

New Jersey Department of the Treasury  
Division of Administration  
Parking Utilization Study – City of Trenton  
Consulting Services

Questions and Answers:

1. Q: What is the project budget?

A: Vendor {Bidders} are encouraged to provide a competitive project budget with their proposal. Proposals will be evaluated on price and other factors.

2. Q: Which locations have parking control technology and what brand (and age) of systems are used in each case?

A: The following locations are on Access IT system which is about 10 years old: 50 Bank St Garage, 33 West State Street Garage, 1 Memorial Drive “Area 5 Lot (War Memorial), 25 Market Street “Justice Complex Garage” & 519 East State Street Area 33.

225 East State Street “TOC Garage” location is on Compass which is over 25yrs old.

These three location use the Scannet system which is about 20 years: 110-112 North Hanover Street (Warren Garage), 1 Lafayette Street Garage .

16 Front Street “Liberty Garage” uses the Designa system 3 years old.

State Street Square Garage uses Lenel-S2, installed around 2011-12.

50 Yard Ave “Station Plaza Garage” is currently it is Integapark PARIS, but it their older system. This garage is moving to nexpass (Built by getmyparking) which is a mobile app credential with payment and leasing modals.

3. Q: Does the existing parking technology produce occupancy reports (by day and hour) and cardholder-specific usage reports?

A: Yes for all, except the Compass system at 225 East State Street “TOC Garage.”

4. Q: Will the data provided by the State include daily parking occupancy and volume, or is available data limited to contract parker activity?

A: Yes, all, but Compass. For facilities not owned by the State, we will request data from the facility owner.

5. Q: Only some the cars on the surface lots (I looked at areas 3 and 30) have hang tag permits on them. How are employee cars identified?

A: For surface lots, employees are given either a hang tag or a sticker permit to affix to their vehicle. Area 3: 2,000 Hang Tags & Area 30: 1,000 combination of Hang tags and Permits

6. Q: Will the State provide a test and production environment for the dashboard system?

A: State will discuss the optimal test/prod environment with the consultant.

7. Q: What are the States expectations for the dashboard, in detail?

A: We are looking for a system to include the abilities to track, analyze, and report on multiple parking locations and include key metrics about usage. We would expect the selected consultants to provide us recommendations on the properties that a dashboard should include, containing these minimum elements listed.

8. Q: Please provide the preferred platform for the dashboard and notate whether it is to be cloud-based or on premise.

A: The State is looking for one of two options. A cloud-based vendor hosted solution where the vendor continues to provide maintenance or an on premise solution where the solution would have to be created using either Windows server platform environment and .net or Tomee and Java.

9. Q: What are the Treasury Technology Standards that the dashboard is to be based on?

A: The New Statewide Information Security Manual contains the Treasury Technology Standards that should be incorporated into a dashboard:

[https://www.nj.gov/it/docs/ps/NJ\\_Statewide\\_Information\\_Security\\_Manual.pdf](https://www.nj.gov/it/docs/ps/NJ_Statewide_Information_Security_Manual.pdf)

10. Q: Does the State have a preferred technology provider for dashboard development?

A: We are open to recommendations.

11. Q: What does Short Term Waivered Parking represent?

A: Parking that is purchased directly by State Agencies on annual agreements and can be cancelled with 30 days' notice.

12. Q: Do you have an organizational structure for parking management responsibilities?

A: Generally, the Division of Property Management and Construction (DPMC) in the Department of the Treasury manages the leasing of spaces that are not owned by Treasury. DPMC assigns parking locations and tags to the State Agencies. Each State Agency will then assign parking locations/tags to their employees. With approval from DPMC, State Agencies may procure Short Term Waivered Parking, on a limited as needed basis.

13. Q: Are the facilities managed by in-house personnel or third party entities?

A: Combination of both.

14. Q: Please confirm all facilities to be analyzed have automated access control systems for card swiped entry. If not, how many do not have them?

A: All the facilities listed in the answer to Q2 have automated access control systems. There are 9 lots that do not have them: 1 John Fitch Way "Labor Lot" , 225 West State Street Lot, 120 Stockton

Street, North Clinton “Crescent Temple Lot” , Market Street “Trenton House Lot” Area 30, Passaic Street & North Willow “Area 31 Lot”, Area 31B, 351 Perry Street “Area 50 (Perry St Lot) & Riverview Plaza Garage/Lot

15. Q: Do you have access to the card holder data for the operator (Vendor) managed lots?

A: Yes, the State either has direct access for data for lots and garages owned by the State. For operator/vendor managed lots the State can request the card holder data.

16. Q: Can you provide a list of parking access control equipment systems?

a.)Do they have web services/API?

A: Yes they all have web services/API.

b.)Are the systems regularly calibrated with actual car counts vs system occupancy data to confirm accuracy?

A: Not sure how often the systems are calibrated.

17. Q: Is Software as a service model for the dashboard acceptable or is something on-premise preferred?

A: We are open to both.

18. Q: Can the milestones and payment percentages be modified on the provided pricing sheet?

A: The Vendor {Bidder} may propose an alternative payment percentages in their proposal. It will be the discretion of the state to accept the modified payment percentages.