

# State of New Jersey Office of the Ombudsman for Individuals with Intellectual or Developmental Disabilities and Their Families



## Our Purpose

The Office helps to make sure that individuals and families with intellectual and developmental disabilities get the services and supports they need and deserve.

We provide **three** main areas of assistance:

- ✓ **Assisting** individuals and families to navigate New Jersey's system of care.
- ✓ **Working** with individuals and families to identify opportunities for improving the system.
- ✓ **Helping** to ensure that the voice of individuals and families is heard in larger policy discussions.



**Supporting You – Supporting Families**

**[www.disabilityombudsman.nj.gov](http://www.disabilityombudsman.nj.gov)**

**609.984.7764**



## **Our Mission & Approach**

We are a small, but energetic, passionate, mission-driven team of professionals, who take a very personal approach to our work.

- Sometimes as advisors.
- Sometimes as advocates.
- Always as partners and resources, often sharing information between those who staff our system of care and those who depend on it.

Realizing the importance of a personal touch, particularly with human service issues, we spend as much time as possible working one-on-one with individuals and families and whenever possible, visiting with them where they live, learn, work, and socialize.

**We work directly with and for people with disabilities and their families.**

**We highlight issues important to people with disabilities and their families.**

**We connect people to the supports and services they need and deserve.**

**We support people with disabilities and their families on a full range of issues.**

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