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REQUEST FOR QUALIFICATIONS FOR

FIRST RESPONDERS PRIMARY CARE MEDICAL HOME

(Q&A RESPONSE)

Question	Response
Are the First Responders and other beneficiaries that this RFP relates to currently eligible for the state of New Jersey DPC pilot program that is currently being offered by Paladina Health and R-Health?	Yes, the First Responders and other beneficiaries as described in the RFQ are currently eligible for the State DPCMH pilot program administered by RHealth and Paladina Health. Please note that First Responders and beneficiaries will be eligible to participate in either the First Responders pilot program or the DPCMH pilot program, but not both simultaneously.
If the answer to question #1 above is yes, what services do you expect the winning Bidder of this RFP to provide that is different from the services currently being provided in the pilot program described in question 1.	The First Responders pilot program is expected to emphasize medical care and ease of access to that care for First Responders who are exposed to trauma as a result of their employment as public safety/emergency personnel. Specific services that are to be provided are listed in section 3.0 – Scope of Services.
Sub-section 2.1(A) – Can you please provide more details and specific information around what experience you expect a Bidder to have and what you anticipate the treatment offerings should be regarding individuals addressing trauma, both physical and psychological?	Bidders must be able to demonstrate that they have quality experience in providing both physical and psychological care. Bidders must also be able to demonstrate quality experience in managing a First Responder population with treatment specialized to their needs. Specific services that are to be provided are listed in section 3.0 – Scope of Services.
What contractual document will set forth the DPC services, the pricing, and any agreed to metrics that a Bidder submits and sets forth in their RFP response?	This will be a contractual relationship between the Bidder and the designated carriers of the SHBP.

Will you please confirm number of first responders eligible for the Primary Care Medical Home? What is meant by "in-network" in the Fees section of the RFQ that notes "The bidder(s) are expected to accept the in-network fee schedule as established by the vendor(s) retained as a result of the above process, which fee schedule shall be consistent with	The SHBP currently consists of approximately 341,000 State employees, and employees of participating local government employers. There are approximately 26,000 employees and their dependents that will be eligible for the First Responder pilot program. The intended payment model will be a fee for service. The successful Bidder is required to be a participating provider with the designated carriers of the SHBP as of the effective date of the contract. This language references fee-for-service in-
that offered to other similar in-network providers. The Bid Solicitation noted above (T2846) includes a reference to the First Responders Pilot Program and a copy of the Resolution." Does this reference fee-forservice in-network providers or those providers who are part of the existing Direct Primary Care Medical Home (DPCMH) pilot program? What is the payment model for this program? A fee-for-service model or Per Member Per Month?	network providers, not the existing DPCMH pilot program.
Can the existing network of DPCMH practices in the State of New Jersey offer expanded services for this program?	This is not intended to be an expansion of the DPCMH pilot program. Current DPCMH vendors are not precluded from providing qualifications pursuant to this RFQ, provided that they are able to meet the specific requirements specified in the scope.
How many centers are expected to be created as part of this program? Are there preferred locations?	At this time there is no specific number of facilities required.
Will there be any guarantee of membership participation?	There is no guarantee of membership participation.
Who will be responsible for marketing the program to eligible members?	Primary responsibility for marketing belongs to the selected vendor, however union leadership and other stakeholders may market the program if relevant.
Will the first responders who are eligible for this pilot program continue to be eligible for the existing DPCMH program?	First responders who are eligible for this pilot program will also remain eligible for the existing DPCMH pilot program. Please note that First Responders and beneficiaries will be eligible to participate in either the First Responders pilot program or the DPCMH pilot program, but not both simultaneously.