

National Core Indicators Aging and Disabilities Adult Consumer Survey

2015 – 2016 New Jersey Results

The National Association of States United for Aging and Disabilities (NASUAD) and Human Services Research Institute (HSRI) have prepared the [National Core Indicators Aging and Disabilities Adult Consumer Survey 2015 – 2016 New Jersey Results](#). This report highlights New Jersey's commitment to measuring and improving the quality of the Long Term Services and Supports (LTSS) system of care that serve seniors and adults with physical disabilities in New Jersey.

Utilizing the [National Core Indicators for Aging and Disabilities](#)® (NCI-AD) the annual report is measured by approximately 50 core indicators which are standard measures used across participating states to assess the quality of life and outcomes of seniors and adults with physical disabilities who access care through Medicaid programs. Indicators address key areas of concern, including employment, respect/rights, service coordination, care coordination, choice, and health and safety.

New Jersey's participation in the NCI-AD Survey afforded the state an opportunity to use the tool as one approach to assessing the performance of LTSS programs that are provided through the Medicaid managed care delivery system, PACE, State-funded programs and the Older Americans Act. In July 2014, New Jersey launched a new program, Managed Long Term Services and Supports (MLTSS), a consolidation of four former 1915(C) waivers and nursing home services. The survey interviews were conducted shortly after the transition to MLTSS, which had a significant impact on MLTSS members – starting with being assigned new care managers, new MCOs, and expanded service options. In addition to the MLTSS population, the NCI-AD survey included PACE participants, nursing facility fee-for-service residents, and individuals receiving services through the Aging Network Title III funds managed by the Area Agencies on Aging. This resulted in a comprehensive look at multiple LTSS funded programs.

NCI-AD MLTSS Survey participants in the *2016 - 2106 New Jersey Results* consisted of MLTSS members enrolled in the program for the first six months of the program's existence. The charts throughout the Report allow for comparison between New Jersey's fee-for-service programs and its managed care organizations. Readers are cautioned that the target population samples surveyed varied by each state, sample sizes within similar programs varied, and the longevity of programs varied; and, therefore, should not compare one state's results with another.

The results of this Report will serve as a baseline for New Jersey's MLTSS program and is intended to be a data source to assess quality of life and outcomes of service recipients; as well as a tool to ensure choice, person-centered planning and other components of the Home and Community Based Services Settings Rule.