



State of New Jersey

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September 2019

TO: Local Education Certifying Officers, Human Resource Directors, and Benefits Administrators participating in the School Employees' Health Benefits Program

FROM: New Jersey Division of Pensions & Benefits (NJDPB)

SUBJECT: Plan Year 2020 School Employees' Health Benefits Program Open Enrollment

The School Employees' Health Benefits Program (SEHBP) Open Enrollment period for Local Education employees begins on October 1, 2019, and ends on October 31, 2019.

Open Enrollment allows employees to make general changes (adding or deleting dependents, changing coverage levels, etc.) or enroll in a different medical or dental plan. All changes to coverage made during this Open Enrollment period will be effective on January 1, 2020.

Completed, employer-certified medical and/or dental applications must arrive at the Health Benefits Bureau no later than November 8, 2019, to ensure processing for the start of the 2020 plan year.

Note: Employers should submit completed *Health Benefits Enrollment and/or Change Forms* as they are received from employees rather than holding applications for submission at the end of Open Enrollment. Employees not making changes to their coverage during Open Enrollment should not complete an application.

NEW FOR 2020 – PLAN ADMINISTRATOR CHANGE

Effective January 1, 2020, all active employee SEHBP plan designs will be solely administered by Horizon Blue Cross Blue Shield of New Jersey (Horizon). This change was the result of a public competitive procurement process that resulted in an award to Horizon only. Any employees who are currently enrolled in an Aetna medical plan will be automatically enrolled into the corresponding Horizon medical plan. For example, employees enrolled in the Aetna Freedom 15 plan will be automatically moved to the Horizon NJ DIRECT15 plan. Aetna will continue to administer the Aetna Dental Expense Plan (DEP), Aetna DMO, and Medicare Advantage Plans for retirees. Horizon will be implementing Horizon Health Guides, a member navigation and advocacy initiative with enhanced customer service programs tied to the improvement of member health outcomes. For more information, please see the Plan Administrator Change Q&A on the Open Enrollment website at: www.nj.gov/oe

MEDICAL PLANS

The medical plans available to Local Education employees for Plan Year 2020 are:

- **PPO Plans:** NJ DIRECT ZERO, NJ DIRECT10; NJ DIRECT15; NJ DIRECT1525; NJ DIRECT2030; NJ DIRECT2035
- **HMO Plans:*** Horizon HMO; Horizon HMO1525; Horizon HMO2030; Horizon HMO2035
- **High Deductible Health Plan:** NJ DIRECT HD1500

**The service areas for the Horizon HMOs are limited to New Jersey and bordering counties of Pennsylvania, Delaware, and New York.*

Medical plan and prescription drug plan rates for 2020 were approved by the School Employees' Health Benefits Commission and rate charts are posted on the NJDPB Open Enrollment website: www.nj.gov/oe

MEMBERSHIP TO DIRECT PRIMARY CARE MEDICAL HOME DOCTOR'S OFFICE INCLUDED IN SHBP/SEHBP AT NO ADDITIONAL COST

The SEHBP offers employees and their covered dependents the opportunity to join a Direct Primary Care Medical Home (DPCMH) doctor's office at no additional cost. This is available as part of the Horizon plans and does not require any changes to members' health plan election. Simply choose a DPCMH doctor from Paladina Health or R-Health and get unlimited access to personalized care with no copayments, when and where it's convenient for you. DPCMH doctors provide a full range of services including preventive, urgent, and sick care, health and wellness coaching, chronic disease management, and care coordination.

Benefits through the DPCMH Program include:

- Zero membership fee and no copayments for unlimited access to your personal primary care doctor
- Same-day and next-day appointments for urgent issues
- Evening and weekend availability
- Call, text, and video chat with your doctor 24/7
- Little to no wait to see your doctor, with average wait times of less than 5 minutes
- On-site blood work at no cost
- Basic medications for acute conditions and immunizations at no cost
- Convenient locations in New Jersey

More information regarding Paladina Health and R-Health can be found on our website: www.nj.gov/treasury/pensions

DENTAL PLANS

For participating employers, there are no dental plan changes for Plan Year 2020. Dental coverage is offered to eligible employees through the Employee Dental Plans. Six different dental plans are offered based on one of two different plan designs — Dental Plan Organizations (DPO) and a Dental Expense Plan (DEP).

- Five **DPOs** are available: Aetna DMO; CIGNA DHMO; Healthplex; Horizon Dental Choice; and MetLife.

DPOs contract with a network of providers for dental services. When an employee or dependent uses a DPO dentist, diagnostic and preventive services are covered in full. Most other eligible expenses require a small copayment. Members must use a provider that participates with the DPO selected to receive coverage. Be sure to confirm that the dentist or dental facility selected is taking new patients and participates with the SHBP Employee Dental Plans, since DPOs also service other organizations.

- The **Dental Expense Plan** is a Preferred Provider Organization (PPO) plan that allows members to obtain services from any dentist; however, using an in-network provider will reduce an employee's costs. After satisfying an annual deductible (no deductible for preventive services), members are reimbursed a percentage of the reasonable and customary charges for eligible services.

The employee cost for coverage under a dental plan is 50 percent of the actual dental plan premium. Therefore, the employee cost varies depending on which dental plan an employee chooses; however, the rate for coverage under a DPO remains considerably less expensive than the Dental Expense Plan.

Dental Plan Rates for 2020 were approved by the School Employees' Health Benefits Commission and rate charts for dental coverage are posted on the NJDPB Open Enrollment website: www.nj.gov/oe

PLAN COMPARISON CHARTS

The SEHBP *Plan Comparison Charts* provide a side-by-side view of the basic benefits, copayments, and other out-of-pocket costs for the SEHBP medical and prescription drug plans. The comparison charts can be found on the NJDPB Open Enrollment website: www.nj.gov/oe

SUMMARIES OF BENEFITS AND COVERAGE

Detailed information about the SEHBP's medical plans is available through the *Summaries of Benefits and Coverage*. A link to the 2020 summaries can be found on the NJDPB Open Enrollment website: www.nj.gov/oe

A direct mailing will be sent to all SEHBP members to announce the availability of the summaries; however, employers also are asked to provide notice of this information to their employees. A sample of the mailer is included with this letter.

NJWELL PROGRAM

NJWELL is open to employees who are enrolled in the SEHBP. Spouses and eligible partners also can participate, as long as they are covered by the SEHBP plan. Participants can earn a possible \$250 in rewards based on points earned from participation in NJWELL (\$500 if enrolled in NJ DIRECT ZERO). The current NJWELL 2019 Plan Year will be coming to a close on October 31, 2019. Watch your email for upcoming information about NJWELL in 2020, including enhanced programming and online tools available to members. For information about the program visit the NJWELL website at: www.nj.gov/njwell

EMPLOYEE CONTRIBUTIONS FOR SEHBP COVERAGE

Pursuant to Pension and Health Benefit Reform (P.L. 2011, c. 78) and with the expiration, renewal, or extension of collective negotiations agreements, employees must pay a percentage of the cost of the medical and prescription plans. Percentage of premium contribution worksheets are revised for 2020 rates.

WAIVING SEHBP COVERAGE

Local education employees are permitted to waive SEHBP medical and prescription coverage if they have other employer-provided or retiree coverage, or other coverage as a dependent. Employers are permitted to offer an incentive to employees who waive SEHBP coverage. Under P.L. 2010, c. 2, the incentive amount for waivers is limited to 25 percent of the amount saved by the employer or \$5,000, whichever is less. In addition, because multiple coverage under the SHBP/SEHBP is prohibited, waiver incentives are only payable if the other coverage is through a non-SHBP/SEHBP plan. To waive coverage, an *Employee Coverage Waiver/Reinstatement Form* must be completed and submitted during Open Enrollment. To waive coverage effective January 1, 2020, employees should indicate "Open Enrollment" on the waiver form; otherwise, the waiver will be effective before January 1st.

Note: Yearly waivers are not required. If your employee has already waived coverage, please do not have them complete another waiver.

PAYROLL DEDUCTIONS AVAILABLE FOR HDHP PARTICIPANTS

Employees participating in one of the High Deductible Health Plans (HDHP) are able to use tax-deferred contributions from their paychecks to fund their Health Savings Account (HSA). If one of your employees chooses to enroll in one of the High Deductible plans, an application and separate contribution form are required. The application and form are available on the NJDPB Open Enrollment website: www.nj.gov/oe

PLAN MARKETING CONTACTS

Included with this letter you will find a listing of employer marketing contacts for the medical and dental plans. Your Human Resources staff, Benefits Administrators, or any other staff members responsible for the communication and administration of health benefits for your employees can use these contacts to obtain plan-specific information and literature for your employees.

Note: These telephone numbers are not for member services. Please do not distribute them to your employees. Phone numbers and website contacts for employees are provided on the NJDPB Open Enrollment website: www.nj.gov/oe

ADDITIONAL INFORMATION

The NJDPB thanks you for your assistance with forwarding the information and materials needed to make Open Enrollment a successful and beneficial experience for your employees.

If you have any questions about the SEHBP Open Enrollment or the information in this letter, please contact our Office of Client Services at (609) 292-7524 or send an email to: pensions.nj@treas.nj.gov

Enclosures

Plan Marketing Contacts

Summaries of Benefits and Coverage (postcard sample)