve our service to motorists. The ESP mission is to provide excellent customer service.

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Name (optional)_			Y
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Phone ()			
F-mail			

Thank you for completing this survey.

