



Los Angeles Police Department Law Enforcement Performance Audits Police Performance Auditor Jeff Phillips, CFE, CGAP

Discussion

Background on LAPD Law Enforcement Performance Audits

Literature on Law Enforcement Performance Measures

Performance Audits as Performance Measures

Performance Management

LAPD Consent Decree

- US DOJ vs. City of Los Angeles Police Department
- US DOJ establishes a 'practice or pattern' of civil rights violations
- Little to no measurement of compliance with:
 - law or departmental policies and procedures,
 - specifically pertaining to operations

Law Enforcement Performance Measures

| Performance Dimensions | Statistical Indicators |
|--|--|
| Reduce criminal victimization | Reported crime rates Victimization rates |
| Call offenders to account | Clearance rates Conviction rates |
| Reduce fear and enhance personal security | Reported changes in level of fear Reported changes in self-defense measures |
| Guarantee safety in public spaces | Traffic fatalities, injuries, and damage Increased utilization of parks and public spaces Increased property values |
| Use financial resources fairly, efficiently, and effectively | Cost per citizen Deployment efficiency/fairness Scheduling efficiency Budget compliance Overtime expenditures Civilianization |
| Use force and authority fairly, efficiently, and effectively | Citizen complaints Settlements in liability issues Police shootings |
| Satisfy customer demands/achieve legitimacy with those policed | Satisfaction with police services Response times Citizen perceptions of fairness |

Adopted from Cordner & Scarborough, 2010

Performance Audits as Performance Measures

- Arrest Booking and Charge
- Complaint Investigations
- Use of Force Investigations
- Confidential Informants
- Search Warrants
- Gang Enforcement Operations

Performance Audits as Performance Measures (cont.)

- Arrest Booking & Charging
- Proper documentation of:
 - Reasonable Suspicion
 - Probable Cause
 - Miranda
 - Searches and Seizure
 - Supervisory Oversight

Performance Audits as Performance Measures (cont.)

- Complaint investigations
 - Proper documentation of:
 - Witnesses
 - Tape Recorded Statements
 - Consistency in Statements
 - Canvassing the Area for Witnesses
 - Additional Misconduct

Performance Management

- Accountability Department Command Staff
- Transparency Board of Police Commissioners
- Recommendations Department and Board of Police Commissioners