

New Jersey Department of Banking and Insurance Office of Managed Care
PO Box 475
Trenton, NJ 08625-0475
Toll-Free Number: 1-888-393-1062 FAX: 609-777-0508 or 609-292-2431

FOR STATE USE ONLY
Date Rec'd
File No
Category
Invest.

COMPLAINT

Instructions: Please print or type this entire form, and mail to the address listed above. The form must be signed and dated.

Name of Complainant		Type <input type="checkbox"/> Consumer <input type="checkbox"/> Provider	
Name of Carrier		Member ID Number	
Subscriber Name		Subscriber ID Number	
Street Address of Complainant		Telephone Number (Home)	
City	County	State	Zip Code
Telephone Number (Business)			
On Behalf Of (if same as above, write "SAME")		E-mail Address	
Coverage is Through: <input type="checkbox"/> Work <input type="checkbox"/> NJ Family Care <input type="checkbox"/> Medicare <input type="checkbox"/> Federal Government <input type="checkbox"/> Individual <input type="checkbox"/> Medicaid <input type="checkbox"/> NJ State Health Benefits			
Details of Complaint (Include copies of documents and correspondence that you believe will assist us in our inquiry. Do not use the back of this form; however, you may attach additional pages if necessary.) <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/> <hr/>			
Have you utilized the Carrier's Internal Complaint/Grievance Appeal Process? <input type="checkbox"/> Yes <input type="checkbox"/> No			
<i>In order to assist the Department in our inquiry of your complaint, we request that you sign and date the following authorization for the release of information:</i> I understand that a copy of this form and any enclosures may be sent to the carrier named in the complaint and I authorize the release to the New Jersey Department of Banking and Insurance any medical and/or administrative records pertinent to this complaint.			
Signature of Complainant		Date	