EXHIBIT A
The FirstNet™ Service Guide

AT&T FirstNet Solution

AT&T FirstNet Solution for Authorized Public Safety Agencies and Authorized Affiliated Businesses providing Public Safety Services.

The Service Guide consists of the following Parts:

- Service Description (SD)
- Pricing (P)

Service Description (SD)

SD-1. General Description, Network, Coverage and Capabilities

SD-1.1 General Description

AT&T's FirstNet Solution consists of a portfolio of wireless voice, texting and data service plans, along with ancillary equipment, services, features and functionalities developed by AT&T under authority granted to it by the First Responder Network Authority (the "FirstNet Authority") created under the Middle Class Tax Relief and Job Creation Act of 2012 (the "Act") as an independent federal authority within the National Telecommunications & Information Administration ("NTIA") of the United States Department of Commerce. AT&T's FirstNet Solution is designed to maximize the utility and dependability of wireless communications by and between first responders and the personnel and entities that support them. AT&T's FirstNet Solution will be provisioned using the FirstNet Evolved Packet Core to provide emergency responders with the first high-speed, nationwide broadband network with dedicated access, when they need it, to the needs of Local, State, Federal, and Tribal Public Safety Entities.

The AT&T FirstNet Solution is available only to Public Safety Entities and their qualified Agency Paid Users and Subscriber Paid Users.   Public Safety Entities are classified as either "Primary Users" or "Extended Primary Users." See the Public Safety Entities section, below.
Agency Paid Users and Subscriber Paid Users are collectively referred to as Authorized Users. The various types of Authorized Users are more fully defined in the Authorized Users; Agency Paid Users; Subscriber Paid Users section, below.

SD-1.2. Geographic Coverage; NPSBN Construction and Deployment

The AT&T FirstNet Solution will be provided using A the FirstNet Evolved Packet Core,   a wireless broadband network infrastructure dedicated solely to FirstNet Public Safety Entities and their Authorized Users. The FirstNet Evolved Packet Core is physically separate from the core network architecture used by AT&T to serve its commercial wireless customers..

Access to the FirstNet Evolved Packet Core is through Radio Access Networks ("RANs") consisting of the:

- currently deployed AT&T commercial 4G LTE network;

- additional areas of coverage provided by domestic rural providers connected to the FirstNet Evolved Packet Core; and

- coverage provided by AT&T's phased deployment of Band Class 14 wireless spectrum over its own 4G LTE network.

In addition, as AT&T expands the network coverage and capabilities of its 4G LTE network independently of its obligations to the FirstNet Authority, such additional coverage and capabilities may be made available to FirstNet Public Safety Entities. Together, the FirstNet Evolved Packet Core and available RANs constitute the NPSBN.

The approximate coverage of the NPSBN network ("Service Area") is set forth at http://FirstNet.com or such other site as AT&T may designate. As the NPSBN evolves, AT&T will provide updated coverage maps from time to time.

In order to use FirstNet services, Authorized Users must use a device capable of accessing this communications platform ("FirstNet Capable device") and a FirstNet Subscriber Identification Module ("SIM").

SD-1.3 FirstNet Evolved Packet Core Capabilities

Since the FirstNet Evolved Packet Core is physically and logically separate from the AT&T commercial core, the FirstNet Evolved Packet Core's capabilities may not be the same as the capabilities of the AT&T commercial core. For example, First Priority™, a robust set of prioritization and preemption capabilities, is available exclusively on the FirstNet Evolved Packet Core. On the other hand, there are some capabilities that the AT&T commercial core may currently have, but which the FirstNet Evolved Packet Core may not currently offer, including, but not limited to, Wi-Fi calling, the use of wearable wireless devices, Public Static IP Addressing, Wireless Priority Service (WPS) and Advanced Messaging. In addition, international roaming outside of Canada and Mexico while using the FirstNet Evolved Packet Core may be unavailable or limited. A current list of the different capabilities of the FirstNet Evolved Packet Core and the AT&T commercial core, as well as the planned availability of additional features on the FirstNet Evolved Packet Core, can be found at firstnet.com/features. The availability and dates for implementation of additional features on both network cores are subject to change.

SD-1.4 Limited Use of FirstNet Plans on AT&T Commercial Core

In order to accommodate Public Safety Entities that have a need for capabilities that are currently only available on the AT&T commercial core and/or may need to transition slowly to the FirstNet Evolved Packet Core because of the limitations of embedded equipment and devices, AT&T offers the ability to use a limited number of FirstNet Plans with the AT&T commercial core. FirstNet Plans are described more fully, below. FirstNet Plans available for use on the AT&T commercial core are identified in the FirstNet Plan descriptions, which also set forth the terms and conditions of their use. See the pricing section of this Service Guide for access to the FirstNet Plans descriptions. First Priority™ is not available on the AT&T commercial core; however, priority and preemption capabilities of AT&T Dynamic Traffic Management - Public Safety are available pursuant to the terms of the rate plans and the applicable Service Guide. Other features of the FirstNet Evolved Packet Core, such as enhanced security, are also not available.

The use of FirstNet wireless service rate plans is an accommodation to a limited number of Public Safety Entities, and AT&T may require such Customers and their Authorized Users to migrate onto the FirstNet Evolved Packet Core at an appropriate time as determined by AT&T in its sole discretion. As a Customer's Authorized Users migrate from the AT&T commercial core to the FirstNet Evolved Packet Core, they may need a new Universal Integrated Circuit Card (UICC), SIM card or device to access the FirstNet Evolved Packet Core.

Customers are solely responsible for any decisions they may make regarding the use of the AT&T commercial core.

Customers using FirstNet Plans on the AT&T commercial core prior to the date of the publication of this

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Service Guide may also continue to use those plans on the AT&T commercial core, subject to AT&T's right to require migration as set forth above.

The remainder of this Service Guide assumes that Public Safety Entities are purchasing FirstNet Plans and services for use with the FirstNet Evolved Packet Core

SD-2. AT&T FirstNet Solution Eligibility

SD-2.1. Public Safety Entities

The eligibility of State and local Public Safety Entities and any Subscriber Paid Users is contingent upon a State's decision to opt-into the AT&T NPSBN. Eligible Public Safety Entities in States which have opted in shall be determined pursuant to the requirements of the Act, as interpreted by the FirstNet Authority. All federal Public Safety Entities are eligible for the AT&T FirstNet Solution. Only the FirstNet Authority has the ability to designate, in writing, Public Safety Entities that are eligible to purchase the AT&T FirstNet Solution, either on a permanent or temporary basis.

SD-2.1.1. Primary Users and Extended Primary Users

Public Safety Entities are classified as either Primary Users or Extended Primary Users as identified by their North American Industry Classification System (NAICS) code. NAICS codes for eligible users are determined by the FirstNet Authority. In the event that the FirstNet Authority should approve additional NAICS codes for eligible users that do not appear below, eligible users under those NAICS Codes shall be able to purchase FirstNet services.

Primary Users

Primary Users are those Public Safety Entities that act as first responders, i.e., those entities whose primary mission and job function is to provide services to the public in the area of law enforcement, fire protection, or emergency medical services.

- 621910 (Ambulance Safety Services)
- 922120 (Police Protection)
- 922160 (Fire Protection)
- 922190 - Emergency Planning and Management Offices
    - o Government Public Safety Answering Points
        - o Emergency (911) Call Dispatching

Extended Primary Users

Extended Primary Users are those Public Safety Entities (which may be individuals, agencies, organizations, non-profit companies) that are not Primary Users, but who may be called upon to support Primary Users with the mitigation, remediation, overhaul, clean up, restoration, or provision of other services that are required during the time of an emergency or its aftermath.

- 624230 (Emergency and Other Relief Services)
- 922110 (Courts)
- 922130 (Legal Counsel and Prosecution)
- 922140 (Correctional Institutions)
- 922150 (Parole Offices and Probation Offices)
- 926130 (Regulation and Administration of Communications, Electric, Gas, and Other Utilities)

In addition, entities responsible for the construction, maintenance and repair of critical infrastructure and assigned one of the following NAICS codes (and any additional NAICS Codes as identified/confirmed by the FirstNet Authority) are eligible to purchase the AT&T FirstNet Solution as Extended Primary Users:

Energy:

- 213111 - Drilling Oil and Gas Wells
- 213112 - Support Activities for Oil and Gas Operations
- 221111 - Hydroelectric Power Generation
- 221112 - Fossil Fuel Electric Power Generation
- 221113 - Nuclear Electric Power Generation
- 221114 - Solar Electric Power Generation
- 221115 - Wind Electric Power Generation
- 221116 - Geothermal Electric Power Generation
- 221117 - Biomass Electric Power Generation
- 221118 - Other Electric Power Generation
- 221121 - Electric Bulk Power Transmission and Control
- 221122 - Electric Power Distribution
- 221210 - Natural Gas Distribution
- 237120 - Oil and Gas Pipeline and Related Structures Construction
- 333611 - Wind Turbine
- 486210 - Pipeline Transportation of Natural Gas
- 562213 - Solid Waste Combustors and Incinerators

Communication

- 237130 - Power & Communications Line & Related Structures Construction
- 517110 - Telecommunications, wired
- 517210 - Wireless Telecommunications Carriers (except Satellite)
- 517212 - Cellular and other Wireless Telecommunications
- 517410 - Satellite Telecommunications
- 517911 - Telecommunications Resellers
- 517919 - All Other Telecommunications

Alarm Systems

- 238210 - Alarm Systems (multiple definitions)
- 334290 - Alarm Systems - Other Communications Equipment Manufacturing
- 423610 - Alarm Systems - Electrical Apparatus & Equipment, Wiring, Supplies & Related Equipment Merchant Wholesalers

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- o 561620 - Alarm Systems
- o 561621 - Security Systems Services except Locksmiths

Water

- o 221310 - Water Supply and Irrigation Systems
- o 221320 - Sewage Treatment Facilities
- o 541620 - Environmental Consulting Services
- o 561990 - Admin & Support/Waste Management & Remediation Service All Other Support Services
- o 562111 - Solid Waste Collection
- o 562112 - Hazardous Waste Collection
- o 562119 - Other Waste Collection
- o 562211 - Solid Waste Landfill
- o 562212 - Hazardous Waste Treatment and Disposal
- o 562213 - Solid Waste Combustors & Incinerators
- o 562219 - Other Nonhazardous Waste Treatment and Disposal
- o 562910 - Remediation Services
- o 562920 - Materials Recovery Facilities
- o 562991 - Septic Tank and Related Services
- o 562998 - All Other Miscellaneous Waste Management Services
- o 924110 - Administration of Air & Water Resource & Solid Waste Management Programs

Transportation

- o 481111 - Passenger Air Transportation
- o 481112 - Freight Air Transportation
- o 481211 - Nonscheduled Chartered Passenger Air Transportation
- o 481212 - Nonscheduled Chartered Freight Air Transportation
- o 481219 - Other Nonscheduled Air Transportation
- o 482111 - Line Haul Railroads - Railway Transportation
- o 482112 - Short Line Railroads
- o 483111 - Deep Sea Freight Transportation
- o 483112 - Deep Sea Passenger Transportation
- o 483113 - Coastal and Great Lakes Freight Transportation
- o 483114 - Coastal and Great Lakes Passenger Transportation
- o 483211 - Inland Water Freight Transportation

o 483212 - Inland Water Passenger Transportation

o 484110 - General Freight Trucking, Local

o 484220 - Specialized Freight (except Used Goods), Trucking, Local

o 484230 - Specialized Freight (except Used Goods), Trucking, Long Distance

o 485111 - Mixed Mode Transit Systems

o 485112 - Commuter Rail Systems

o 485113 - Bus and Other Motor Vehicle Transit Systems

o 485119 - Other Urban Transit System

o 485210 - Interurban and Rural Bus Transportation

o 485410 - School & Employee Bus Transportation

o 485510 - Charter Bus Industry

o 488111 - Air Traffic Control

o 488119 - Other Airport Operations

o 488190 - Other Support Activities for Air Transportation

o 488210 - Support Activities for Rail Transportation

o 488490 - Other Support Activities for Road Transportation

o 491110 - Postal Service

o 492110 - Couriers & Express Delivery Services

o 492210 - Local Messengers & Local Delivery

o 532411 - Commercial Air, Rail & Water Transportation Equipment Rental & Leasing

o 561431 - Private Mail Centers

o 926120 - Transportation Administration

o 926150 - Transportation Regulation, Licensing & Inspection of Miscellaneous Commercial Sector

Health Care and Public Health

o 621112 - Health Care Practitioners

o 621493 - Freestanding Ambulatory Surgical and Emergency Centers

o 622110 - General Medical and Surgical Hospitals

o 923120 - Public Health Programs

Critical Manufacturing

o 211130 - Extraction

o 236210 - Industrial Building Construction

o 236220 - Commercial and Institutional Building Construction

o 237310 - Highway, Street and Bridge Construction

o 237990 - Other Heavy and Civil Engineering Construction

o 811310 - Industry Equipment Repair

Construction

o   237110 - Water and Sewer Line and Related Structures Construction

o   238910 - Site Preparation Contractors

o   238990 - All Other Specialty Trade Contractors

o   532412 - Construction, Mining, & Forestry Machinery and Equipment Rental & Leasing

Chemical

o   541330 - Chemical Engineering Services

o   541350 - Chemical Building Inspection Services

o   541620 - Chemical Environmental Consulting Services

o   541690 - Chemical Other Scientific and Technical Consulting Services

o   561612 - Protective Services

Information Technology

o   541512 - Computer Systems Design Services
o   541519 - Computer Disaster Recovery

Professional, Scientific and Technical Services

o   541360 - Geophysical Surveying & Mapping Services
o   541370 - Survey & Mapping (except Geophysical) Services

SD-2.1.1.1 Exceptions to NAICS Codes

Except as set forth above, the list of NAICs set forth in the Primary Users and Extended Primary Users section is intended to be the current, comprehensive list of Primary User and Extended Primary User Public Safety Entities that are eligible for the AT&T FirstNet Solution. Entities that are not included in the list of Public Safety Entities set forth above, but who have individual employees or departments that perform the same functions as the Authorized Users of Primary User Public Safety Entities, can request that a limited number of Primary User FirstNet Plans be made available to those employees or departments. Similarly, Extended Primary Users who have employees or departments who perform the same functions as the Authorized Users of a Primary User Public Safety Entity can request access to a limited number of Primary User FirstNet Plans. AT&T will consider all such requests on a case-by-case basis and all decisions it makes shall be final, subject only to the review of the FirstNet Authority. If granted, the extension of Primary User FirstNet Plans to individual employees or departments of an entity shall not be construed as meaning that the entity is a Primary User Public Safety Entity and/or an Extended Primary User Public Safety Entity for all purposes.

SD-2.2. Authorized Users; Agency Paid Users; Subscriber Paid Users

Public Safety Entities shall be responsible for vetting and approving the use of the FirstNet Solution by individuals. Vetted and approved individuals who have access to, and use of, a FirstNet Plan are referred to as

Authorized Users. Authorized Users are either Agency Paid Users or Subscriber Paid Users. Agency Paid Users are individual employees and contractors of a Public Safety Entity (both Primary User and Extended Primary User Public Safety Entities) who are granted access to the AT&T FirstNet Solution through a FirstNet plan for which the Public Safety Entity is financially responsible under the Public Safety Entity's contract with AT&T. The Public Safety Entity is responsible for designating a contact who will confirm that the Agency Paid Users, whether individual employees or contractors, are verified and approved to use the FirstNet Solution. Agency Paid Users are not responsible for the monthly service charges under their FirstNet plan, nor any equipment related charges.

Subscriber Paid Users are individuals who are either (a) employees of a Primary User Public Safety Entity, or (b) authorized, active auxiliary personnel affiliated with a Primary User Public Safety Entity who provide services or perform functions on an occasional, volunteer basis, that support the Public Safety Entity in the areas of law enforcement, fire protection, or emergency medical services. All Subscriber Paid Users must be verified and approved by a Public Safety Entity, which is responsible for designating a contact who will use the FirstNet Local Control portal to: (a) provide AT&T with the name and email address of, together with the   correct Foundation Account Number and other eligibility information for, each eligible individual to enable AT&T to initiate the process such individual will use to become a Subscriber Paid User and obtain a qualified FirstNet Plan (each, a "Subscriber Paid User Plan"); and (b) perform audits of existing Subscriber Paid Users as requested by AT&T on a regular, but not less than once per year, basis to remove any individuals who are no longer eligible to participate in the AT&T FirstNet Solution as a Subscriber Paid User. AT&T reserves the right to limit a Primary User Public Safety Entity's ability to verify and approve new Subscriber Paid Users until such audit is completed. Once verified and approved, Subscriber Paid Users must establish a contractual relationship directly with AT&T using an AT&T Wireless Customer Agreement ("WCA") under which they may purchase an AT&T FirstNet Solution Subscriber Paid User plan. Subscriber Paid Users are financially responsible for payment of services provided under the WCA and the terms of the Subscriber Paid User Plans. See the Subscriber Paid User plans section of this Service Guide for available Subscriber Paid User Plans.

SD-3. FirstNet Plans, Features and Equipment

SD-3.1. FirstNet Plans

The AT&T FirstNet Solution features a variety of voice, text and data FirstNet plans at various price points that are available exclusively to Public Safety Entities and their Authorized Users. In addition, there are machine-to-machine (telemetry), standalone Enhanced Push-To-Talk, and IoT FirstNet Plans available for Agency Paid Users. FirstNet Plans are designed either for use by the Authorized Users of Primary Users or Extended Primary Users. See the FirstNet Plans section of this Service Guide for information regarding the FirstNet Plans for Agency Paid Users and Subscriber Paid Users.

SD-3.2. AT&T FirstNet Solution: Included and Optional Features and Services

The AT&T FirstNet Solution features include many features that are included in the FirstNet Plans or made available to Public Safety Entities at no additional cost. The AT&T FirstNet Solution also features optional AT&T services that Customers and, in certain cases, Subscriber Paid Users, can purchase as part of the AT&T FirstNet Solution or separately. If a Customer has purchased any of the optional services pursuant to an agreement that is not part of the Customer's AT&T FirstNet Solution agreement, the Customer will have the choice to continue to purchase the optional services under the separate agreement or incorporate the optional services into Customer's FirstNet Solution agreement. The following table specifies Included and Optional features available for each FirstNet user category. Some features require specific equipment as specified in the feature's description.

AT&T FirstNet Solution Included and Optional Features and Services			
Feature	**Primary Users**	**Extended Primary Users**	**Subscriber Paid Users**
First Priority™ (not available to Authorized Users using an AT&T commercial core SIM)	Included	Optional	Included
AT&T Dynamic Traffic Management - Public Safety (only available to Authorized Users using an AT&T commercial core SIM)	Included	Optional	Included
FirstNet Local Control Portal	Included	Included	Included
First Priority™ Incident Management	Included (use optional)	Optional (only for use by Primary User Public Safety Entity)	Optional (only for use by Subscriber Paid User's verifying Primary User Public Safety Entity)
FirstNet Federated Identity Credential and Access Management (ICAM)	Included (use optional)	Included (use optional)	Optional (only for use by Subscriber Paid User's verifying Primary User Public Safety Entity)
Enterprise Mobility Management Solutions	Optional	Optional	Not Available
AT&T Enhanced Push-to-Talk	Optional	Optional	Optional
Field Services	Optional	Optional	Not Available
AT&T Mobile Forms	Optional	Optional	Not Available
AT&T Business Messaging	Optional	Optional	Not Available
AT&T Global Smart Messaging Suite	Optional	Optional	Not Available
AT&T Landline Texting	Optional	Optional	Not Available
Private Mobile Connection	Optional	Optional	Not Available

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AT&T FirstNet Solution Included and Optional Features and Services			
Feature	Primary Users	Extended Primary Users	Subscriber Paid Users
AT&T Internet of Things Wireless Communications Service for FirstNet	Optional	Optional	Not Available
Box from AT&T	Optional	Optional	Not Available
Satellite Solutions	Optional	Optional	Not Available

SD-3.2.1. AT&T FirstNet Solution Included Services

SD-3.2.1.1. First Priority™: Priority and Preemption

First Priority provides Public Safety Entities and their Authorized Users using a wireless device that is compatible with the FirstNet Evolved Packet Core four primary features: (a) an enhanced network experience through the use of Quality of Service technology for approved business application traffic over the NPSBN; (b) priority access to available resources on the NPSBN; (c) for Primary Users' Authorized Users, preemption capability; and (d) for Primary User Public Safety Entities, First Priority Incident Management, a network capability that allows authorized   Primary Users' designated Incident Managers to temporarily increase Authorized Users' relative   priority levels and extend the preemption capability to more Authorized Users through the use of the FirstNet Incident Management portal. In addition, Primary User Public Safety Entities have the ability to assign one of three levels of prioritization to each of their Authorized Users using   First Priority's capabilities.

Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities. These include applications provided under the FirstNet agreement, including the App Catalog.   Plans must be selected which support the type of application, such as Machine to Machine Plans for machine to machine applications, and are subject to the terms of those plan.   Use of plans intended for end user applications exclude continuous mobile video transmission applications. See plan descriptions for limitations.

The terms and conditions can be found in the [First Priority™ Service Guide](#).

Public Safety Entities using FirstNet Plans on the AT&T commercial core have access to priority   and preemption services using AT&T Dynamic Traffic Management - Public Safety, the terms   and conditions for which can be found in the [AT&T Dynamic Traffic Management - Public Safety](#) [Service Guide](#) and FirstNet Plans.

SD-3.2.1.1.1 First Priority™: Levels of Priority and Preemption

First Priority™ is a network configuration schema designed to provide FirstNet Authorized Users with enhanced QPP (Quality of Service, Priority and Preemption) capabilities. First Priority configurations are a combination of several variables based on 3GPP LTE standards including:

Variable	Indicator	Value
HPA (High Priority Access)	Yes/No	Provides priority to establish a connection to the LTE network core at the cell site.
ARP (Allocation and Retention Priority)	Numeric Value 1-15	Sets priority level to request a LTE "bearer" (resource) to initiate a voice, data or messaging session.
QCI (Quality of Service Class Index)	Numeric value 1-x	Sets priority level for a data connection with the network packet scheduler.
PCI (Preemption Capability Indicator)	Yes/No	Can the user preempt other users when requesting a resource if none are available?
PVI (Preemption Vulnerability Indicator)	Yes/No	Can the user be preempted by other users to request a resource if none are available?

Primary User Agencies have the ability to dynamically assign one of three levels of priority and preemption to their Authorized Users provisioned with First Priority; in addition, Primary Users have the ability to "uplift" or assign a higher level of priority to both their own Authorized Users and the Authorized Users of Extended Primary Users using Incident Management. First Priority is included the FirstNet rate Plans of Primary Users and is available for purchase by Extended Primary Users.

The following sets forth the relative values of First Priority capabilities in ascending order from Extended Primary Users without First Priority (lowest) to Primary Users using Incident Management (highest). Authorized User type and the values each Authorized User has for each variable listed above:

User Type	HPA	ARP	QCI	PCI	PVI
Extended Primary User (without First Priority)	No	General User	General User	No	Yes
Extended Primary User (with First Priority)	Yes	Enhanced	Enhanced	No	Yes
Primary User Level 3 (default)	Yes	Enhanced	Enhanced	Yes	No
Primary User Level 2 (assigned by Primary User Agency)	Yes	Enhanced; greater than Level 3	Enhanced	Yes	No

Primary User Level 1 (assigned by Primary User Agency)	Yes	Enhanced; greater than Level 2	Enhanced	Yes	No
Incident Management (temporarily assigned by Primary User Agency for duration of Incident; Agency may uplift both Primary and Extended Primary Users)	Yes	Enhanced; greater than Level 1	Enhanced	Yes	No

Note: First Priority is an evolving feature under continual development to incorporate new standards and network and device capabilities. As First Priority is more widely deployed and more data about customer needs and network performance are collected, First Priority settings may change over time and enhancements and additional capabilities may be introduced. The foregoing description of reflects the current configurations as of the date of contracting. AT&T will provide Customer notice of any planned changes or enhancements with enough notice so as not to disrupt Customer's operations.

SD-3.2.1.2. FirstNet Local Control

FirstNet Public Safety Entities have exclusive access to FirstNet Local Control, a portal that allows Customers to manage their Authorized Users, services and billing. Among other things, FirstNet Local Control gives Public Safety Entities' authorized administrators the ability to:

- add, edit, and remove Authorized Users;

- add, edit, and remove FirstNet Plans;

- shop, purchase and assign devices for Authorized Users;

- manage additional services, including Enhanced Push-to-Talk;

- pay bills;

- verify individuals eligible to purchase Subscriber Paid User plans;

- access other AT&T curated sites, such as Premier and the FirstNet App Catalog;

- limit the access and ability of Authorized Users to make changes to their plans or optional features and services; and

- view wireless reports, including device inventories, upgrade eligibility, rate plan summaries, performance reports and billing information.

FirstNet Local Control also gives Public Safety Entities near-real-time insight into the FirstNet network and local environmental conditions, including network status and alerts, weather and traffic conditions.

Public Safety Entities in American Samoa, Guam and the Northern Mariana Islands may not have access to all capabilities of FirstNet Local Control.

SD-3.2.1.3. First Priority™ Incident Management

First Priority™ Incident Management provides Primary User Public Safety Entities' designated and authorized communications managers ("Incident Managers") the ability to modify the relative priority and preemption capabilities of the Authorized Users of both Primary User and Extended Primary User Public Safety Entities equipped with First Priority™ through the use of the First Priority™ Incident Management portal. Authorized Incident Managers may access First Priority™ Incident Management portal through FirstNet Local Control.

Using First Priority™ Incident Management, Incident Managers can identify and declare "Incidents" through the portal. Incident Managers can identify relevant cellular telephone numbers (CTNs) of Authorized Users needed to respond to Incidents. Incident Managers have the ability to input CTNs individually or imported as a CSV file. Once inputted, Incident Managers can store various CTNs as a group, particularly useful when the same group of Authorized Users respond to Incidents on a regular basis.

Incident Managers can initiate a raise (i.e."uplift") to the relative priority and preemption capabilities on the lines associated with the CTN. The Incident Managers' uplift requests are sent to the FirstNet Evolved Packet Core, which sends back a result so that the Incident Manager can monitor the response from the network.

Uplifts may be performed for a minimum duration of 1 hour and a maximum of 24 hours. Uplift only affects an Authorized User's experience in times of congestion; if the network is not congested, an uplift will be established, but there will be no discernible difference in the network experience. In order to be uplifted, a line must be provisioned with First Priority.

SD-3.2.1.4. FirstNet Federated Identity Credential and Access Management (ICAM)

The FirstNet Federated ICAM is a front end application through which FirstNet Public Safety Entities can create and manage digital identities and credentials for logging into FirstNet Local Control. With the FirstNet Federated ICAM, Customers' Authorized Users and other authorized personnel can log on to FirstNet Local Control directly using Customer-supplied credentials

SD-3.2.1.4. FirstNet Federated Identity Credential and Access Management (ICAM)

The FirstNet Federated ICAM is a front end application through which FirstNet Public Safety Entities can create and manage digital identities and credentials for logging into FirstNet Local Control. With the FirstNet Federated ICAM, Customers' Authorized Users and other authorized personnel can log on to FirstNet Local Control directly using Customer-supplied credentials through a single sign on process. Customers using the FirstNet Federated ICAM are subject to the following terms:

- Customer must complete the AT&T FirstNet Partner Federation Form that is provided by its AT&T Account Representative.

- Customer must establish a unique username and authenticator (password or similar authenticator) for accessing and using FirstNet Local Control. Customer may modify its username and authenticator at its discretion. Customer is responsible for maintaining the confidentiality of its authenticator, and Customer accepts responsibility for all activity that occurs through FirstNet Local Control in connection with that authenticator. AT&T has the right to rely on the authority of anyone accessing Customer's account, through FirstNet Local Control or otherwise using Customer's authenticator.

- Customer must create and maintain a hyperlink from its intranet to FirstNet Local Control. AT&T reserves the right to approve the hyperlink, and, at AT&T's request, Customer will provide an actual representation of the hyperlink including, without limitation, any text, icons, graphics and design for review. Customer's Authorized Users and other authorized personnel may only access FirstNet Local Control through the hyperlink, and may access only such information that is authorized. Customer must take reasonable care to ensure that its Authorized Users and other authorized personnel comply with the requirements governing use of the FirstNet ICAM that are provided to the Customer during the onboarding process.

- Customer's right to use the FirstNet Federated ICAM is subject to AT&T's right to revoke access to the ICAM at any time in its sole and absolute discretion.

Use of FirstNet ICAM is optional. By choosing to use FirstNet ICAM, Customer acknowledges and agrees that, while the law generally prohibits the unauthorized interception of and/or access to electronic communications, privacy cannot be guaranteed, and Customer agrees to hold AT&T harmless in the event of any unauthorized interception.

SD-3.3. FirstNet Equipment

Public Safety Entities and their Authorized Users can choose from a broad portfolio of commercially available devices and accessories to meet the demands of administrative personnel and front line first responders. The portfolio includes choices from premium smartphones, rugged smartphones and feature phones, tablets, laptops, wearables, trunk mounted modems/routers, and accessories (remote speaker mics, cases, covers, headsets, etc.). Customers will be able to choose devices that are on the Android, iOS, or Windows operating systems. FirstNet equipment is certified by AT&T.

Available FirstNet equipment includes FirstNet Capable and FirstNet Ready devices.

"FirstNet Capable" refers to a device that, either out-of-the-box or with an original equipment manufacturer's update: (a) utilizes a FirstNet SIM; (b) auto-provisions the proper IMS services after SIM installation; (c) supports High Priority Access (HPA); and (d) appears on the National Institute of Standards and Technology (NIST) List. A FirstNet Capable device may need to be unlocked prior to use with FirstNet.

"FirstNet Ready" refers to a device that, out-of-the-box: (a) utilizes a FirstNet SIM; (b) auto-provisions the proper IMS services after SIM installation; (c) supports HPA, all AT&T commercial LTE Bands and Band 14; (d) meets band priority selection technical requirements; and (e) and appears on the NIST List.

SD-4. Invoicing

Public Safety Entities will be invoiced pursuant to the terms of their agreement with AT&T. Subscriber Paid Users will be invoiced pursuant to the terms of the WCA.

SD-5. FirstNet Network Security

The FirstNet Security Operations Center helps to maintain the safety, security, and resiliency of the NPSBN by monitoring dedicated network elements against security threats. The FirstNet Security Operations Center serves as an advanced nerve center (central command and control) for identifying and directing the resolution of security issues that impact the NPSBN. The FirstNet Security Operations Center works closely with the AT&T Global Network Operations Center, where they share visibility into the network using best-in-class tools, processes and procedures. This collaboration fosters proactive operational and situational awareness to help protect the network, addressing the needs for security intelligence and the rapid resolution of impending or newly discovered threats. The FirstNet Security Operations Center:

- Maintains active monitoring of the NPSBN to help protect against security threats.

- Works closely with Public Safety Entities and federal agencies for situational awareness.

- Monitors the network using a sophisticated defense- in- depth architecture.

- Utilizes historic records to monitor for patterns using complex data mining technology.

Draws on the expertise of best- in- class security experts

SD-6. AT&T FirstNet Support

AT&T will provide a dedicated AT&T FirstNet life cycle management team. AT&T will provide help desk support 24X7, 365 days per year for Public Safety Entities and their Authorized Users.

SD-7. Privacy

When providing FirstNet services, AT&T adheres to the Privacy Policy located at https://www.firstnet.com/privacy-policy. The Privacy Policy has been reviewed and approved for use by the FirstNet Authority.

Pricing (P)

P-1. Pricing

P-1.1. Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans

P-1.1.1. Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans for State and Local Government Public Safety Entities

Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans, which allow State and Local Government Public Safety Entities Public Safety Entities to purchase voice, data and text plans for their Agency Paid Users, along with relevant terms and conditions, are available at www.att.com/firstnetgovprimary and www.att.com/firstnetgovextended.

P-1.1.2. Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans for Volunteer and Other Non-Government Public Safety Entities

Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans, which allow Volunteer and other non-governmental Public Safety Entities to purchase voice, data and text plans for their Agency Paid Users, along with relevant terms and conditions, are available at www.att.com/firstnetprimary and www.att.com/firstnetextended.

P-1.1.3 Subscriber Paid User Plans

AT&T will make available for purchase Subscriber Paid User plans by qualified individuals authorized by Primary User Public Safety Entities. The plans will include voice, massaging and/or data services and will include AT&T Dynamic Traffic Management—Public Safety with the preemption feature.

P-1.2. Pricing for AT&T Dynamic Traffic Management - Public Safety

Pricing for AT&T Dynamic Traffic Management - Public Safety will be as set forth in the Sales Information for FirstNet Mobile - Pooled Plans and FirstNet Mobile Unlimited Plans.

End of Service Guide

EXHIBIT B

FIRSTNET SALES INFORMATION

State and Local Government Primary Users
Mobile-Pooled & Mobile-Unlimited Plans
NOW AVAILABLE ON THE FIRSTNET EVOLVED PACKET CORE *
Exclusively for State and Local Government Public Safety Entities and their Agency Paid Users
Get talk, text and flexible pooled or unlimited data.

All FirstNet Mobile-Pooled & Mobile-Unlimited Plans Include:

- Unlimited Talk & Text on Smartphones & Feature Phones in the U.S. and Its Territories
- Unlimited Talk & Text to and in Canada & Mexico[1]
- No roaming charges in U.S. Territories, Canada and Mexico

- Choice of Pooled or Unlimited Data to fit your agency's budget and needs
- Available for use with subsidized and unsubsidized devices (availability of subsidized devices varies by customer and location)
- First Priority™ priority and preemption capabilities[2]

[1] Pay-per-use rates apply to calls made to all other countries.
[2] First Priority™ requires a 4G LTE-compatible, FirstNet Capable device provisioned with an Approved Business Application using a FirstNet Trio Subscriber Identification Module (SIM card). Limited to Approved Business Application data traffic originated on and traversing over the AT&T 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. First Priority™ usage on any FirstNet Mobile- Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile—Pooled Plan if usage exceeds this limitation. Customers using an AT&T SIM card on the AT&T commercial core will have the priority and preemption capabilities of AT&T Dynamic Traffic Management—Public Safety.

FirstNet Mobile-Pooled Plans

Data added is cumulative to the total data available for the group		Add-a-Line[5]	2GB	5GB	50GB	100GB	500GB	1000GB
Pooled Data for Smartphones per month	For use with an unsubsidized device[1]	$19	$28.50	$41	$227	$412	$1,917	$3,682
	For use with a subsidized device[2]	$39	$48.50	$61	$247	$432	$1,937	$3,702
Pooled Data for Feature phones[3] per month	For use with an unsubsidized device[1]	$19						
	For use with a subsidized device[2]	$31						
Pooled Data for Data-only devices[4] per month	For use with an unsubsidized device[1]	$12	$21.50	$34[6]	$220	$405	$1,910	$3,675
	For use with a subsidized device[2]	$22	$31.50	$44[6]	$230	$415	$1,920	$3,685

Data Overage: Pay-per-use rate of $0.000009536/KB applies.

[1] Available with device purchased at full price or with a qualified installment agreement, or other customer-owned or customer-provided devices. [2] Available with device purchased at subsidized price. After two years, plan price reverts to rate associated with the plan for use with an unsubsidized device. Some customers purchasing a subsidized device under a term commitment may incur a fee for early termination. [3] For basic and quick messaging phones only. [4] Eligible data-only devices: Tablets, Connected Devices, laptops, LaptopConnect/aircards, netbooks, mobile hotspot devices, and select other data-only devices. Connected Devices: Cameras and select other data-only connected devices. [5] Add-a-Line: A 0GB plan that adds a user to the pool of data but does not add additional data. [6] A 10GB FirstNet Mobile - Pooled Data plan for data-only devices is available for $55 per month (for use with an unsubsidized device) and $65 per month (for use with a subsidized device).
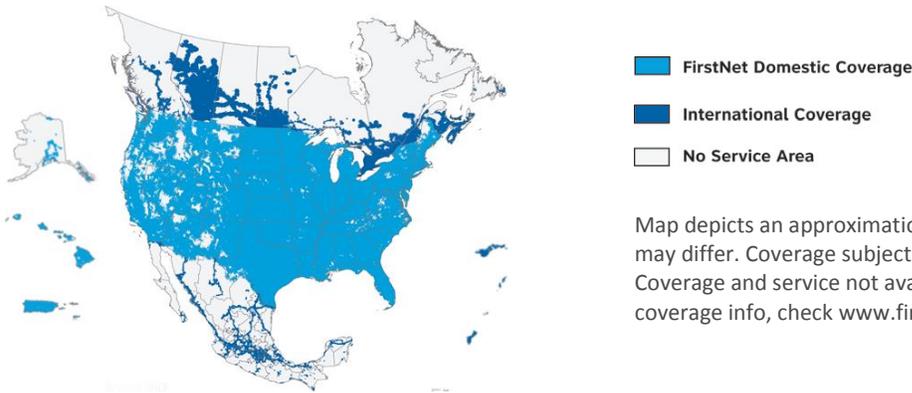
FirstNet Mobile-Unlimited Plans

Unlimited Enhanced for Smartphones	Unlimited Talk, Text, Data, Mobile Hotspot & Tethering	$60/mo
Unlimited Standard for Smartphones	Unlimited Talk, Text & Data	$50/mo
Unlimited for Data-only devices[1]	Unlimited Data, Mobile Hotspot & Tethering	$40/mo

[1] Eligible data-only devices: Tablets, laptops, LaptopConnect/aircards, netbooks, mobile hotspot devices, and select other data-only devices. Exclusions apply; see Plan terms and conditions for details.
FirstNet Mobile-Unlimited plans do not pool with FirstNet Mobile-Pooled plans.

*FirstNet--Mobile Pooled & Unlimited Plans are also available for use on the AT&T commercial core, rather than on the FirstNet Evolved Packet Core, for customers that have a demonstrated need for capabilities that are currently only available on the AT&T commercial core or have non-FirstNet Capable equipment that cannot be immediately replaced. Customers using the AT&T commercial core will have different coverage and network capabilities than customers using the FirstNet Evolved Packet Core; for example, First Priority™ is only available on the FirstNet Evolved Packet Core. Customers using the AT&T commercial core may be required to migrate to the FirstNet Evolved Packet Core at an appropriate time. See Important Terms: AT&T Commercial Core for details.

- **FirstNet Domestic Coverage**
- **International Coverage**
- **No Service Area**

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check www.firstnet.com/coverage.

FIRSTNET MOBILE - POOLED PLANS AND FIRSTNET MOBILE - UNLIMITED PLANS FOR STATE AND LOCAL GOVERNMENT (FirstNet Evolved Packet Core): Require a FirstNet Capable device provisioned with a FirstNet Trio SIM card. **Eligibility:** The above FirstNet Mobile Plans are available only to state and local government Public Safety Entities that are Primary Users having a qualified Government Agreement. The plans are intended for use solely by Agency Paid Users. **Definitions: Public Safety Entities** are entities authorized by the First Responder Network Authority to obtain services under the FirstNet program. **Primary Users** are those Public Safety Entities that act as first responders, i.e., those entities whose primary mission and job function is to provide services to the public in the area of law enforcement, fire protection, emergency medical services, emergency management and emergency call (911) dispatching. **Extended Primary Users** are those Public Safety Entities that are not Primary Users, but who may be called upon to support Primary Users during the time of an emergency or its aftermath. **Agency Paid Users** are individual employees and contractors of a Public Safety Entity who are granted access to a FirstNet Mobile plan for which the Public Safety Entity is financially responsible. A **Government Agreement** is a qualified AT&T wireless service agreement between AT&T and a state and local government Public Safety Entity eligible to participate in the FirstNet program. Plans are subject to the terms of the Government Agreement and, when incorporated into the Government Agreement, the AT&T FirstNet Solution Service Guide. **FirstNet Evolved Packet Core Limitations:** The FirstNet Evolved Packet Core is designed primarily for domestic use by Public Safety Entities, with planned additional capabilities for Wi-Fi-calling, wearables, Public Static IP Addressing, Advanced Messaging and international voice and data roaming capabilities outside of Mexico and Canada. These features will be supported in the future. See www.firstnet.com/features for details. **International Roaming Blocking Feature:** All FirstNet Mobile plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature, but international roaming outside of Canada and Mexico will be subject to additional charges. When available, international roaming will require purchase of an international plan (sold separately). See www.firstnet.com/firstnetinternational for details. **Pricing:** Prices are for service only. **Devices:** Sold separately. **Devices must be FirstNet Capable.** Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. **FirstNet Mobile Plan Discounts:** The monthly service charges of FirstNet Mobile—Pooled Plans for use with an unsubsidized device are discounted by $20 per month as compared to the standard monthly service charges of plans for smartphones used with a subsidized device; FirstNet Mobile—Pooled Plans for feature phones and data devices are similarly discounted by $12 per month and $10 per month, respectively. The FirstNet Mobile—Pooled Plan discount will appear on Customer's bill. FirstNet Mobile—Unlimited plans are not discounted. NO OTHER DISCOUNTS IN THE GOVERNMENT AGREEMENT APPLY. **Loss of Monthly Service Charge Discount:** If Customer upgrades to a subsidized smartphone, feature phone or data device, Customer will lose the applicable plan discount for that Agency Paid User.

DATA: For use in the United States, Puerto Rico and U.S. Virgin Islands (the "Domestic Coverage Area" or "DCA"), other U.S. Territories, Canada and Mexico. Additional or promotional data may not be available for use outside the DCA. See att.com/broadbandinfo for details on AT&T network management policies. **Canada and Mexico Service Restrictions:** Plan usage not available in Canada and Mexico on Connected Devices. Pay-per-use roaming rates will apply on these devices.
FirstNet Mobile - Unlimited Plans: Unlimited plans do not pool. Customer's usage of First Priority™ on any FirstNet Mobile-- Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile—Pooled Plan if usage exceeds this limitation. AT&T may proactively reassign Customer to a FirstNet Mobile—Pooled Plan upon notice to Customer, unless prohibited under the Government Agreement or regulation. **Exclusions:** FirstNet Mobile- Unlimited Plans may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the 4G LTE networks used to provide FirstNet services, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections.
FirstNet Mobile – Pooled Plans: Within a single Billing Account Number (BAN), Agencies activated on separate FirstNet Mobile--Pooled Plans are combined to create a "Data Pool." Every billing cycle, each Agency Paid User first uses his or her plan's included data allotment ("Data Allowance"), if any. If an Agency Paid User does not use all of the plan's Data Allowance, it creates an underage in the amount of the unused Data Allowance (Under Usage). If an Agency Paid User uses more than the plan's Data Allowance (e.g., any Agency Paid User with a 0GB plan), the Agency Paid User incurs Data Overage charges in the amount of the excess data usage (Over Usage). At the end of the billing cycle, AT&T calculates the total Under Usage amounts for Agency Paid User lines in the Data Pool and the total Over Usage amounts for Agency Paid User lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among each Agency Paid User in the Data Pool with Over Usage, resulting in per line credits on Customer's invoice equal to each such Agency Paid User line's Data Overage charges. Any remaining excess Under Usage will be forfeited. If the total Under Usage is more than zero and if the total Over Usage amount exceeds the total Under Usage amount then the Under Usage is divided by the Over Usage to create an allocation factor (of 10%), then Customer's invoice will show, with respect to each Agency Paid User's Data Overage charges to determine each such Agency Paid User's share of the total Under Usage amount, resulting in per line credits on Customer's invoice to partially offset each such Agency Paid User's Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1000 KB of Over Usage (which means an allocation factor of 10%), then Customer's invoice will show, with respect to each Agency Paid User line with Over Usage, both (a) the Agency Paid User's Data Overage charges for the Over Usage at the specified Data Overage rate, and (b) a bill credit equal to 10% of the Agency Paid User's Data Overage charges. Changing or migrating Agency Paid User lines to FirstNet Mobile--Pooled Plans during a bill cycle may result in one-time prorations or other minor impacts to the credit calculation. If Customer's organization's Foundation Account Number has multiple BANs, Customer may have more than one BAN specific Data Pool; however, Agency Paid User Lines in one Data Pool cannot take advantage of another Data Pool's Under Usage, and each Agency Paid User line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of Agency Paid User lines in a Data Pool due to business needs and system limitations. **Data Overage:** If Customer exceeds the total amount of data in the Data Pool during a billing period, a pay-per-use rate of $0.000009536 per kilobyte ("KB") will apply. 1,024 KB = 1 megabyte ("MB"); 1,048,576 KB = 1 gigabyte ("GB").

UNLIMITED TALK: For phones only. Includes unlimited calls within the DCA and other U.S. Territories (some plans also include calls within Canada and Mexico). **Unlimited Talk to Canada and Mexico:** For phones only. Includes unlimited International Long Distance (ILD) calling from the Domestic Coverage Area to Canada and Mexico only. Customer may be charged for calls to special or premium service numbers. **Calls to Other Countries:** Plans for phones also include ILD calling from the DCA, other U.S. Territories, Canada and Mexico to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an ILD service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/worldconnect.
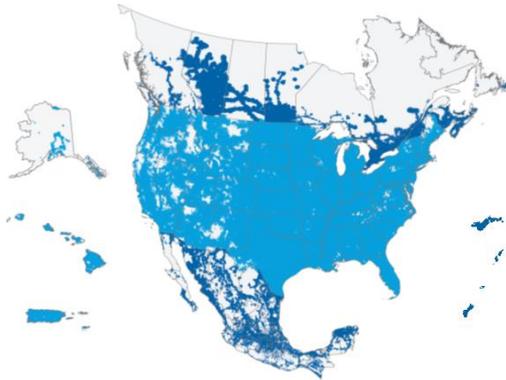
UNLIMITED TEXT: Standard Messaging – For phones only. Includes unlimited number of messages up to 1MB in size within and from the DCA and other U.S. Territories (plans for smartphones and feature phones also include messaging within and from Canada and Mexico) to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit att.com/text2world for details.

FIRST PRIORITY™: Feature provides prioritization of data and priority access to available network resources. **Requirements:** Agency Paid User Lines must have a qualified FirstNet Mobile data plan and a 4G LTE-compatible, FirstNet Capable device provisioned with an Approved Business Application. **Pricing:** No additional charge for Primary User Public Safety Entity Agency Paid User lines. **Data Prioritization Usage Limitation:** For FirstNet Mobile--Unlimited Plans, as set forth above. **Approved Business Applications:** Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities and exclude such applications as mobile video transmission applications and applications that transmit data to and from the Internet. AT&T reserves the right to review applications used with feature. **Limitations:** Feature is available only in the DCA (excluding other U.S. Territories) and only for Customer's Approved Business Application data traffic originated on and traversing over the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. Feature may not to be used for Internet traffic other than Customer's Approved Business Application data traffic. **Data Prioritization:** Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic; other traffic may have the same or higher prioritization. **Priority Access:** Feature provides priority access to the available network resources of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. **Preemption Capability:** In conjunction with priority access, grants Customer and its Agency Paid Users the ability to remove or reassign active sessions from other lower priority users' use of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature on Agency Paid Users' network profile. Available network resources may vary by circumstances and network demands. **First Priority™ Incident Management:** Provides Primary User Public Safety Entities' designated and authorized communications managers the ability to modify the relative priority and preemption capabilities of the Authorized Users of both Primary User and Extended Primary User Public Safety Entities provisioned with First Priority for a period of up to 24 hours through the use of the First Priority™ Incident Management portal. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Government Agreement; or Service Guide (if applicable).

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Government Agreement. Service is not for resale. Other restrictions apply and may result in service termination. If Customer purchased a subsidized device that requires a term commitment, an **Early Termination/Cancellation Fee** applies if Customer cancels Agency Paid User service after the first 30 days and before the Agency Paid User Line service term ends. See att.com/equipmentETF for details on what fee may apply to device and how the fee is prorated over time. Activation/upgrade fee per line (up to $45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to Customer's account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line and may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to $1.25), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of $0.20 - $0.45 applied per Agency Paid User's assigned number), which are not government-required charges. **Pricing, fees, promotions, options, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice. Invoicing Limitation:** FirstNet plans are not eligible for combined (wireless/wireline) billing. **Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info, check www.firstnet.com/coverage. Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without

IMPORTANT INFORMATION: AT&T COMMERCIAL CORE

- AT&T Domestic Coverage
- International Coverage
- No Service Area

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check wireless.att.com/coverageviewer

FIRSTNET MOBILE - POOLED PLANS AND FIRSTNET MOBILE - UNLIMITED PLANS FOR STATE AND LOCAL GOVERNMENT (AT&T commercial core): Require a device provisioned with an AT&T SIM card. **Eligibility & Definitions:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **FirstNet Evolved Packet Core** Limitations: Not applicable. **International Roaming Blocking Feature:** All FirstNet Mobile plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature, but international roaming outside of Canada and Mexico is subject to additional charges. International roaming requires purchase of an international plan (sold separately). See www.firstnet.com/firstnetinternational for details.

GOVERNMENT AGREEMENT: Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Pricing:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Devices:** Sold separately. Require a device provisioned with an AT&T SIM card. Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. **FirstNet Mobile—Pooled Plan Discounts:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Loss of Monthly Service Charge Discount:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core).

DATA: Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Canada and Mexico Service Restrictions:** Plan usage not available in Canada and Mexico on Connected Devices. Pay-per-use roaming rates will apply on these devices.

FirstNet Mobile - Unlimited Plans: Unlimited plans do not pool. Customer's usage of AT&T Dynamic Traffic Management—Public Safety on any FirstNet Mobile-- Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile—Pooled Plan if usage exceeds this limitation. AT&T may proactively reassign Customer to a FirstNet Mobile— Pooled Plan upon notice to Customer, unless prohibited under the Government Agreement or regulation. **Exclusions:** FirstNet Mobile- Unlimited Plans may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the AT&T network, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections. **FirstNet Mobile – Pooled Plans:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core).

UNLIMITED TALK: Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Unlimited Talk to Canada and Mexico:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Calls to Other Countries:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core).

UNLIMITED TEXT: Standard Messaging – Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Advanced Messaging** – For customers with Advanced Messaging capable devices only. Both sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, and both must have their advanced messaging capable devices turned on and be within AT&T's owned and operated network within the DCA (third party coverage and use in Canada and Mexico are excluded). Includes unlimited number of messages up to 10MB in size. Additional restrictions apply and can be found at att.com/advancedmessaging. Pay-per-use roaming rates will apply on these devices.

AT&T DYNAMIC TRAFFIC MANAGEMENT—PUBLIC SAFETY: Feature provides prioritization of data, priority access to available network resources, and preemption capability. **Requirements:** Agency Paid User Lines must have a qualified FirstNet Mobile data plan and a 4G LTE-compatible device provisioned with an Approved Business Application. **Pricing:** $0 ($15 billed surcharge per Agency Paid User is credited back each month for a net price of $0). Surcharge not prorated. **Data Prioritization Usage Limitation:** For FirstNet Mobile--Unlimited Plans, as set forth above. **Approved Business Applications:** Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities and exclude such applications as mobile video transmission applications and applications that transmit data to and from the Internet. **Limitations:** Feature is available only in the DCA (excluding other U.S. Territories) and only for Customer's Approved Business Application data traffic originated on and traversing over the AT&T domestic 4G LTE network. Feature may not be used for Internet traffic other than Customer's Approved Business Application data traffic. **Data Prioritization:** Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic; other traffic may have the same or higher prioritization. **Priority Access:** Feature provides priority access to available AT&T 4G LTE network resources. **Preemption Capability:** In conjunction with priority access, grants Customer and its Agency Paid Users the ability to remove or reassign active sessions from other lower priority users' use of the AT&T-owned domestic 4G LTE network when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature on Agency Paid Users' network profile. Available network resources may vary by circumstances and network demands. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Government Agreement; or Service Guide (if applicable).

GENERAL WIRELESS SERVICE TERMS: Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core).**Other Monthly Charges:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core **Invoicing:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Coverage:** Coverage in Canada and Mexico differs from the coverage available with the FirstNet Evolved Packet Core. Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info, check wireless.att.com/coverageviewer. Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice.

State and Local Government Extended Primary Users
Mobile-Pooled & Mobile-Unlimited Plans
NOW AVAILABLE ON THE FIRSTNET EVOLVED PACKET CORE *
Exclusively for State and Local Government Public Safety Entities and their Agency Paid Users
Get talk, text and flexible pooled or unlimited data.

All FirstNet Mobile-Pooled & Mobile-Unlimited Plans Include:

- Unlimited Talk & Text on Smartphones & Feature Phones in the U.S. and Its Territories
- Unlimited Talk & Text to and in Canada & Mexico[1]
- No roaming charges in U.S. Territories, Canada and Mexico

- Choice of Pooled or Unlimited Data to fit your agency's budget and needs
- Available for use with subsidized and unsubsidized devices (availability of subsidized devices varies by customer and location)
- Optional First Priority™ data prioritization and priority access capabilities[2]

[1]Pay-per-use rates apply to calls made to all other countries.
[2]Optional First Priority™ requires a 4G LTE-compatible, FirstNet Capable device provisioned with an Approved Business Application using a FirstNet Trio Subscriber Identification Module (SIM card). Limited to Approved Business Application data traffic originated on and traversing over the AT&T 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. First Priority™ usage on any FirstNet Mobile- Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile—Pooled Plan if usage exceeds this limitation. Customers using an AT&T SIM card on the AT&T commercial core will have the priority capabilities of AT&T Dynamic Traffic Management—Public Safety. Extended Primary Users cannot invoke preemption capability.

FirstNet Mobile-Pooled Plans

Data added is cumulative to the total data available for the group		Add-a-Line[5]	2GB	5GB	50GB	100GB	500GB	1000GB
Pooled Data for Smartphones per month	For use with an unsubsidized device[1]	$19	$28.50	$41	$227	$412	$1,917	$3,682
	For use with a subsidized device[2]	$39	$48.50	$61	$247	$432	$1,937	$3,702
Pooled Data for Feature phones[3] per month	For use with an unsubsidized device[1]	$19						
	For use with a subsidized device[2]	$31						
Pooled Data for Data-only devices[4] per month	For use with an unsubsidized device[1]	$12	$21.50	$34[6]	$220	$405	$1,910	$3,675
	For use with a subsidized device[2]	$22	$31.50	$44[6]	$230	$415	$1,920	$3,685

Data Overage: Pay-per-use rate of $0.000009536/KB applies.
[1] Available with device purchased at full price or with a qualified installment agreement, or other customer-owned or customer-provided devices. [2] Available with device purchased at subsidized price. After two years, plan price reverts to rate associated with the plan for use with an unsubsidized device. Some customers purchasing a subsidized device under a term commitment may incur a fee for early termination. [3] For basic and quick messaging phones only. [4] Eligible data-only devices: Tablets, Connected Devices, laptops, LaptopConnect/aircards, netbooks, mobile hotspot devices, and select other data-only devices. Connected Devices: Cameras and select other data-only connected devices. [5] Add-a-Line: A 0GB plan that adds a user to the pool of data but does not add additional data. [6] A 10GB FirstNet Mobile - Pooled Data plan for data-only devices is available for $55 per month (for use with an unsubsidized device) and $65 per month (for use with a subsidized device).

FirstNet Mobile-Unlimited Plans

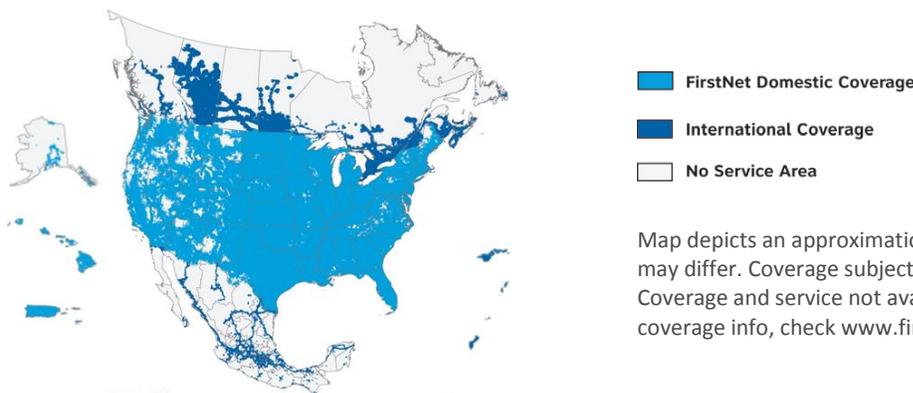|		
Unlimited Enhanced for Smartphones	Unlimited Talk, Text, Data, Mobile Hotspot & Tethering	$60/mo
Unlimited Standard for Smartphones	Unlimited Talk, Text & Data	$50/mo
Unlimited for Data-only devices[1]	Unlimited Data, Mobile Hotspot & Tethering	$40/mo

[1]Eligible data-only devices: Tablets, laptops, LaptopConnect/aircards, netbooks, mobile hotspot devices, and select other data-only devices. Exclusions apply; see Plan terms and conditions for details.
FirstNet Mobile-Unlimited plans do not pool with FirstNet Mobile-Pooled plans.

First Priority™

First Priority™, per Agency Paid User line, per Month	$7.50/mo

*FirstNet--Mobile Pooled & Unlimited Plans are also available for use on the AT&T commercial core, rather than on the FirstNet Evolved Packet Core, for customers that have a demonstrated need for capabilities that are currently only available on the AT&T commercial core or have non-FirstNet Capable equipment that cannot be immediately replaced. Customers using the AT&T commercial core will have different coverage and network capabilities than customers using the FirstNet Evolved Packet Core; for example, First Priority™ is only available on the FirstNet Evolved Packet Core. Customers using the AT&T commercial core may be required to migrate to the FirstNet Evolved Packet Core at an appropriate time. See Important Terms: AT&T Commercial Core for details.

IMPORTANT TERMS: FIRSTNET EVOLVED PACKET CORE

- FirstNet Domestic Coverage
- International Coverage
- No Service Area

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check www.firstnet.com/coverage.

FIRSTNET MOBILE - POOLED PLANS AND FIRSTNET MOBILE - UNLIMITED PLANS FOR STATE AND LOCAL GOVERNMENT (FirstNet Evolved Packet Core): Require a FirstNet Capable device provisioned with a FirstNet Trio SIM card. **Eligibility:** The above FirstNet Mobile Plans are available only to state and local government Public Safety Entities that are Extended Primary Users having a qualified Government Agreement. The plans are intended for use solely by Agency Paid Users. **Definitions: Public Safety Entities** are entities authorized by the First Responder Network Authority to obtain services under the FirstNet program. **Primary Users** are those Public Safety Entities that act as first responders, i.e., those entities whose primary mission and job function is to provide services to the public in the area of law enforcement, fire protection, emergency medical services, emergency management and emergency call (911) dispatching. **Extended Primary Users** are those Public Safety Entities that are not Primary Users, but who may be called upon to support Primary Users during the time of an emergency or its aftermath. **Agency Paid Users** are individual employees and contractors of a Public Safety Entity who are granted access to a FirstNet Mobile plan for which the Public Safety Entity is financially responsible. A **Government Agreement** is a qualified AT&T wireless service agreement between AT&T and a state and local government Public Safety Entity eligible to participate in the FirstNet program. Plans are subject to the terms of the Government Agreement and, when incorporated into the Government Agreement, the AT&T FirstNet Solution Service Guide. **FirstNet Evolved Packet Core Limitations:** The FirstNet Evolved Packet Core is designed primarily for domestic use by Public Safety Entities, with planned additional capabilities for Wi-Fi-calling, wearables, Public Static IP Addressing, Advanced Messaging and international voice and data roaming capabilities outside of Mexico and Canada. These features will be supported in the future. See www.firstnet.com/features for details. **International Roaming Blocking Feature:** All FirstNet Mobile plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature, but international roaming outside of Canada and Mexico will be subject to additional charges. When available, international roaming will require purchase of an international plan (sold separately). See www.firstnet.com/firstnetinternational for details. **Pricing:** Prices are for service only. **Devices:** Sold separately. **Devices must be FirstNet Capable.** Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. **FirstNet Mobile Plan Discounts:** The monthly service charges of FirstNet Mobile--Pooled Plans for use with an unsubsidized device are discounted by $20 per month as compared to the standard monthly service charges of plans for smartphones used with a subsidized device; FirstNet Mobile--Pooled Plans for feature phones and data devices are similarly discounted by $12 per month and $10 per month, respectively. The FirstNet Mobile—Pooled Plan discount will appear on Customer's bill. FirstNet Mobile—Unlimited plans are not discounted. NO OTHER DISCOUNTS IN THE GOVERNMENT AGREEMENT APPLY. **Loss of Monthly Service Charge Discount:** If Customer upgrades to a subsidized smartphone, feature phone or data device, Customer will lose the applicable plan discount for that Agency Paid User.

DATA: For use in the United States, Puerto Rico and U.S. Virgin Islands (the "Domestic Coverage Area" or "DCA"), other U.S. Territories, Canada and Mexico. Additional or promotional data may not be available for use outside the DCA. See att.com/broadbandinfo for details on AT&T network management policies. **Canada and Mexico Service Restrictions:** Plan usage not available in Canada and Mexico on Connected Devices. Pay-per-use roaming rates will apply on these devices.
FirstNet Mobile - Unlimited Plans: Unlimited plans do not pool. Customer's usage of First Priority™ on any FirstNet Mobile-- Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile—Pooled Plan if usage exceeds this limitation. AT&T may proactively reassign Customer to a FirstNet Mobile—Pooled Plan upon notice to Customer, unless prohibited under the Government Agreement or regulation. **Exclusions:** FirstNet Mobile- Unlimited Plans may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the 4G LTE networks used to provide FirstNet services, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections.
FirstNet Mobile – Pooled Plans: Within a single Billing Account Number (BAN), Agencies activated on separate FirstNet Mobile--Pooled Plans are combined to create a "Data Pool." Every billing cycle, each Agency Paid User first uses his or her plan's included data allotment ("Data Allowance"), if any. If an Agency Paid User does not use all of the plan's Data Allowance, it creates an underage in the amount of the unused Data Allowance (Under Usage). If an Agency Paid User uses more than the plan's Data Allowance (e.g., any Agency Paid User with a 0GB plan), the Agency Paid User incurs Data Overage charges in the amount of the excess data usage (Over Usage). At the end of the billing cycle, AT&T calculates the total Under Usage amounts for Agency Paid User lines in the Data Pool and the total Over Usage amounts for Agency Paid User lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among each Agency Paid User in the Data Pool with Over Usage, resulting in per line credits on Customer's invoice equal to each such Agency Paid User line's Data Overage charges. Any remaining excess Under Usage will be forfeited. If the total Under Usage is more than zero and if the total Over Usage amount exceeds the total Under Usage amount then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each Agency Paid User's Data Overage charges to determine each such Agency Paid User's share of the total Under Usage amount, resulting in per line credits on Customer's invoice to partially offset each such Agency Paid User's Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1000 KB of Over Usage (which means an allocation factor of 10%), then Customer's invoice will show, with respect to each Agency Paid User line with Over Usage, both (a) the Agency Paid User's Data Overage charges for the Over Usage at the specified Data Overage rate, and (b) a bill credit equal to 10% of the Agency Paid User's Data Overage charges. Changing or migrating Agency Paid User lines to FirstNet Mobile--Pooled Plans during a bill cycle may result in one-time prorations or other minor impacts to the credit calculation. If Customer's organization's Foundation Account Number has multiple BANs, Customer may have more than one BAN specific Data Pool; however, Agency Paid User Lines in one Data Pool cannot take advantage of another Data Pool's Under Usage, and each Agency Paid User line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of Agency Paid User lines in a Data Pool due to business needs and system limitations. **Data Overage:** If Customer exceeds the total amount of data in the Data Pool during a billing period, a pay-per-use rate of $0.000009536 per kilobyte ("KB") will apply. 1,024 KB = 1 megabyte ("MB"); 1,048,576 KB = 1 gigabyte ("GB").
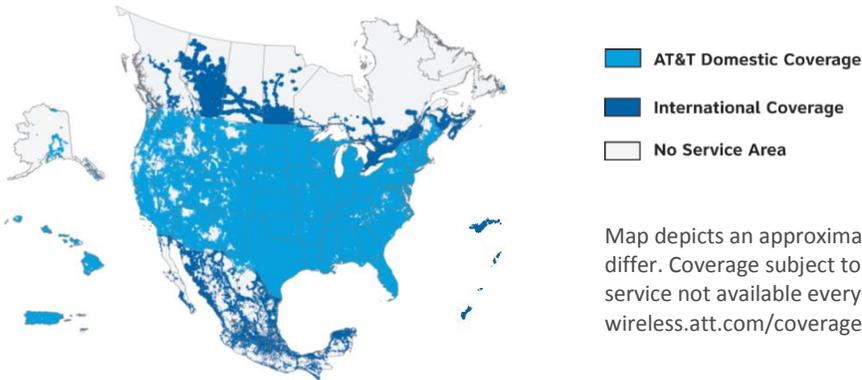
UNLIMITED TALK: For phones only. Includes unlimited calls within the DCA and other U.S. Territories (some plans also include calls within Canada and Mexico). **Unlimited Talk to Canada and Mexico:** For phones only. Includes unlimited International Long Distance (ILD) calling from the Domestic Coverage Area to Canada and Mexico only. Customer may be charged for calls to special or premium service numbers. **Calls to Other Countries:** Plans for phones also include ILD calling from the DCA, other U.S. Territories, Canada and Mexico to countries other than Canada & Mexico. Per minute pay-per-use rates apply unless an ILD service package is added to the line placing such calls. Rates subject to change without notice. For rates, see att.com/worldconnect.

UNLIMITED TEXT: Standard Messaging – For phones only. Includes unlimited number of messages up to 1MB in size within and from the DCA and other U.S. Territories (plans for smartphones and feature phones also include messaging within and from Canada and Mexico) to more than 190 countries for text messages and 120 countries for picture and video messages. AT&T may add, change, and remove included countries at its discretion without notice. Messages sent through applications may incur data or other charges. Visit att.com/text2world for details.

FIRST PRIORITY™: Feature provides prioritization of data and priority access to available network resources. **Requirements:** Agency Paid User Lines must have a qualified FirstNet Mobile data plan and a 4G LTE-compatible, FirstNet Capable device provisioned with an Approved Business Application. **Pricing:** $7.50 per Agency Paid User line per month. Surcharge not prorated. **Data Prioritization Usage Limitation:** For FirstNet Mobile--Unlimited Plans, as set forth above. **Approved Business Applications:** Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities and exclude such applications as mobile video transmission applications and applications that transmit data to and from the Internet. AT&T reserves the right to review applications used with feature. **Limitations:** Feature is available only in the DCA (excluding other U.S. Territories) and only for Customer's Approved Business Application data traffic originated on and traversing over the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. Feature may not to be used for Internet traffic other than Customer's Approved Business Application data traffic. **Data Prioritization:** Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic; other traffic may have the same or higher prioritization. **Priority Access:** Feature provides priority access to the available network resources of the AT&T domestic 4G LTE network and the 4G LTE networks of AT&T's domestic rural providers connected to the FirstNet Evolved Packet Core. **Preemption Capability:** Not available to Extended Primary User Public Safety Entities other than in connection with the use of First Priority™ Incident Management by Primary User Public Safety Entities. **First Priority™ Incident Management:** Provides Primary User Public Safety Entities' designated and authorized communications managers the ability to modify the relative priority and preemption capabilities of the Authorized Users of both Primary User and Extended Primary User Public Safety Entities provisioned with First Priority for a period of up to 24 hours through the use of the First Priority™ Incident Management portal. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Government Agreement; or Service Guide (if applicable).

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Government Agreement. Service is not for resale. Other restrictions apply and may result in service termination. If Customer purchased a subsidized device that requires a term commitment, an Early Termination/Cancellation Fee applies if Customer cancels Agency Paid User service after the first 30 days and before the Agency Paid User Line service term ends. See att.com/equipmentETF for details on what fee may apply to device and how the fee is prorated over time. Activation/upgrade fee per line (up to $45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to Customer's account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line and may include taxes, federal/state universal service charges, a Regulatory Cost Recovery Charge (up to $1.25), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of $0.20 – $0.45 applied per Agency Paid User's assigned number), which are not government-required charges. **Pricing, fees, promotions, options, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice. Invoicing Limitation:** FirstNet plans are not eligible for combined (wireless/wireline) billing. **Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info, check www.firstnet.com/coverage. Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice.

FIRSTNET™
Built with AT&T

IMPORTANT INFORMATION: AT&T COMMERCIAL CORE

- AT&T Domestic Coverage
- International Coverage
- No Service Area

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check wireless.att.com/coverageviewer

FIRSTNET MOBILE - POOLED PLANS AND FIRSTNET MOBILE - UNLIMITED PLANS FOR STATE AND LOCAL GOVERNMENT (AT&T commercial core): Require a device provisioned with an AT&T SIM card. **Eligibility & Definitions:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **FirstNet Evolved Packet Core** Limitations**:** Not applicable. **International Roaming Blocking Feature:** All FirstNet Mobile plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature, but international roaming outside of Canada and Mexico is subject to additional charges. International roaming requires purchase of an international plan (sold separately). See www.firstnet.com/firstnetinternational for details. **GOVERNMENT AGREEMENT:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Pricing:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Devices:** Sold separately. Require a device provisioned with an AT&T SIM card. Installment plan charges and other device purchase costs are extra. A limit on the number of financed devices per wireless account may apply. **FirstNet Mobile—Pooled Plan Discounts:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Loss of Monthly Service Charge Discount:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core).

DATA: Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Canada and Mexico Service Restrictions:** Plan usage not available in Canada and Mexico on Connected Devices. Pay-per-use roaming rates will apply on these devices.

FirstNet Mobile - Unlimited Plans: Unlimited plans do not pool. Customer's usage of AT&T Dynamic Traffic Management—Public Safety on any FirstNet Mobile-- Unlimited Plan may not exceed 22GB a month for three consecutive months; AT&T reserves the right to require Customer to move to a FirstNet Mobile—Pooled Plan if usage exceeds this limitation. AT&T may proactively reassign Customer to a FirstNet Mobile—Pooled Plan upon notice to Customer, unless prohibited under the Government Agreement or regulation. **Exclusions:** FirstNet Mobile- Unlimited Plans may not be used with any device or equipment that is intended to, or is used to, establish a continuous, unattended connection to the AT&T network, including, but not limited to, automatic data feeds, mobile video transmissions, and automated machine-to-machine connections. **FirstNet Mobile – Pooled Plans:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core).

UNLIMITED TALK: Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Unlimited Talk to Canada and Mexico:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Calls to Other Countries:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core).

UNLIMITED TEXT: Standard Messaging – Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Advanced Messaging** – For customers with Advanced Messaging capable devices only. Both sender and recipient(s) must be AT&T postpaid wireless customers with HD Voice accounts, and both must have their advanced messaging capable devices turned on and be within AT&T's owned and operated network within the DCA (third party coverage and use in Canada and Mexico are excluded). Includes unlimited number of messages up to 10MB in size. Additional restrictions apply and can be found at att.com/advancedmessaging. Pay-per-use roaming rates will apply on these devices.

AT&T DYNAMIC TRAFFIC MANAGEMENT—PUBLIC SAFETY: Agency Paid User lines must have a qualified FirstNet Mobile data plan and a 4G LTE-compatible device provisioned with an Approved Business Application. **Pricing:** $7.50 per Agency Paid User line per month ($15 billed surcharge per Agency Paid User line is credited back $7.50 each month for a net price of $7.50). Surcharge not prorated. **Usage Limitation:** as set forth above. **Approved Business Applications:** Approved Business Applications are limited to applications directly related to the primary missions of Public Safety Entities and exclude such applications as mobile video transmission applications and applications that transmit data to and from the Internet. **Limitations:** Feature is available only within the DCA (excluding other U.S. Territories) and only for Customer's Approved Business Application data traffic originated on and traversing over the AT&T domestic 4G LTE network. Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic. Feature provides priority access to available AT&T 4G LTE network resources, but does not include preemption. Feature may not to be used for Internet traffic other than Customer's Approved Business Application data traffic. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Government Agreement; or Service Guide (if applicable).

GENERAL WIRELESS SERVICE TERMS: Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core).**Other Monthly Charges:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core **Invoicing:** Same as the terms and conditions for the FirstNet-Mobile Plans (FirstNet Evolved Packet Core). **Coverage:** Coverage in Canada and Mexico differs from the coverage available with the FirstNet Evolved Packet Core. Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info, check wireless.att.com/coverageviewer. Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice.

FirstNet™

FirstNet Machine-to-Machine Pooled and Backup Plans

Exclusively for Public Safety Entities and their Agency Paid Users

FirstNet Machine-to-Machine Pooled and FirstNet Machine-to-Machine Backup Plans for Primary Users include AT&T Dynamic Traffic Management—Public Safety, giving your Agency Paid Users priority access to, and preemption capability for, the domestic AT&T 4G LTE network and prioritized treatment of your mission-critical data.*

Wirelessly enable your qualified data-only devices, such as routers, scanners, and monitoring devices, with these FirstNet Machine-to-Machine Pooled and Backup Plans.

Find the right wireless data plan for you

- **FirstNet Machine-to-Machine – Pooled Plans** – these pooling plans are best suited for qualified devices using machine-to-machine business applications that have low data usage.

Pooled Plans Monthly Service Charge¹	1MB	2MB	5MB	10MB	50MB
	$4.15	$4.75	$5.80	$6.80	$12.40

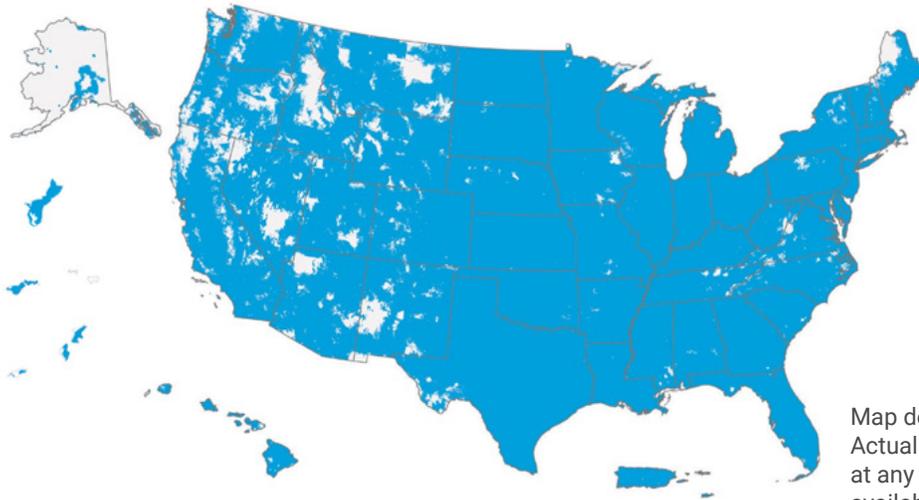**Data Overage**: Pay-per-use rate of $0.000976/KB applies.
¹Pooling plans offer data pooling for qualified lines in a single Billing Account Number or single Foundation Account Number. Restrictions apply. See below for pooling details.

- **FirstNet Machine-to-Machine – Backup Plan –** this non-pooling plan is best suited for qualified devices using machine-to-machine business applications that have variable usage. The plan provides a low cost solution in low-usage months and data overage protection in the occasional higher-usage month. The plan is ideal for use as a temporary solution while your Wide Area Network (WAN) is being installed or as a backup solution for your WAN.

Backup Plans Monthly Service Charge¹	20MB
	$24.75

Data Overage: Pay-per-use rate of $0.000976/KB on all plans shown above.
¹Combined monthly service related charges (i.e., the Monthly Service Charge plus any data overage charges) are capped at a maximum of $129.99 per month. If a line hits the cap for three consecutive months, AT&T reserves the right to migrate the line, without notice, to the 5GB FirstNet Mobile-Pooled Plan for data-only devices and charge you the applicable monthly fees.

* Requires a qualified FirstNet Machine-to-Machine Plan and a 4G LTE-compatible device for machine-to-machine data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. Each qualified device activated with a FirstNet Machine-to-Machine Plan must have a primary place of use ("PPU") within the FirstNet network coverage area within the U.S., Puerto Rico and U.S. Virgin Islands.

AT&T Coverage Area

No Service Area

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check wireless.att.com/coverageviewer

FIRSTNET MACHINE-TO-MACHINE POOLED PLANS & FIRSTNET MACHINE-TO-MACHINE BACKUP PLANS: Eligibility: All FirstNet Machine-to-Machine Plans are available only to Public Safety Entities for use with Agency Paid User lines of service. Certain plans are only available to Primary Users; other plans are exclusively for Extended Primary Users. The FirstNet Machine-to-Machine Pooled Plans and the FirstNet Machine-to Machine Backup Plans set forth above are exclusively for Primary User Public Safety Entities. For definitions of Public Safety Entities, Primary Users, Extended Primary Users and Agency Paid Users, see AT&T FirstNet Solution Service Guide ("Service Guide") or Public Safety Entity Customer's Business Agreement. Not available in all sales channels. **Business Agreement:** Public Safety Entities must have a qualified AT&T wireless service agreement ("Business Agreement"). Plans are subject to the terms of the Business Agreement and, when incorporated into the Business Agreement, the Service Guide. **Pricing:** Prices are for service only. **Discounts:** Discounts set forth in the Business Agreement do not apply to the FirstNet Machine-to-Machine Plans. **Qualified Devices:** Sold separately. Plans may only be used for an Agency Paid User line with a qualified data-only device, such as a router, scanner or other qualified device, using a machine-to-machine business application needing wireless data communication between the device and the customer's data center. **Each qualified device activated with a FirstNet Machine-to-Machine Plan must have a primary place of use ("PPU") within the FirstNet network coverage area within the U.S., Puerto Rico and U.S. Virgin Islands ("Domestic Coverage Area" or "DCA"). International Roaming: Monthly plan prices do not apply to data usage while roaming.** If roaming outside AT&T's DCA, other U.S. territories, Canada and Mexico, an international data package must be added. Not all devices may be eligible for international roaming service. All FirstNet Machine-to-Machine Plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature. **Service Compatibility:** Plans may not be compatible/combined with certain products, features and other services, including without limitation AT&T Enhanced Push-to-Talk service and messaging packages. **Invoicing:** Plans require consolidated invoicing.

DATA: Included data allowance ("Data Allowance") for use only within the DCA and while roaming in other U.S. territories, Canada and Mexico. **Data Overage:** If Customer exceeds the total amount of data in its plan during its billing period, additional data will automatically be provided at the pay-per-use rate specified for Customer's plan. 1,024 kilobytes (KB) = 1 megabyte (MB); 1,048,576 KB = 1 gigabyte (GB).

FirstNet Machine-to-Machine Backup Plans: Backup plans do not pool.

FirstNet Machine-to-Machine Pooled Plans: Pooling: Within a single Billing Account Number ("BAN"), Agency Paid User lines activated with a qualified FirstNet Machine-to-Machine Pooled Plan ("Pooled Plan") may be combined to create a "Data Pool". The Data Pool is limited to FirstNet Machine-to-Machine Plans; other telemetry plans are excluded. Every billing cycle, each Agency Paid User line first uses its Pooled Plan's Data Allowance. If an Agency Paid User line does not use all of its Data Allowance, it creates an underage in the amount of the unused Data Allowance ("Under Usage"). If an Agency Paid User line uses more than its Data Allowance, the line incurs Data Overage charges in the amount of the excess data usage ("Over Usage"). At the end of the billing cycle, AT&T calculates the total Under Usage and Over Usage amounts for Agency Paid User lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among Agency Paid User lines in the Data Pool with Over Usage, resulting in per line credits on Customer's invoice equal to each such Agency Paid User line's Data Overage charges. Any remaining excess Under Usage amount will be forfeited. If the total Under Usage is more than zero and if the total Over Usage amount exceeds the total Under Usage amount, then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each Agency Paid User line's Data Overage charges to determine each such line's share of the total Under Usage amount, resulting in per line credits on Customer's invoice to partially offset each such line's Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1,000 KB of Over Usage (which means an allocation factor of 10%), then Customer's invoice will show, with respect to each Agency Paid User line in the Data Pool with Over Usage, both (a) the line's Data Overage charges at the specified Data Overage rate, and (b) a bill credit equal to 10% of the line's Data Overage charges. Migrating Agency Paid User lines to different Pooled Plans during a bill cycle may result in one-time prorations or other impacts to the credit calculation. Customer may have more than one Data Pool within a FAN or BAN, but Agency Paid User lines in one Data Pool cannot take advantage of another Data Pool's Under Usage, and each Agency Paid User line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of Agency Paid User lines in a Data Pool due to business needs and system limitations.

AT&T DYNAMIC TRAFFIC MANAGEMENT—PUBLIC SAFETY: Feature provides prioritization of data, priority access to available network resources, and preemption capability. **Requirements**: Qualified devices must be on a FirstNet Machine-to-Machine Plan, be 4G LTE-compatible, and provisioned with an Approved Business Application. **Pricing:** $0 ($2 billed surcharge per Agency Paid User line is credited back each month for a net price of $0). Surcharge not prorated. **Limitations:** Feature is available only in the DCA and only for Customer's machine-to-machine data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. **Approved Business Applications:** For the FirstNet Machine-to-Machine Plans, an Approved Business Application is limited to a machine-to-machine business application needing wireless data communication between the device and the customer's data center. **Data Prioritization:** Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic; other traffic may have the same or higher prioritization. **Priority Access:** Feature provides priority access to available AT&T 4G LTE network resources. **Preemption Capability:** In conjunction with priority access, grants Customer's Agency Paid Users' lines the ability to remove or reassign active sessions from other lower priority users' use of the AT&T-owned domestic 4G LTE network when network resources are scarce or occupied. Preemption capability is provisioned as a standard feature of Agency Paid User lines' network profile. Available network resources may vary by circumstances and network demands. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Business Agreement; or Service Guide (if applicable).

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Business Agreement. Service is not for resale. Other restrictions apply and may result in service termination. Activation/upgrade fee per line (up to $45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to Customer's account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line and may include taxes, federal/state universal service charges,a Regulatory Cost Recovery Charge (up to $1.25), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of $0.20 – $0.45 applied per Agency Paid User's assigned number), which are not government-required charges. **Pricing, fees, promotions, options, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice. Invoicing Limitation:** FirstNet plans are not eligible for combined (wireless/wireline) billing. **Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info, check wireless.att.com/coverageviewer. Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice.

FirstNet™

FirstNet Machine-to-Machine Pooled and Backup Plans

Exclusively for Public Safety Entities and their Agency Paid Users

FirstNet Machine-to-Machine Pooled and FirstNet Machine-to-Machine Backup Plans for Extended Primary Users include the option to add AT&T Dynamic Traffic Management—Public Safety, giving your Agency Paid Users priority access to the domestic AT&T 4G LTE network and prioritized treatment of your mission-critical data.*

Wirelessly enable your qualified data-only devices, such as routers, scanners, and monitoring devices, with these FirstNet Machine-to-Machine Pooled and Backup Plans.

Find the right wireless data plan for you

- **FirstNet Machine-to-Machine – Pooled Plans** – these pooling plans are best suited for qualified devices using machine-to-machine business applications that have low data usage.

Pooled Plans Monthly Service Charge[1]	1MB	2MB	5MB	10MB	50MB
	$4.15	$4.75	$5.80	$6.80	$12.40

Data Overage: Pay-per-use rate of $0.000976/KB applies.
[1]Pooling plans offer data pooling for qualified lines in a single Billing Account Number or single Foundation Account Number. Restrictions apply. See below for pooling details.

- **FirstNet Machine-to-Machine – Backup Plan –** this non-pooling plan is best suited for qualified devices using machine-to-machine business applications that have variable usage. The plan provides a low cost solution in low-usage months and data overage protection in the occasional higher-usage month. The plan is ideal for use as a temporary solution while your Wide Area Network (WAN) is being installed or as a backup solution for your WAN.
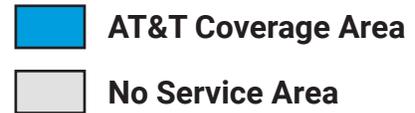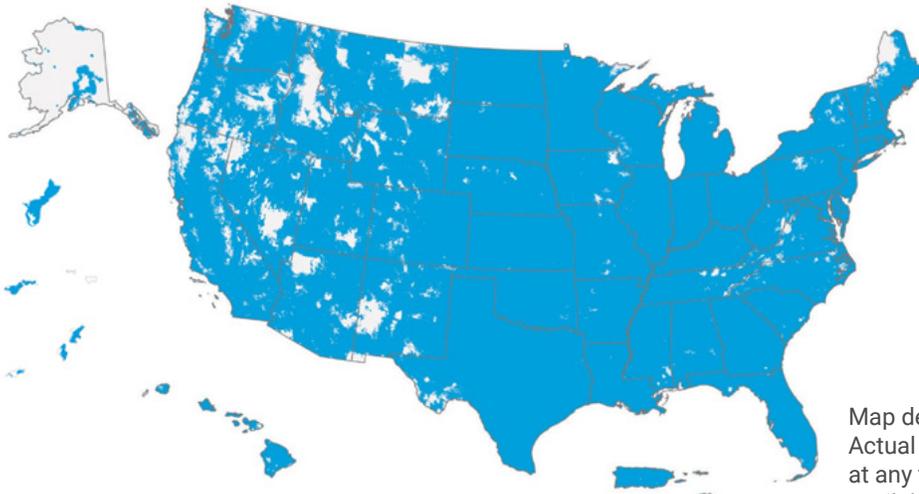
Backup Plans Monthly Service Charge[1]	20MB
	$24.75

Data Overage: Pay-per-use rate of $0.000976/KB on all plans shown above.
[1]Combined monthly service related charges (i.e., the Monthly Service Charge plus any data overage charges) are capped at a maximum of $129.99 per month. If a line hits the cap for three consecutive months, AT&T reserves the right to migrate the line, without notice, to the 5GB FirstNet Mobile-Pooled Plan for data-only devices and charge you the applicable monthly fees.

AT&T Dynamic Traffic Management – Public Safety

AT&T Dynamic Traffic Management--Public Safety, per Agency Paid User, per Month	$2.00/mo

* Requires a qualified FirstNet Machine-to-Machine Plan and a 4G LTE-compatible device for machine-to-machine data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. Priority access is not preemption. Each qualified device activated with a FirstNet Machine-to-Machine Plan must have a primary place of use ("PPU") within the FirstNet network coverage area within the U.S., Puerto Rico and U.S. Virgin Islands.

AT&T Coverage Area

No Service Area

Map depicts an approximation of outdoor coverage. Actual coverage may differ. Coverage subject to change at any time without notice. Coverage and service not available everywhere. For most current coverage info, check wireless.att.com/coverageviewer

FIRSTNET MACHINE-TO-MACHINE POOLED PLANS & FIRSTNET MACHINE-TO-MACHINE BACKUP PLANS: Eligibility: All FirstNet Machine-to-Machine Plans are available only to Public Safety Entities for use with Agency Paid User lines of service. Certain plans are only available to Primary Users; other plans are exclusively for Extended Primary Users. The FirstNet Machine-to-Machine Pooled Plans and the FirstNet Machine-to Machine Backup Plans set forth above are exclusively for Extended Primary User Public Safety Entities. For definitions of Public Safety Entities, Primary Users, Extended Primary Users and Agency Paid Users, see AT&T FirstNet Solution Service Guide ("Service Guide") or Public Safety Entity Customer's Business Agreement. Not available in all sales channels. **Business Agreement:** Public Safety Entities must have a qualified AT&T wireless service agreement ("Business Agreement"). Plans are subject to the terms of the Business Agreement and, when incorporated into the Business Agreement, the Service Guide. **Pricing:** Prices are for service only. **Discounts:** Discounts set forth in the Business Agreement do not apply to the FirstNet Machine-to-Machine Plans. **Qualified Devices:** Sold separately. Plans may only be used for an Agency Paid User line with a qualified data-only device, such as a router, scanner or other qualified device, using a machine-to-machine business application needing wireless data communication between the device and the customer's data center. **Each qualified device activated with a FirstNet Machine-to-Machine Plan must have a primary place of use ("PPU") within the FirstNet network coverage area within the U.S., Puerto Rico and U.S. Virgin Islands ("("Domestic Coverage Area" or "DCA")"). International Roaming: Monthly plan prices do not apply to data usage while roaming.** If roaming outside AT&T's DCA, other U.S. territories, Canada and Mexico, an international data package must be added. Not all devices may be eligible for international roaming service. All FirstNet Machine-to-Machine Plans are provisioned with the International Roaming Blocking Feature. Customer must remove the feature to roam in international locations other than Canada and Mexico. There is no charge to remove this feature.   **Service Compatibility:** Plans may not be compatible/combined with certain products, features and other services, including without limitation AT&T Enhanced Push-to-Talk service and messaging packages. **Invoicing:** Plans require consolidated invoicing.

DATA: Included data allowance ("Data Allowance") for use only within the DCA and while roaming in other U.S. Territories, Canada and Mexico. **Data Overage:** If Customer exceeds the total amount of data in its plan during its billing period, additional data will automatically be provided at the pay-per-use rate specified for Customer's plan. 1,024 kilobytes (KB) = 1 megabyte (MB); 1,048,576 KB = 1 gigabyte (GB).

FirstNet Machine-to-Machine Backup Plans: Backup plans do not pool.

FirstNet Machine-to-Machine Pooled Plans: Pooling: Within a single Billing Account Number ("BAN"), Agency Paid User lines activated with a qualified FirstNet Machine-to-Machine Pooled Plan ("Pooled Plan") may be combined to create a "Data Pool". The Data Pool is limited to FirstNet Machine-to-Machine Plans; other telemetry plans are excluded. Every billing cycle, each Agency Paid User line first uses its Pooled Plan's Data Allowance. If an Agency Paid User line does not use all of its Data Allowance, it creates an underage in the amount of the unused Data Allowance ("Under Usage"). If an Agency Paid User line uses more than its Data Allowance, the line incurs Data Overage charges in the amount of the excess data usage ("Over Usage"). At the end of the billing cycle, AT&T calculates the total Under Usage and Over Usage amounts for Agency Paid User lines in the Data Pool and then compares the two totals. If the total Under Usage amount exceeds the total Over Usage amount, the excess Under Usage is allocated among Agency Paid User lines in the Data Pool with Over Usage, resulting in per line credits on Customer's invoice equal to each such Agency Paid User line's Data Overage charges. Any remaining excess Under Usage amount will be forfeited. If the total Under Usage is more than zero and if the total Over Usage amount exceeds the total Under Usage amount, then the Under Usage is divided by the Over Usage to create an allocation factor that is applied equally to each Agency Paid User line's Data Overage charges to determine each such line's share of the total Under Usage amount, resulting in per line credits on Customer's invoice to partially offset each such line's Data Overage charges. For example, if a Data Pool has 100 KB of Under Usage and 1,000 KB of Over Usage (which means an allocation factor of 10%), then Customer's invoice will show, with respect to each Agency Paid User line in the Data Pool with Over Usage, both (a) the line's Data Overage charges at the specified Data Overage rate, and (b) a bill credit equal to 10% of the line's Data Overage charges. Migrating Agency Paid User lines to different Pooled Plans during a bill cycle may result in one-time prorations or other impacts to the credit calculation. Customer may have more than one Data Pool within a FAN or BAN, but Agency Paid User lines in one Data Pool cannot take advantage of another Data Pool's Under Usage, and each Agency Paid User line can only be part of one Data Pool at a time. AT&T reserves the right to limit the number of Agency Paid User lines in a Data Pool due to business needs and system limitations.

AT&T DYNAMIC TRAFFIC MANAGEMENT—PUBLIC SAFETY: Feature provides prioritization of data and priority access to available network resources; preemption capability not included. **Requirements:** Qualified devices must be on a FirstNet Machine-to-Machine Plan, be 4G LTE-compatible, and provisioned with an Approved Business Application. **Pricing:** $2 per Agency Paid User line per month. Surcharge not prorated. **Limitations:** Feature is available only in the DCA and only for Customer's machine-to-machine data traffic originated on and traversing over the AT&T-owned domestic 4G LTE network. **Approved Business Applications:** For the FirstNet Machine-to-Machine Plans, an Approved Business Application is limited to a machine-to-machine business application needing wireless data communication between the device and the customer's data center. **Data Prioritization:** Feature does not prioritize Customer's Approved Business Application data traffic ahead of all other data traffic; other traffic may have the same or higher prioritization. **Priority Access:** Feature provides priority access to available AT&T 4G LTE network resources. **Termination or Suspension:** AT&T reserves the right to terminate, suspend or restrict the feature if use is inconsistent with applicable terms and conditions; the Business Agreement; or Service Guide (if applicable).

GENERAL WIRELESS SERVICE TERMS: Subject to applicable Business Agreement. Service is not for resale. Other restrictions apply and may result in service termination. Activation/upgrade fee per line (up to $45) and deposit may apply. Credit approval may be required. AT&T reserves the right to suspend or terminate service to Customer's account, place any non-complying device on an appropriate plan, and/or add any other required element of a plan. **Other Monthly Charges:** Apply per line and may include taxes, federal/state universal service charges,a Regulatory Cost Recovery Charge (up to $1.25), a gross receipts surcharge, an Administrative Fee, and other governmental assessments (including w/out limitation a Property Tax Allotment surcharge of $0.20 – $0.45 applied per Agency Paid User's assigned number), which are not government-required charges. **Pricing, fees, promotions, options, restrictions and terms subject to change and may be modified, discontinued or terminated at any time without notice. Invoicing Limitation:** FirstNet plans are not eligible for combined (wireless/wireline) billing. **Coverage:** Coverage map shows high level approximation of areas included in and out of plan. For the most current coverage info, check wireless.att.com/coverageviewer. Coverage may include areas served by unaffiliated carriers and not on AT&T's owned and operated network (off-net). Arrangements with these carriers may change from time to time, and coverage is subject to change without notice.